



Board of Trustees
Committee & Board
Packet
August 31, 2016

TO: Sandra M. Foster, President and all other Board Members

FROM: Richard M. Enty, Executive Director/Secretary-Treasurer

DATE: August 24, 2016

RE: MONTHLY UPDATE

| Month | Cash Sales Tax 2014 | Cash Sales Tax 2015 | Cash Sales Tax 2016 | OVER (UNDER) | Percent |
|--------------|----------------------|------------------------|------------------------|------------------------|----------------|
| Jan | 3,269,410.04 | 3,581,215.27 | 3,841,753.97 | 260,538.70 | 7.28% |
| Feb | 3,453,521.03 | 3,528,319.09 | 3,602,929.61 | 74,610.52 | 2.11% |
| Mar | 4,332,293.03 | 4,487,866.45 | 4,560,452.70 | 72,586.25 | 1.62% |
| Apr | 3,020,739.28 | 3,133,426.60 | 3,190,477.28 | 57,050.68 | 1.82% |
| May | 3,002,621.18 | 3,109,527.19 | 3,252,123.31 | 142,596.12 | 4.59% |
| Jun | 3,504,378.71 | 3,801,088.04 | 4,470,105.24 | 669,017.20 | 17.60% |
| Jul | 3,589,732.56 | 3,640,092.96 | 3,690,063.41 | 49,970.45 | 1.37% |
| Aug | 3,592,300.74 | 3,757,991.65 | 3,725,602.49 | (32,389.16) | -0.86% |
| Sep | 3,756,672.68 | 3,902,861.21 | | (3,902,861.21) | -100.00% |
| Oct | 3,221,156.82 | 3,640,575.90 | | (3,640,575.90) | -100.00% |
| Nov | 3,690,096.44 | 3,818,020.13 | | (3,818,020.13) | -100.00% |
| Dec | 3,735,615.23 | 3,789,375.25 | | (3,789,375.25) | -100.00% |
| Total | 42,168,537.74 | 44,190,359.74 | 30,333,508.01 | (13,856,851.73) | -31.36% |
| | 2014 | 2015 | 2016 | | |
| Jan - Aug | 27,764,996.57 | 29,039,527.25 4.59% | 30,333,508.01 4.46% | 1,293,980.76 | |

Cash sales tax receipts for August 2016 reflect a slight percentage decrease from August 2015, one of the few times that a decline has occurred in recent years. Historical note: August 2015 receipts were 4.61% higher than August 2014. Compared with last year this time, the July jobless rate in Summit County and Akron fell to 4.7% and 5.5% respectively. In spite of that new vehicle sales fell 11.6% from 23,761 to 20,999 for the 21-county in Northeast Ohio region, according to the Greater Cleveland Automobile Dealer's Association. This likely contributed to the lower tax receipts for this month.

We are continuing to experience positive results with on the job injuries. Year-to-date they are down nearly 90% (4 versus 38) from 2015; only one (1) such injury occurred in July. We commend all of our Team members for working much more safely this year!

Of the twelve (12) total accidents METRO experienced in July, four (4) were preventable with two each on Line Service and Paratransit. It bears mentioning that METRO had **ZERO** preventable accidents on Paratransit in July 2015, proving that a perfect record can be achieved.

Year-to-date, METRO has experienced 33 preventable accidents versus 29 at this time last year, a 13.79% increase. Although we've had only 4 more accidents than last year this time, METRO's Director of Operations and Manager of Safety prepared and signed a joint letter mailed to all METRO Team members at their homes. The letter emphasized avoiding distractions and highlighted 10 safe driving habits related to the poor judgement mistakes most commonly being made at METRO.

The following resolutions will be presented at the August Committee and Board meetings:

| <u>Committee</u> | <u>Resolution Number</u> | <u>Authorizing</u> |
|------------------|--------------------------|---|
| Finance | 2016-14 | Contract Award to Cavanaugh Building Corporation for Expansion of Robert K. Pfaff Transit Center |
| Finance | 2016-15 | Change Order to CT Taylor Construction Management Contract for South Bus Barn Column Repairs |
| Finance | 2016-16 | Contract for Akron Public Schools Board of Education School Tripper Service for 2016-2017 School Year |

Leadership Team Update

On Tuesday, August 16th, METRO supported the Second Annual LeBron James Family Foundation's We Are Family Reunion at Cedar Point by again having Robert K. Pfaff Transit Center (RKPTC) serve as the transfer point for families riding the dozens of chartered buses. As with last year, free rides on METRO were offered to the attendees. New this year was making parking available at our parking lot and on the grassy area behind it for families and volunteers. Operations Department Supervisors, our Facility Manager and Security Supervisor coordinated and directed the safe passage of buses and people. Of the estimated 7,000 total attendees, over 1,500 used RKPTC. We commend all METRO Team Members who helped out, especially those responsible for providing information for, and maintaining quality service to, METRO's regular customers during this special event!

On Tuesday, August 23rd the Executive Board of Transport Workers Union of America Local #1 and the Leadership Team met at the Union's request, to discuss improving how we communicate and work together to further improve safety and ensure that METRO remains responsive to customers. This will become a once-monthly meeting for a while, which will be helpful in setting the stage for next year's contract negotiations.

Kris Liljeblad, METRO's Director of Planning and Development, will retire effective Friday, August 26th. His position has been posted and a number of qualified candidates have already applied.

Robin Miller, Scheduler, and Alex Harnocz, Transit Service Planner, will serve as Acting Department Director, on an alternating, bi-weekly basis, until the position is filled, ideally by September 30th.

The Ohio Public Transit Association (OPTA) Board of Directors has recently ended the contract of the association's Executive Director. That Board is working with the Board of Directors of the Ohio Transit Risk Pool (OTRP) to establish a partnership enabling a newly-hired professional association manager for OPTA to be housed in OPTA's Wadsworth offices, from which he or she would conduct OPTA's business. METRO, through its Executive Director, is a member of both organization's boards and there is considerable overlap between them. The benefits and concerns are still being discussed but given that OPTA is the main advocacy organization for all Ohio public transit systems, while OTRP is the insurance risk pool organization for ten (10) transit systems across Ohio, we need to reach some resolution on this matter rather quickly. I will keep METRO's Board updated on this initiative. For more on OPTA and OTRP, visit <http://www.ohioneedstransit.org/index.html> and <https://remote.otrp.net/sites/main/>

With assistance from its attorneys at Roetzel and Andress, METRO has finally secured an easement with MSA Montrose L. P., a limited partnership based in New York, in order to expand the layover platform on Rothrock Road in Montrose for Routes 1 and 50. At issue was the narrow width of the 2015-installed platform along with no sidewalks on that portion of the street, making it extremely hazardous for customers using the stop, especially those using a mobility device. The easement enables METRO to modify the platform with an ADA-compliant ramp. METRO will update the Board on the schedule for completing this modification.

On August 12th the NEORide Council of Governments (COG), which was formed last year around this time by the policy boards of METRO, Stark Area RTA and Portage Area RTA, met to review and discuss the consultant recommendations for improved service and service coordination between the three counties. Based upon public input and research by the study consultant, Parsons Brinckerhoff, which was funded by the NEORide partners and a \$50,000 State of Ohio Local Government Innovation Fund, there are near-term and longer-term recommendations for improving intercounty service and service coordination. A main focus of NEORide was to make intercounty paratransit service reservations and trips "seamless" for customers through an integrated scheduling network comprised of all three transit agency scheduling softwares. A recent demonstration by the consultant proponent of that network failed to show any feasibility in achieving this scheduling convenience. It remains to be determined what the next steps will be for that. NEORide members will collaborate and reach some consensus on what elements of this they will each incorporate into their 2017 budget requests. Attached is a brief summary of the NEORide recommendations by Parsons Brinckerhoff.

Also attached is the second quarter METRO Strategic Plan Performance Dashboard reporting second quarter metrics. The Dashboard also includes prior quarter results. Along with the Performance Report, included in the Planning and Development Department section of this Board package, the Leadership Team spent time at its most recent meeting discussing the implications of this data. Our intent is to review the Strategic Plan in the context of our Driving METRO Forward initiative and modify that plan, these metrics and their attendant goals in order to ensure that all this remains relevant and useful in helping us make continuous improvement with the Strategic Plan focus areas.

The Operations Department reports for July:

- Training Hours for July 876: Hours Consisted of Refresher Training, Sensitivity Training, Return to Work Training
- July 5 - Participated with METRO and Transport Workers Union Local #1 leaders and Major Paul Calvaruso, Akron Police Department, in conducting Preventable Accident Appeal Hearings*
- July 6 - Operations and HR held a “Meet and Greet” for potential Bus Operators
- July 7 - Director of Operations, with other Directors, met with Mr. Enty on preventable accidents
- July 14 - Supervisor Art Johnson hand delivered and coached Operators who were evaluated in June 2016 by SARTA Ghost Riders
- July 15 – Participated in the AVAIL 30 - Day Test Meeting
- July 19 - Participated in the Safety Committee Meeting
- July 20-22 - Conducted Interviews for Bus Operators
- July 27 - Facilitated Operator Handbook Update Committee Meeting
- July 27 - Various METRO Staff met with LeBron James Family Foundation Members for event at the RKPTC on August 16, 2016
- July 31- Operations Staff Meeting. Participating guests: Shawn Metcalf, METRO Security Supervisor, Quentin Wyatt, METRO Safety Manager and Andy Hodovan, Claims/Sr. IT Specialist, Ohio Transit Risk Pool

*For many years Major Paul Calvaruso has served as the impartial arbiter for METRO’s Preventable Accident Appeal Hearings. Major Calvaruso heads the Akron Police Department Uniform Subdivision, which is co-led by Assistant Commander Captain Sylvia Trundle. The Uniform Subdivision is divided into two bureaus: Patrol Bureau and Traffic Bureau. The Patrol Bureau is divided into five platoons and provides 24-hour coverage in the City’s 12 cruiser districts. In addition to regular patrol functions, the bureau utilizes smaller, specially trained units to accomplish specific tasks and goals. These units include Patrol Operations, Special Weapons and Tactics (S.W.A.T.), Court/Building Security Unit, Community Oriented Policing Service (C.O.P.S.), Gang/Street Crimes Unit, K-9 Unit, and Akron Police Reserves. These special units have been instrumental in assisting Patrol Officers in completing their mission and creating a safer environment for the citizens of Akron. The Traffic Bureau has the primary responsibility of enforcing the traffic laws of both the City of Akron and the State of Ohio. The assigned officers follow up on complaints from citizens regarding parking and speed violations. The Bureau’s other units include the Traffic Crash Reconstruction Unit, Hit Skip Unit, and Commercial Vehicle Weight Enforcement Unit. The Traffic Bureau is also responsible for coordinating special events like First Night, the NEC Invitational, Akron Rubber Ducks baseball games, Ohio Mart, Alcoholics Anonymous Founders Day, and the International Soap Box Derby. The Accident Reconstruction Unit investigates fatal crashes and serious injury or felony accidents. In addition, this unit supports all officer requests for crash analysis, evaluates equipment requisitions and assists in criminal investigations where motor vehicles are involved. *Principal Source: Akron Police Department Website.*

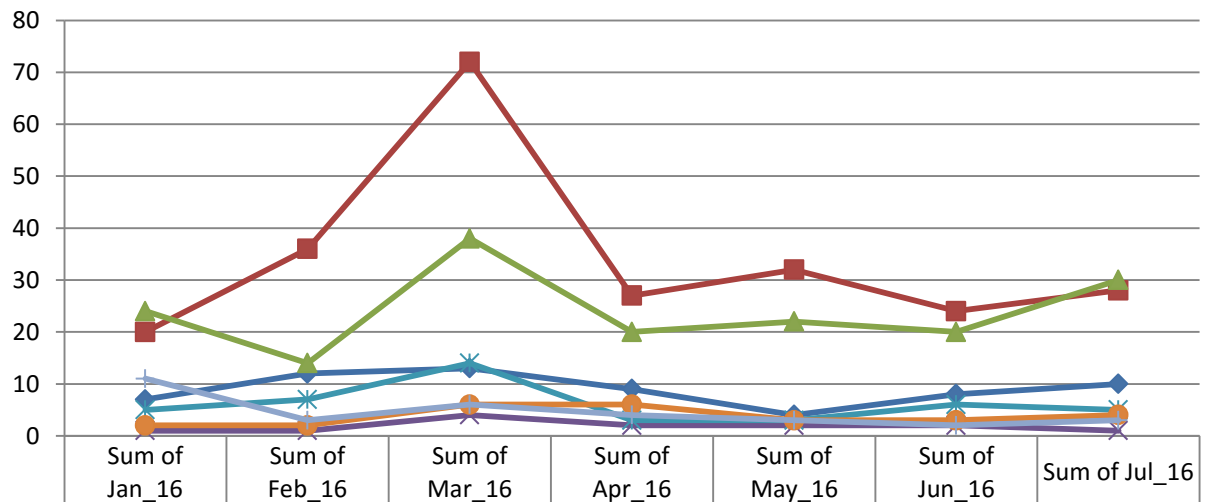
See attached for reports from The Maintenance Department and the Customer Service Department

METRO MAINTENANCE

August 2016 Update

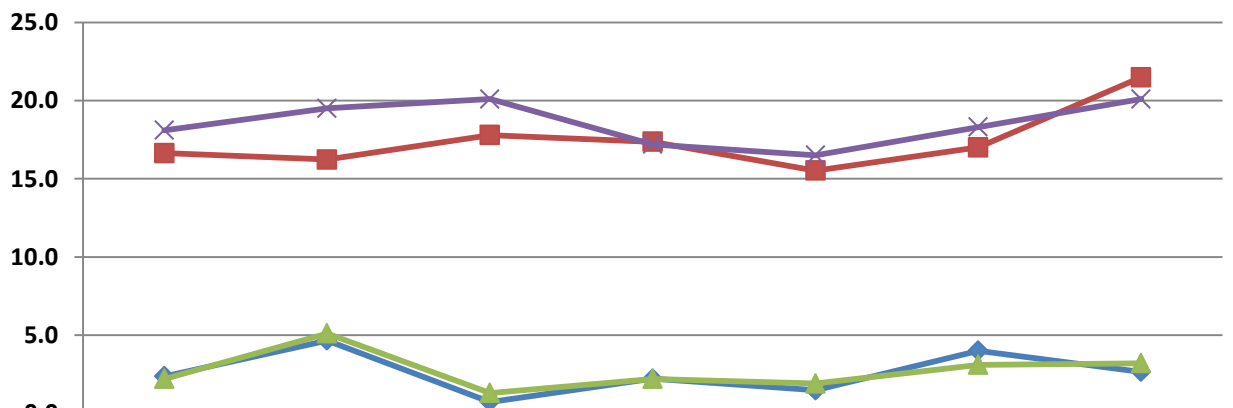
- CNG Station Scheduled to Open 8/31/2016
- Construction Work Continues on the South Barn Expansion
- Vehicle Inspection Performance and Fleet Road Call data is included below
- 1 New Facilities Maintenance Person, Daniel Lovsey, Started 8/22/2016

Line Bus Road Calls by Fleet Type - YTD Through July



| | | | | | | | |
|-----------------------------|----|----|----|----|----|----|----|
| ◆ 35' Gillig Diesel | 7 | 12 | 13 | 9 | 4 | 8 | 10 |
| ■ 40' Gillig CNG | 20 | 36 | 72 | 27 | 32 | 24 | 28 |
| ▲ 40' Gillig Diesel | 24 | 14 | 38 | 20 | 22 | 20 | 30 |
| ✕ 40' Gillig Hybrid Diesel | 1 | 1 | 4 | 2 | 2 | 2 | 1 |
| ✱ 40' New Flyer | 5 | 7 | 14 | 3 | 3 | 6 | 5 |
| ● 45' Motorcoach Industries | 2 | 2 | 6 | 6 | 3 | 3 | 4 |
| + 60' New Flyer CNG | 11 | 3 | 6 | 4 | 3 | 2 | 3 |

Road Calls Per 100,000 Miles - 2015 vs. 2016

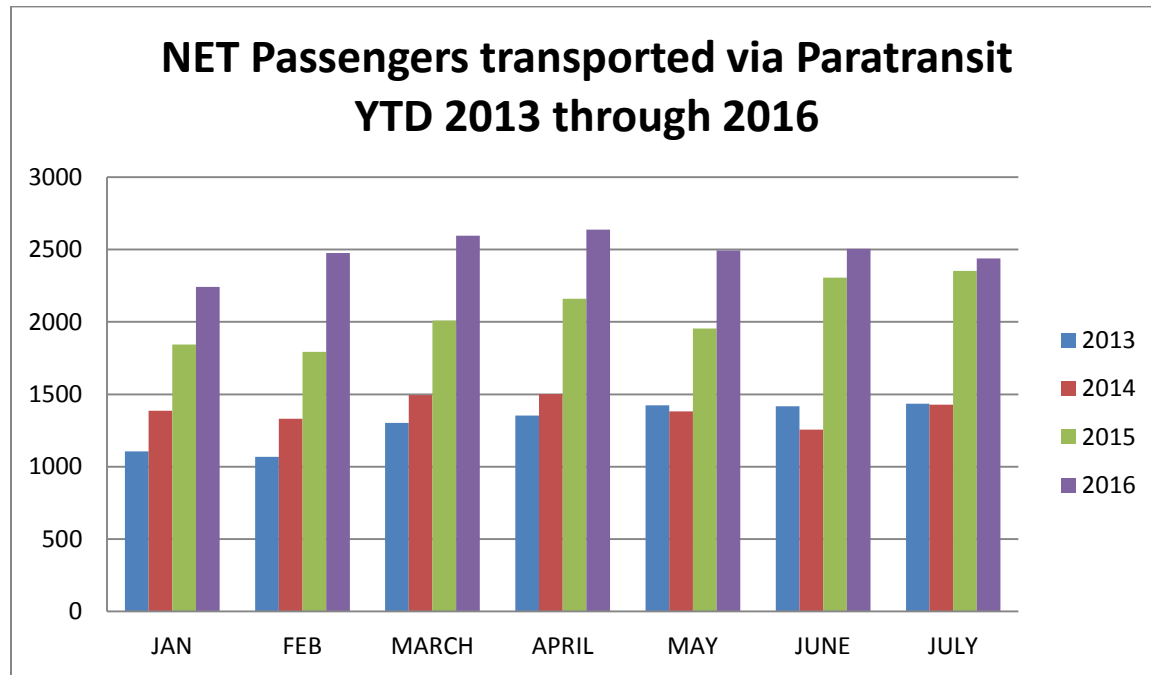


| | | | | | | | |
|-------------|------|------|------|------|------|------|------|
| ◆ 2016 Scat | 2.4 | 4.7 | 0.7 | 2.2 | 1.5 | 4.0 | 2.7 |
| ■ 2016 Line | 16.6 | 16.2 | 17.8 | 17.4 | 15.5 | 17.0 | 21.5 |
| ▲ 2015 Scat | 2.2 | 5.1 | 1.3 | 2.2 | 1.9 | 3.1 | 3.2 |
| ✕ 2015 Line | 18.1 | 19.5 | 20.1 | 17.2 | 16.5 | 18.3 | 20.1 |

August 2016 Board Report covering Customer Service and Paratransit activities during July 2016:

Direction Home / Akron Area Agency on Aging conducted their annual audit as part of the requirements to being awarded a Title III contract and becoming an approved provider. The auditor was very impressed with our paratransit software and METRO’s dedication to full transparency and sustainability.

METRO & our Overflow paratransit operators provided a total of 18,417 trips, transporting a total of 20,027 people in July. ADA trips were higher than the norm for a July, due to two additional weekend days. METRO continues to provide an increasing number of Non Emergency Transportation medical (NET) trips to Medicaid recipients through a Department of Job and Family Services contract.



Customer Service personnel continue to be involved in many other organizations to further the interests of METRO and/or our clients, either as members, Committee members or Board members. We’ve added representation to three organizations this past month; Advisory Committee for Akron Summit Community Action (ASCA), the Association of Travel Instruction Board and the Board of the National Transit Call Center Peer Group. We also participated in and supported the Change Direction-Bringing Mental Health to Main Street Program, worked the Backpack Adventure at the Zoo event, performed on-going training at Dialysis Units, and attended a host of community events and senior building meetings.

Customer Service also has heavily researched best practices from neighboring transit authorities and area human service agencies for effectively communicating with a very small segment of our ridership, those in the limited English proficiency population or LEP. METRO, through the efforts of our Travel Trainers, will continue working closely with the staff and clients of the International Institute of Akron to assist anyone who wants to learn how to ride METRO. BAM

METRO Board & *Leadership Team* Performance Dashboard

| | Performance Area | Metric | 2015 | | | 2016 | | 2015 | | | 2016 | | Goal |
|------------------------------|-------------------------------------|--|----------|----------|----------|----------|----------|------|----|----|---------|---------|----------|
| | | | Q2 | Q3 | Q4 | Q1 | Q2 | Q2 | Q3 | Q4 | Q1 | Q2 | |
| Culture | Operationalizing Core Values | Implementation of milestones and progress | No Data | No Data | No Data | No Data | No Data | | | | | | On Track |
| | Employee satisfaction | Survey criteria benchmark 2014-15 | No Data | No Data | No Data | No Data | No Data | | | | | | ● |
| | | Metrics established in 2015 | No Data | No Data | No Data | No Data | No Data | | | | | | ○ |
| Human Capital | Employee satisfaction | Retention/turnover versus previous year | No Data | No Data | No Data | No Data | No Data | | | | | | ○ |
| | | Employee development - training hours/employee | 11.85 | 11.00 | 18.01 | 5.96 | 22.51 | ● | ● | ● | ○ | ● | 10.0 |
| | | Employee development - Professional development metric | No Data | No Data | No Data | No Data | No Data | | | | | | |
| Operational Excellence | Ridership Growth | 1% or > fisc.-resp. trip growth | -4.76% | -0.05% | -0.49% | 1.57% | -3.27% | ○ | ○ | ○ | ● | ○ | 1.0% |
| | Fiscal Responsibility | Budget vs Actual (Adherence) | -1.47% | 6.17% | 3.57% | -2.43% | -3.56% | ● | ○ | ○ | ● | ● | < 0 |
| | Safety Performance | Preventable accidents/100,000 Revenue miles - Line Service | 1.06 | 1.14 | 1.04 | 0.81 | 1.40 | ○ | ○ | ○ | ○ | ○ | 0.75 |
| | | Preventable accidents/100,000 Rev. Mi. - SCAT | 1.24 | 1.00 | 0.74 | 1.04 | 0.70 | ○ | ○ | ● | ○ | ● | 0.75 |
| | | Total number of injuries * 200,000 / number of work hours (last 12 months) | 9.07 | 9.21 | 8.48 | 2.95 | 1.83 | ○ | ○ | ○ | ● | ● | 5.0 |
| | Reliability | On-time perf. - Line Service | 88.0% | 86.0% | 86.6% | 90.0% | 89.8% | ○ | ○ | ○ | ● | ○ | 90% |
| | | On-time perf. - SCAT | 93.0% | 94.6% | 93.6% | 94.0% | 93.3% | ● | ● | ● | ● | ● | 90% |
| | | Roadcalls - Line Serv./100K mi. | 20.80 | 18.47 | 17.41 | 16.90 | 16.70 | ○ | ○ | ○ | ○ | ○ | 16.5 |
| | | Roadcalls - SCAT/100K mi. | 5.60 | 2.76 | 2.30 | 2.50 | 2.50 | ○ | ○ | ● | ○ | ○ | 2.4 |
| | Efficiency | Passengers / Mile - Line Service | 1.20 | 1.30 | 1.20 | 1.17 | 1.21 | ○ | ● | ○ | ● | ○ | 1.3 |
| | | Passengers / Mile - SCAT | 0.20 | 0.20 | 0.19 | 0.17 | 0.17 | ● | ● | ● | ● | ● | 0.1 |
| | | Pass./ Mi. - Purch. Transp. | 0.16 | 0.16 | 0.15 | 0.17 | 0.153 | ○ | ○ | ○ | ● | ○ | 0.17 |
| | | Pass. / Hr. - Line Service | 15.90 | 16.96 | 16.40 | 14.96 | 15.70 | ○ | ○ | ○ | ● | ○ | 17.5 |
| | | Pass. / Hour - SCAT | 2.50 | 2.56 | 2.50 | 2.33 | 2.30 | ● | ● | ● | ● | ● | 2.1 |
| | | Pass. / Hr. - Purch. Transp. | 2.20 | 2.35 | 2.25 | 2.26 | 2.18 | ● | ● | ● | ● | ● | 2.0 |
| | | Cost / Mile - Line Service | \$8.50 | \$9.10 | \$9.24 | \$9.22 | \$9.41 | ● | ○ | ○ | ○ | ○ | \$8.75 |
| | | Cost / Mile - SCAT | \$5.30 | \$5.72 | \$5.72 | \$5.86 | \$6.19 | ○ | ○ | ○ | ○ | ○ | \$4.10 |
| | | Cost / Mile - Purch. Transp. | \$3.60 | \$3.61 | \$3.58 | \$3.95 | \$3.72 | ● | ○ | ● | ○ | ○ | \$3.60 |
| | | Cost / Hr - Line Service | \$114.71 | \$118.60 | \$125.38 | \$117.11 | \$122.84 | ○ | ○ | ○ | ○ | ○ | \$111.11 |
| | Cost / Hour - SCAT | \$73.91 | \$80.07 | \$75.84 | \$80.66 | \$82.79 | ○ | ○ | ○ | ○ | ○ | \$62.00 | |
| Cost / Hour - Purch. Transp. | \$49.48 | \$51.86 | \$52.63 | \$54.05 | \$52.81 | ● | ● | ○ | ○ | ○ | \$52.00 | | |
| Service Excellence | Customer satisfaction | Survey results compared to previous year | No Data | No Data | No Data | No Data | No Data | | | | | | NA |
| | | Implementation of Marketing and Stakeholder engagement plan | No Data | No Data | No Data | No Data | No Data | | | | | | |
| Stakeholder Engagement | Community outreach | High-Value Project Progress | No Data | No Data | No Data | No Data | No Data | | | | | | NA |

Recommendations

The recommendations of the NEORide project are a natural outgrowth of the projects various inputs. These include:

- NEORide's goals and objectives for the study
- The input of NEORide staff, including the three agency general managers, throughout the project.
- Public input as gathered through public events, surveys and comments to articles in the press.
- Analysis of the existing inter-county transit offerings of the three agencies in all of their aspects, including fixed route transit, paratransit, fare collection and policy, dispatching and marketing of services.
- Analysis of the existing market for inter-county transit services among the three counties as well as connections to Cleveland.

Recommendations for each aspect of the service are outlined below.

Priority Recommendations Summary

The following recommendations can be pursued by NEORide and the member agencies at little or no cost, would provide tangible benefits to customers who use the member agencies' services to travel across county lines, and should be pursued immediately.

1. Create business plan to analyze the potential benefits and costs for each of the three agencies of agreeing to common fare collection equipment and paratransit scheduling, including cost estimates for equipment that must be purchased or replaced and time-lines for replacing systems and developing common policies and procedures to allow for common fare collection practices and inter-county paratransit services
2. Prominently place links to the other two NEORide participating agencies on each agency's web site to help customers connect among the NEORide agencies.
3. Develop a NEORide web site to provide customers with information on opportunities to use public transit for travel among the three NEORide counties and between the NEORide counties and Cuyahoga County.
4. Revise on-line and paper schedules for fixed-route bus routes that connect with other agency routes near county boundaries. Identify on the schedules the connecting route on the other agency's system and, in the on-line schedule, provide a link to the route's schedule on the other agency's web site.
5. Make short-term changes to METRO, PARTA and SARTA bus routes as described on pages 4-6. Most of these changes are dependent on completion of METRO's route changes, which are expected to result in establishment of an hourly pulse line-up for METRO fixed bus routes. Once this change is made to METRO's services, the most of the proposed short-term route changes to METRO, SARTA and PARTA systems described in this document should be possible at little or no additional cost to the transit systems.

NEORide Feasibility Study

Fixed-Route Transit

Proposed changes to fixed-route transit routes include changes to route alignments, schedules and service spans, in order to make the routes provide improved inter-county connections. Routes involved include both routes that provide existing inter-county connections, and routes that could improve or enhance inter-county connectivity if modified.

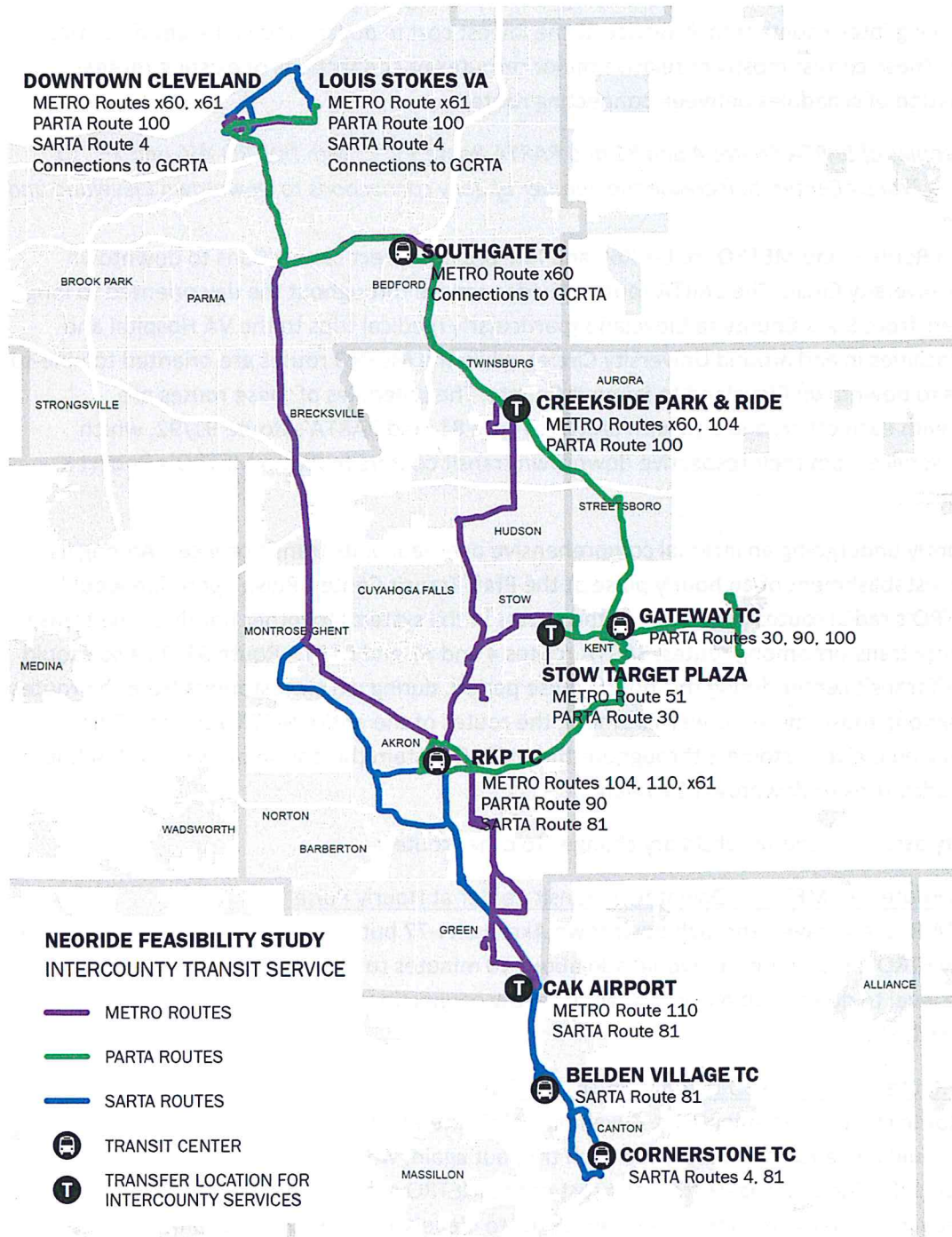
These proposed changes should be further evaluated to determine whether, and how, the proposed changes would affect current users of the existing routes and the impact that the changes would have on the existing systems. For example, some changes could potentially break inter-lining arrangements among routes in the existing systems, potentially adding costs to the operations of other routes. These impacts will be identified and, if possible, ameliorated by the planning and scheduling functions of each of the three agencies, in consultation with the other two agencies, prior to implementation.

Changes to fixed-route operations are further subdivided between changes that could be made immediately or in the short term (within 24 months) and those that should be considered for later implementation, based upon the level of difficulty of the change, potential cost, and demonstrated demand for services.

The map in Figure 1 shows the alignments and termini of the various routes that would be impacted by the proposed recommendations.

NEORide Feasibility Study

Figure 1: Inter-County Services in the NEORide Region



**MONTHLY BOARD COMMITTEE MEETING AGENDAS
VERNON LANE ODOM BOARD ROOM
WEDNESDAY, AUGUST 31, 2016
8:00 A.M.**

8:00 A.M. FINANCE COMMITTEE

- 1) July 2016 Finance Report
- 2) Resolutions 2016 – 14, 2016 – 15, 2016 – 16
- 3) Other

8:15 A.M. MARKETING AND SERVICE PLANNING COMMITTEE

- 1) July 2016 Performance Report
- 2) *Driving METRO Forward* Update
- 3) Marketing Update
- 4) Other

8:30 A.M. RAIL OPERATIONS COMMITTEE

- 1) Bergmann Associates Rail Visioning Study Update
- 2) Other

8:35 A.M. SAFETY COMMITTEE

- 1) July 2016 Safety & Security Report
- 2) Other

8:40 A.M. HUMAN RESOURCES COMMITTEE

- 1) July 2016 Human Resources Report
- 2) Other

8:45 A.M. ADJOURN

**MONTHLY BOARD MEETING AGENDA
VERNON LANE ODOM BOARD ROOM
WEDNESDAY, AUGUST 31, 2016
9:00 A.M.**

ITEM 1: CALL TO ORDER:

ITEM 2: AUDIENCE PARTICIPATION:

Any individual or representative of a group may take two (2) minutes to address the Board on any topic on the agenda. Anyone desiring more time than provided herein, shall notify the Secretary-Treasurer by the Wednesday preceding the Board meeting so that he/she may be placed on the Agenda for a maximum of five (5) minutes. METRO's Board Meetings are held the last Wednesday of the month as stated within Resolution 2013-46 unless otherwise noted.

Ms. Becky Deger, Chapel Hill Towers
Rick Speelman, President, TWU
Tony Barbitta, Vice President, TWU

ITEM 3: RECOGNITION:

Operator Thomas Shelton – Twenty-five Years Safe Driving
Operator Sylvester Brown - Twenty-five Years Safe Driving

ITEM 4: BOARD MINUTES:

*Approval of Board Meeting Minutes of June 29, 2016

ITEM 5: COMMITTEE REPORTS & RESOLUTIONS:

Finance Committee

Chair Report

*Resolution 2016-14 authorizing the award of a contract for the construction of an Expansion to the RKPTC to Cavanaugh Building Corp.

*Resolution 2016-15 authorizing a change order with C. T. Taylor for repair of an South Bus Barn columns as part of their Construction Management at Risk contract.

*Resolution 2016-16 authorizing the Executive Director/Secretary-Treasurer to enter into a new agreement with the Akron Board of Education for the 2016-2017 school year.

Marketing & Service Planning Committee

Chair Report

Rail Operations Committee

Chair Report

Safety Committee

Chair Report

Human Resources Committee

Chair Report

ITEM 6: EXECUTIVE SESSION

ITEM 7: OTHER BUSINESS:

ITEM 8: OFFICERS' REPORT:

- President
- Executive Director

ITEM 9: CALL FOR ADJOURNMENT:

***Denotes items that need approval of the Board**

Next scheduled meeting – September 28, 2016

**METRO RTA
BOARD MINUTES
WEDNESDAY, JUNE 29, 2016**

Trustees Present: Sandra Foster, Stephan Kremer, Elizabeth Britton, Chuck Rector, Will Lutz, David Prentice, Renee Greene, Robert De Journette, Jack Hefner, Nicholas Fernandez

Trustees Absent: Scott Meyer

Staff Present: Richard Enty, Dean Harris, Kris Liljeblad, Bambi Miller, Molly Becker, Mike Davis, Christine Hoffer, Roger Bacon, Alex Harnocz, De Havilland McCall, Jamie Saylor, Phil Richardson, Yvonne Briggs

Guests Present:

CALL TO ORDER

Ms. Foster called the meeting to order at 9:00 a.m.

AUDIENCE PARTICIPATION

None

RECOGNITION

Operator Lester McMasters was recognized for Twenty-Five Years of Safe Driving. He was presented with a Plaque and a monetary gift by Ms. De Havilland McCall, Director of Operations. He also had his picture taken by the Communications Department. Ms. McCall announced that Operator McMasters is retiring in September, 2016 and said METRO thanks him for his many years of service which was performed safely.

APPROVAL OF MINUTES

Ms. Foster asked for a motion to approve the May 25, 2016 minutes. Mr. Kremer made a motion for approval, seconded by Ms. Britton. The minutes were unanimously approved by the Board.

FINANCE COMMITTEE

Mr. Kremer said the Finance Committee did meet and all the financial affairs were in order.

Resolution 2016-09 authorizing the filing of applications with the Ohio Department of Transportation for FY 2017 transportation grants. These grants may include but not limited to the Ohio Elderly and Disabled Transit Fare Assistance Program, the Urban Transit Program, the Urban Capital Program, and any other programs as designated by ODOT was presented for approval. Mr. Hefner made a motion for approval, seconded by Mr. Lutz. Resolution 2016-09 was unanimously approved by the Board.

Resolution 2016-10 authorizing the filing of applications with the United States Department of Transportation, for grants under the Federal Transit Administration Act of 1964, as amended was presented for approval. Mr. Hefner made a motion for approval, seconded by Mr. Prentice. Resolution 2016-10 was unanimously approved by the Board.

Resolution 2016-11 authorizing the filing of a proposal with the Akron Metropolitan Area Transportation Study (AMATS) by METRO Regional Transit Authority (METRO) for grants through the US DOT Federal Transit Administration (FTA), as authorized under Federal Transit Laws, as codified, 49 USC Section 5310 as the Enhanced Mobility of Seniors and Individuals with Disabilities Program and executing a contract with AMATS and the local designated recipient upon project approval was presented for approval. Mr. Hefner made a motion for approval, seconded by Ms. Greene. Resolution 2016-11 was unanimously approved by the Board.

Resolution 2016-12 authorizing the disposal or transfer of certain assets owned by the METRO Regional Transit Authority was presented for approval. Ms. Britton made a motion for approval, seconded by Mr. Hefner. Resolution 2016-12 was unanimously approved by the Board.

Resolution 2016-13 requesting approval by the Board of Trustees of the METRO Regional Transit Authority designating a public depository for the public funds of the authority for the present period to the ending of August 31, 2021 was presented for approval. Mr. Hefner made a motion for approval, seconded by Ms. Britton. Resolution 2016-13 was unanimously approved by the Board.

MARKETING AND SERVICE PLANNING COMMITTEE

The Marketing and Service Planning Committee did meet. Updates from both Departments were presented.

RAIL OPERATIONS COMMITTEE

Mr. Kremer said the Rail Committee met. No action necessary at this time.

SAFETY COMMITTEE

Mr. Prentice said the Safety Committee did meet. No action necessary.

HUMAN RESOURCES

The Human Resources Committee did meet. Up to date information was included in the Board Packet.

EXECUTIVE SESSION:

OTHER BUSINESS

None

OFFICERS' REPORT

President: None

Executive Director: None

ADJOURNMENT

There being no other business to come before the Board, the meeting was adjourned at 9:25 a.m.

CERTIFICATE OF COMPLIANCE

Pursuant to Section III, Article 3.2 of the Rules & Regulations of the METRO Regional Transit Authority, METRO has complied with the Notice and Notification to the public and news media.

SAUNDRA M. FOSTER
PRESIDENT

RICHARD M. ENTY, EXECUTIVE
DIRECTOR/SECRETARY-TREASURER

Finance Committee

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CONSOLIDATED INCOME STATEMENT REPORT
SCHEDULED & SCAT SERVICES
METRO Regional Transit Authority
July-16

| CURRENT MONTH | | | | | YEAR TO DATE | | | | |
|------------------|------------------|------------------|-----------------|--|--------------------|--------------------|-------------------|-----------------|----------------|
| ACTUAL | BUDGET | LAST YEAR | BUDGET VARIANCE | REVENUES | ACTUAL | BUDGET | LAST YEAR | BUDGET VARIANCE | YTD % CHANG |
| 270,663 | 358,000 | 341,653 | -24.4% | Passenger Fares | 2,348,361 | 2,505,000 | 2,465,075 | -6.3% | -4.7% |
| 43,293 | 40,000 | 44,913 | 8.2% | Advertising Revenue | 273,070 | 269,000 | 283,399 | 1.5% | -3.6% |
| <u>313,956</u> | <u>398,000</u> | <u>386,566</u> | <u>-21.1%</u> | Total Operating | <u>2,621,431</u> | <u>2,774,000</u> | <u>2,748,474</u> | <u>-5.5%</u> | <u>-4.6%</u> |
| 121,792 | 39,400 | 12,611 | 209.1% | Non-Transportation | 797,460 | 346,000 | 860,988 | 130.5% | -7.4% |
| 11,755 | 5,000 | 16,907 | 135.1% | Rail Related Revenue | 47,955 | 34,000 | 45,791 | 41.0% | 4.7% |
| | | | | Local Subsidy | | | | | |
| 3,762,859 | 3,855,000 | 3,795,572 | -2.4% | METRO Tax | 26,758,971 | 26,485,000 | 25,713,275 | 1.0% | 4.1% |
| 88,707 | 40,000 | 74,849 | 121.8% | Local Contracted Services | 625,739 | 395,000 | 443,012 | 58.4% | 41.2% |
| 15,973 | 14,000 | 15,356 | 14.1% | State Subsidy | 99,552 | 98,000 | 107,707 | 1.6% | -7.6% |
| 0 | 575,000 | 0 | 0.0% | Federal Subsidy | 41,196 | 1,150,000 | 637,977 | -96.4% | -93.5% |
| <u>4,315,042</u> | <u>4,926,400</u> | <u>4,301,861</u> | <u>-12.4%</u> | TOTAL REVENUES | <u>30,992,304</u> | <u>31,282,000</u> | <u>30,557,224</u> | <u>-0.9%</u> | <u>1.4%</u> |
| | | | | EXPENSES | | | | | |
| 1,663,545 | 1,727,072 | 1,319,324 | -3.7% | Wages and Salaries | 12,081,670 | 12,354,782 | 11,038,492 | -2.2% | 9.5% |
| 1,216,847 | 1,137,447 | 1,170,824 | 7.0% | Fringe Benefits | 7,712,086 | 7,611,991 | 6,790,746 | 1.3% | 13.6% |
| 175,940 | 215,734 | 307,803 | -18.4% | Services | 1,334,918 | 1,512,688 | 1,565,130 | -11.8% | -14.7% |
| 167,002 | 226,266 | 272,204 | -26.2% | Materials and Supplies | 1,803,640 | 1,779,862 | 1,640,581 | 1.3% | 9.9% |
| 106,928 | 195,417 | 238,911 | -45.3% | Fuel | 937,191 | 1,387,919 | 1,576,806 | -32.5% | -40.6% |
| 59,543 | 73,900 | 78,212 | -19.4% | Utilities | 521,422 | 567,300 | 496,610 | -8.1% | 5.0% |
| 102,644 | 118,100 | 79,627 | -13.1% | Casualty and Liability | 828,619 | 826,700 | 703,499 | 0.2% | 17.8% |
| 129,955 | 113,100 | 101,628 | 14.9% | Purchased Transportation | 997,965 | 791,700 | 651,670 | 26.1% | 53.1% |
| 37,038 | 59,580 | 60,752 | -37.8% | Other Expenses | 358,948 | 410,060 | 327,396 | -12.5% | 9.6% |
| <u>3,659,442</u> | <u>3,866,616</u> | <u>3,629,285</u> | <u>-5.4%</u> | TOTAL OPERATING EXPENSES | <u>26,576,459</u> | <u>27,243,002</u> | <u>24,790,930</u> | <u>-2.4%</u> | <u>7.2%</u> |
| <u>655,600</u> | <u>1,059,784</u> | <u>672,576</u> | <u>-38.1%</u> | NET INCOME (LOSS) Before Depreciation | <u>4,415,845</u> | <u>4,038,998</u> | <u>5,766,294</u> | <u>9.3%</u> | <u>-23.4%</u> |
| 2,821 | 2,821 | 3,047 | 0.0% | Depreciation Operating | 21,637 | 21,637 | 21,329 | 0.0% | 1.4% |
| 800,298 | 800,298 | 680,873 | 0.0% | Depreciation Capital | 5,409,480 | 5,409,480 | 4,826,718 | 0.0% | 12.1% |
| 4,462,561 | 4,669,735 | 4,313,205 | -4.4% | TOTAL EXPENSES | 32,007,576 | 32,674,119 | 29,638,977 | -2.0% | 8.0% |
| <u>(147,519)</u> | <u>256,665</u> | <u>(11,344)</u> | <u>157.5%</u> | NET INCOME (LOSS) After Depreciation | <u>(1,015,272)</u> | <u>(1,392,119)</u> | <u>918,247</u> | <u>-27.1%</u> | <u>-210.6%</u> |

METRO Regional Transit Authority
Jul-16

| CURRENT MONTH | | | | | YEAR TO DATE | | | |
|------------------|------------------|------------------|--------------------|------------------------------|------------------|------------------|------------------|---------------|
| ACTUAL | BUDGET | LAST YEAR | BUDGET VARIANCE | FRINGE BENEFITS | ACTUAL | BUDGET | LAST YEAR | BUDG VARIA |
| 332,311 | 356,252 | 312,374 | -6.7% | P E R S | 2,483,515 | 2,586,456 | 2,241,208 | -4 |
| 461,176 | 428,590 | 460,028 | 7.6% | HOSP-MEDICAL | 3,391,594 | 3,000,130 | 2,818,373 | 13 |
| 13,523 | 8,676 | 6,000 | 55.9% | DENTAL | 102,889 | 60,732 | 41,473 | 69 |
| 2,271 | 5,239 | 2,753 | -56.7% | LIFE-INS | 15,049 | 36,676 | 15,498 | -59 |
| 0 | 1,000 | 1,225 | 0.0% | UNEMPLOYMENT | 1,496 | 6,000 | 8,895 | -75 |
| 37,280 | 66,398 | 87,928 | -43.9% | W. COMPENSATION | 265,629 | 470,218 | 362,831 | -43 |
| 3,976 | 3,927 | 7,124 | 1.2% | SICK LEAVE | 75,814 | 27,489 | 48,962 | 175 |
| 162,397 | 105,971 | 134,738 | 53.2% | HOLIDAY PAY | 562,401 | 571,282 | 498,718 | -1 |
| 201,817 | 144,097 | 154,187 | 40.1% | VACATION PAY | 735,169 | 721,929 | 679,562 | 1 |
| 1,361 | 16,477 | 3,760 | -91.7% | UNIFORM ALLOWANCE | 73,033 | 125,339 | 69,932 | -41 |
| 735 | 820 | 707 | -10.4% | OTHERS * | 5,497 | 5,740 | 5,294 | -4 |
| 1,216,847 | 1,137,447 | 1,170,824 | 7.0% | TOTAL FRINGE BENEFITS | 7,712,086 | 7,611,991 | 6,790,746 | 1 |

* INCLUDES PHYSICALS & TUITION ASSISTANCE

METRO REGIONAL TRANSIT AUTHORITY
Balance Sheet
July

| ASSETS | 2016 | | 2015 | | LIABILITIES AND CAPITAL | 2016 | | 2015 | |
|----------------------------------|-----------------|-----------------|---------------------------------|----------------|-------------------------|----------------------|--|------|--|
| | Current Assets: | | Current Liabilities: | | | Current Liabilities: | | | |
| Cash | 10,066,436.59 | 12,110,492.11 | Accounts Payable | 386,270.96 | 294,995.37 | | | | |
| Short Term Investments | 10,381,405.03 | 10,907,821.00 | Accrued Payroll | 2,412,854.72 | 2,025,498.72 | | | | |
| Capital Fund (Restricted) | 7,506,319.55 | 6,506,359.55 | Accrued Payroll Liabilities | 713,424.17 | 693,023.04 | | | | |
| Rainy Day Fund (Restricted) | 9,148,421.29 | 7,488,168.49 | Capital Contract Payable | 0.00 | 0.00 | | | | |
| Receivables: | | | Short Term Debt | 0.00 | 0.00 | | | | |
| Trade, Less allowance | 254,618.57 | 204,445.99 | Other | 115,152.66 | 167,773.66 | | | | |
| Federal Assistance | 800,000.26 | 2,846,400.26 | Total Current Liabilities | 3,627,702.51 | 3,181,290.79 | | | | |
| State Assistance | 6,460.99 | 0.00 | Other Liabilities: | | | | | | |
| Sales Tax Receivable | 7,308,644.26 | 7,341,261.14 | Long Term Debt | 0.00 | 0.00 | | | | |
| Material & Supplies | 1,502,177.85 | 1,118,966.32 | Net Pension Liability | 19,171,267.00 | 0.00 | | | | |
| Prepaid Expenses | 2,080,087.18 | 1,719,972.63 | Deferred Inflows | 336,801.00 | 0.00 | | | | |
| Total Current Assets | 49,054,571.57 | 50,243,887.49 | Deferred Revenue | 12,456.00 | 0.00 | | | | |
| Property, Facilities & Equipment | | | Other Estimated Liabilities | 1,000.00 | 1,000.00 | | | | |
| Construction in Progress | 10,300,661.22 | 16,618,405.44 | Total Other Liabilities | 19,521,524.00 | 1,000.00 | | | | |
| Land | 4,283,301.36 | 4,283,301.36 | Capital & Accumulated Earnings: | | | | | | |
| Building & Improvements | 45,144,709.46 | 34,227,127.18 | Capital Grant: State & Federal | 46,296,266.24 | 50,912,216.88 | | | | |
| Transportation Equipment | 73,702,061.20 | 68,614,017.00 | Accumulated Earnings | 78,916,144.32 | 85,039,240.14 | | | | |
| Other Equipment | 8,571,619.35 | 9,653,865.47 | Total Grants & Accum Earnings | 125,212,410.56 | 135,951,457.02 | | | | |
| Rail right-of-way | 10,653,206.00 | 10,653,206.00 | | | | | | | |
| Rail Infrastructure | 7,782,177.77 | 7,367,806.20 | | | | | | | |
| Total | 160,437,736.36 | 151,417,728.65 | | | | | | | |
| Less allowance for depreciation | (64,642,022.72) | (62,644,487.44) | | | | | | | |
| Total | 95,795,713.64 | 88,773,241.21 | | | | | | | |
| Deferred Outflows | 3,485,891.00 | 0.00 | | | | | | | |
| Deferred Charges & Other Assets | 25,460.86 | 116,619.11 | | | | | | | |
| Total | 3,511,351.86 | 116,619.11 | | | | | | | |
| Total Assets | 148,361,637.07 | 139,133,747.81 | Total Liability and Earning | 148,361,637.07 | 139,133,747.81 | | | | |

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**COMMITTEE ASSIGNMENT:
FINANCE**

RESOLUTION 2016-14

A resolution authorizing the award of a contract for the construction of an Expansion to the RKPTC to Cavanaugh Building Corp.

WHEREAS, legal notices were twice duly advertised July 22 and 29, 2016 in the Akron Beacon Journal, and

WHEREAS, such bids were opened on August 19, 2016 with the following bids received:

| | |
|---|----------------|
| Vendor | |
| Cavanaugh Building Corp (Akron, OH) | \$1,385,000.00 |
| C.T. Taylor, Inc (Hudson, OH) | Non-Compliant |
| Costal Quality Construction (Broadview Hts, OH) | \$1,671,000.00 |
| Rycon Construction (Pittsburgh , PA) | Non-Compliant |
| Sona Construction, LLC (Cleveland, OH) | Non-Compliant |
| Summit Construction (Akron, OH) | Non-Compliant |
| Town Center Construction (Northfield, OH) | \$1,649,000.00 |

NOW, THEREFORE, BE IT RESOLVED, by the Board of Trustees of METRO Regional Transit Authority that:

1. A contract be awarded to Cavanaugh Building Corp in the amount not to exceed \$1,385,000.
2. The Executive Director/Secretary-Treasurer is authorized up to a 12% contingency should change orders be necessary.
3. The Executive Director/Secretary-Treasurer is authorized to execute said contract.
4. The 2016 capital budget be adjusted to reflect the total cost of the project.
4. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

DATE ADOPTED: August 31, 2016

**SAUNDRA M. FOSTER,
PRESIDENT**

**RICHARD M. ENTY,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURER**

**COMMITTEE ASSIGNMENT:
FINANCE**

RESOLUTION 2016-15

A resolution authorizing a change order with C. T. Taylor for repair of an South Bus Barn columns as part of their Construction Management at Risk contract.

WHEREAS, METRO has developed construction plans for repair work to the South Bus Barn, and

WHEREAS, The South Bus Barn repair work is part of the capital budget, and

WHEREAS, METRO wants to amend the contract with C.T. Taylor to include the Bus Barn column repair work, and

WHEREAS, adding the project to the current contract will slightly reduce the cost and expedite the construction, and

WHEREAS, C. T. Taylor will bid out the construction as part of their CM at Risk procedures.

NOW, THEREFORE, BE IT RESOLVED, by the Board of Trustees of METRO Regional Transit Authority that:

1. The Executive Director/Secretary-Treasurer is hereby authorized to execute a change order with C.T. Taylor the amount of \$135,000.
2. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

DATE ADOPTED: August 31, 2016

**SAUNDRA M. FOSTER,
PRESIDENT**

**RICHARD M. ENTY,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURER**

**COMMITTEE ASSIGNMENT:
FINANCE**

RESOLUTION 2016-16

A resolution authorizing the Executive Director/Secretary-Treasurer to enter into a new agreement with the Akron Board of Education for the 2016-2017 school year.

WHEREAS, METRO has provided planned transportation for the Akron Board of Education for many years, and

WHEREAS, such annual agreements requires the negotiation of rates of reimbursement and number of pupils transported, and

WHEREAS, METRO desires to continue such services for the 2016-2017 school year,

WHEREAS, NOW THEREFORE, BE IT RESOLVED, by the Board of Trustees of the METRO Regional Transit Authority that:

1. The Executive Director/Secretary-Treasurer is authorized to negotiate a new agreement with the Akron Board of Education.
2. The Executive Director/Secretary-Treasurer is further authorized to execute such agreement.
3. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code

DATE ADOPTED: August 31, 2016

**SAUNDRA M. FOSTER,
PRESIDENT**

**RICHARD M. ENTY,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURE**

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Marketing & Service Planning Committee

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**July 2016
Performance Reports
Combined Service**

| Current Month | | | Year to Date | | | |
|---------------------------|-----------|--------------------|---|-------------|-------------|--------------------|
| 2016 | 2015 | Percentage Changed | | 2016 | 2015 | Percentage Changed |
| Service Day Data | | | | | | |
| 20 | 23 | -13.04% | Weekdays Operated | 148 | 150 | -1.33% |
| 5 | 3 | 66.67% | Saturdays Operated | 31 | 29 | 6.90% |
| 5 | 4 | 25.00% | Sundays Operated | 31 | 30 | 3.33% |
| Passenger Data | | | | | | |
| 411,093 | 467,476 | -12.06% | Total Passengers | 2,939,289 | 3,024,585 | -2.82% |
| 17,205 | 18,252 | -5.73% | Average Weekday Passengers | 17,118 | 17,448 | -1.89% |
| 7,952 | 8,406 | -5.39% | Average Saturday Passengers | 7,657 | 8,201 | -6.63% |
| 4,232 | 4,381 | -3.40% | Average Sunday Passengers | 4,048 | 4,287 | -5.56% |
| Service Level Data | | | | | | |
| 520,176 | 575,476 | -9.61% | Total Vehicle Miles | 3,835,197 | 3,819,330 | 0.42% |
| 435,164 | 507,650 | -14.28% | Total Vehicle Revenue Miles | 3,266,173 | 3,423,978 | -4.61% |
| 0.94 | 0.92 | 2.59% | Average Passengers per Vehicle Revenue Mile | 0.90 | 0.88 | 1.88% |
| 35,801 | 38,401 | -6.77% | Total Vehicle Hours | 262,571 | 265,809 | -1.22% |
| 33,505 | 36,770 | -8.88% | Total Vehicle Revenue Hours | 249,299 | 251,741 | -0.97% |
| 12.27 | 12.71 | -3.49% | Average Passengers per Vehicle Revenue Hour | 11.79 | 12.01 | -1.87% |
| Financial Data | | | | | | |
| \$160,405 | \$195,286 | -17.86% | Cash Fares | \$1,369,629 | \$1,511,857 | -9.41% |
| \$110,258 | \$146,367 | -24.67% | Ticket and Pass Revenue | \$988,157 | \$953,218 | 3.67% |
| \$88,707 | \$74,849 | 18.52% | Other Fare Related Revenue | \$556,312 | \$443,012 | 25.58% |
| 9.8% | 11.5% | -14.42% | Percentage Total Farebox Recovery | 10.9% | 11.7% | -7.21% |
| \$8.42 | \$7.16 | 17.62% | Average Cost per Vehicle Revenue Mile | \$8.20 | \$7.25 | 13.21% |
| \$109.30 | \$98.79 | 10.65% | Average Cost per Vehicle Revenue Hour | \$107.48 | \$98.56 | 9.05% |
| \$8.91 | \$7.77 | 14.65% | Average Cost per Passenger | \$9.12 | \$8.20 | 11.12% |
| Safety Data | | | | | | |
| 4 | 4 | 0.00% | Preventable Accidents | 33 | 29 | 13.79% |
| 8 | 6 | 33.33% | Nonpreventable Accidents | 33 | 44 | -25.00% |
| 12 | 10 | 20.00% | Total Accidents | 66 | 73 | -9.59% |

**July 2016
Performance Reports
SCAT/ADA Paratransit Service**

| Current Month | | | Year to Date | | |
|-------------------------|------|--------------------|--------------|------|--------------------|
| 2016 | 2015 | Percentage Changed | 2016 | 2015 | Percentage Changed |
| Service Day Data | | | | | |
| 20 | 23 | -13.04% | 148 | 150 | -1.33% |
| 5 | 3 | 66.67% | 31 | 29 | 6.90% |
| 5 | 4 | 25.00% | 31 | 30 | 3.33% |

| Passenger Data | | | | | |
|-----------------------|--------|---------|---------|---------|--------|
| 20,027 | 22,705 | -11.79% | 157,013 | 156,370 | 0.41% |
| 668 | 757 | -11.79% | 748 | 748 | -0.07% |
| 80.8 | 86.0 | -6.05% | 76.5 | 79.5 | -3.81% |
| 41.4 | 24.8 | 67.27% | 34.6 | 29.3 | 18.27% |
| 58.8 | 55.3 | 6.27% | 57.2 | 57.4 | -0.39% |
| 5,518 | 4,495 | 22.76% | 41,465 | 29,345 | 41.30% |

| Service Level Data | | | | | |
|---------------------------|---------|---------|-----------|-----------|---------|
| 102,833 | 137,651 | -25.29% | 846,520 | 979,600 | -13.59% |
| 34,655 | 28,230 | 22.76% | 266,125 | 181,020 | 47.01% |
| 137,488 | 165,881 | -17.12% | 1,112,645 | 1,160,620 | -4.13% |
| 113,585 | 138,293 | -17.87% | 935,014 | 984,633 | -5.04% |
| 0.18 | 0.16 | 7.39% | 0.17 | 0.16 | 5.74% |
| 10,701 | 11,849 | -9.69% | 82,727 | 83,295 | -0.68% |
| 8,718 | 9,645 | -9.61% | 68,477 | 69,090 | -0.89% |
| 2.3 | 2.4 | -2.42% | 2.3 | 2.3 | 1.31% |
| 95% | 95% | 0.00% | 94% | 93% | 1.08% |
| 93% | 93% | 0.00% | 93% | 92% | 2.03% |

| Financial Data | | | | | |
|-----------------------|----------|---------|-----------|-----------|--------|
| \$41,938 | \$48,455 | -13.45% | \$328,778 | \$310,962 | 5.73% |
| \$6,974 | \$4,100 | 70.10% | \$37,779 | \$29,149 | 29.61% |
| \$88,707 | \$74,849 | 18.52% | \$413,951 | \$298,903 | 38.49% |
| 20.3% | 20.6% | -1.55% | 15.3% | 14.2% | 7.77% |
| \$6.94 | \$4.69 | 48.01% | \$6.13 | \$4.78 | 28.16% |
| \$3.75 | \$3.60 | 4.16% | \$3.74 | \$3.60 | 3.79% |
| \$87.51 | \$67.48 | 29.68% | \$82.31 | \$68.70 | 19.80% |
| \$52.89 | \$50.92 | 3.88% | \$53.23 | \$49.51 | 7.52% |
| \$37.76 | \$28.35 | 33.22% | \$35.81 | \$30.25 | 18.38% |
| \$23.55 | \$22.61 | 4.17% | \$23.98 | \$22.21 | 7.98% |
| 2.8 | 2.0 | 40.00% | 2.7 | 2.0 | 34.29% |

| Safety Data | | | | | |
|--------------------|---|---------|----|----|--------|
| 2 | 0 | #DIV/0! | 8 | 7 | 14.29% |
| 1 | 3 | -66.67% | 9 | 7 | 28.57% |
| 3 | 3 | 0.00% | 17 | 14 | 17.82% |

**July 2016
Performance Reports
Line Service**

Current Month

Year to Date

| Current Month | | Percentage Changed | | Year to Date | | Percentage Changed |
|-------------------------|------|--------------------|--------------------|--------------|------|--------------------|
| 2016 | 2015 | | | 2016 | 2015 | |
| Service Day Data | | | | | | |
| 20 | 23 | -13.04% | Weekdays Operated | 148 | 150 | -1.33% |
| 5 | 3 | 66.67% | Saturdays Operated | 31 | 29 | 6.90% |
| 5 | 4 | 25.00% | Sundays Operated | 31 | 30 | 3.33% |

Passenger Data

| | | | | | | |
|---------|---------|---------|-----------------------------|-----------|-----------|--------|
| 391,066 | 444,771 | -12.07% | Total Passengers | 2,782,276 | 2,868,215 | -3.00% |
| 16,538 | 17,495 | -5.47% | Average Weekday Passengers | 16,371 | 16,700 | -1.97% |
| 7,871 | 8,320 | -5.39% | Average Saturday Passengers | 7,581 | 8,122 | -6.66% |
| 4,191 | 4,356 | -3.80% | Average Sunday Passengers | 4,014 | 4,257 | -5.73% |

Service Level Data

| | | | | | | |
|---------|---------|---------|--|-----------|-----------|--------|
| 382,688 | 409,595 | -6.57% | Total Vehicle Miles | 2,722,552 | 2,658,710 | 2.40% |
| 321,579 | 369,357 | -12.94% | Total Vehicle Revenue Miles | 2,331,159 | 2,439,345 | -4.44% |
| 321,805 | 370,320 | -13.10% | Total Scheduled Vehicle Revenue Miles | 2,332,859 | 2,456,760 | -5.04% |
| 1.22 | 1.20 | 0.99% | Average Passenger per Revenue Vehicle Mile | 1.19 | 1.18 | 1.51% |
| 25,100 | 26,552 | -5.47% | Total Vehicle Hours | 179,844 | 182,514 | -1.46% |
| 24,787 | 27,125 | -8.62% | Total Vehicle Revenue Hours | 180,822 | 182,651 | -1.00% |
| 24,805 | 28,913 | -14.21% | Total Scheduled Vehicle Revenue Hours | 180,906 | 194,658 | -7.06% |
| 15.8 | 16.4 | -3.78% | Average Passenger per Vehicle Revenue Hour | 15.4 | 15.7 | -2.02% |
| 86% | 89% | -3.00% | On-time Performance | 89% | 88% | 1.43% |

Financial Data

| | | | | | | |
|-----------|-----------|---------|---------------------------------------|-------------|-------------|---------|
| \$118,467 | \$146,830 | -19.32% | Cash Fares | \$1,040,852 | \$1,200,895 | -13.33% |
| \$103,284 | \$142,267 | -27.40% | Ticket and Pass Revenue | \$950,377 | \$924,069 | 2.85% |
| \$0 | \$0 | - | Other Fare Related Revenue | \$142,362 | \$144,109 | -1.21% |
| 7.4% | 9.6% | -22.52% | Percentage Total FareBox Recovery | 9.8% | 11.2% | -11.96% |
| \$9.28 | \$8.16 | 13.71% | Average Cost per Vehicle Revenue Mile | \$9.31 | \$8.33 | 11.76% |
| \$120.40 | \$111.14 | 8.34% | Average Cost per Vehicle Revenue Hour | \$120.02 | \$111.24 | 7.89% |
| \$7.63 | \$6.78 | 12.60% | Average Cost per Passenger | \$7.80 | \$7.64 | 2.06% |
| 4.8 | 4.3 | 11.63% | Average Big Bus Age | 4.7 | 4.3 | 9.97% |

Safety Data

| | | | | | | |
|---|---|---------|--------------------------|----|----|---------|
| 2 | 4 | -50.00% | Preventable Accidents | 25 | 22 | 13.64% |
| 7 | 3 | 133.33% | Nonpreventable Accidents | 24 | 37 | -35.14% |
| 9 | 7 | 28.57% | Total Accidents | 49 | 59 | -16.95% |

July 2016

| Current Month | | Percentage Changed | Line Service Categories | Year to Date | | Percentage Changed |
|--|----------|--------------------|------------------------------------|--------------|-----------|--------------------|
| 2016 | 2015 | | | 2016 | 2015 | |
| URBAN (1 - 34) | | | | | | |
| 358,236 | 407,241 | -12.03% | Total Monthly Passengers | 2,535,223 | 2,620,472 | -3.25% |
| 30 | 30 | 0.00% | Service Days | 211 | 209 | 0.96% |
| 11,941.2 | 13,574.7 | -12.03% | Average Daily Passengers | 12,015.3 | 12,538.1 | -4.17% |
| 18.2 | 20.7 | -12.03% | Passengers per Vehicle Hour | 18.6 | 19.1 | -2.61% |
| 1.6 | 1.8 | -12.03% | Passengers per Vehicle Mile | 1.6 | 1.7 | -1.43% |
| 5.27 | 4.70 | 12.11% | Total Operating Cost Per Passenger | 5.93 | 5.08 | 16.72% |
| SUBURBAN (101-104, 110) | | | | | | |
| 11,805 | 14,717 | -19.79% | Total Monthly Passengers | 84,652 | 91,001 | -6.98% |
| 20 | 23 | -13.04% | Service Days | 149 | 150 | -0.67% |
| 590.3 | 639.9 | -7.75% | Average Daily Passengers | 568.1 | 606.7 | -6.36% |
| 4.02 | 5.01 | -19.79% | Passengers per Vehicle Hour | 4.88 | 4.79 | 1.72% |
| 0.17 | 0.22 | -19.79% | Passengers per Vehicle Mile | 0.20 | 0.21 | -3.28% |
| 21.13 | 23.13 | -8.65% | Total Operating Cost Per Passenger | 26.89 | 24.76 | 8.60% |
| EXPRESS (60 & 61) | | | | | | |
| 6,609 | 9,733 | -32.10% | Total Monthly Passengers | 59,160 | 63,753 | -7.20% |
| 20 | 23 | -13.04% | Service Days | 149 | 150 | -0.67% |
| 330.5 | 423.2 | -21.90% | Average Daily Passengers | 397.0 | 425.0 | -6.59% |
| 6.7 | 9.8 | -32.10% | Passengers per Vehicle Hour | 9.2 | 10.0 | -7.47% |
| 0.3 | 0.4 | -32.10% | Passengers per Vehicle Mile | 0.4 | 0.4 | -7.51% |
| 13.48 | 13.93 | -3.21% | Total Operating Cost Per Passenger | 16.39 | 13.97 | 17.32% |
| CIRCULATOR (50, 51, 53, & 59) | | | | | | |
| 7,243 | 9,676 | -25.14% | Total Monthly Passengers | 49,231 | 58,352 | -15.63% |
| 30 | 30 | 0.00% | Service Days | 211 | 209 | 0.96% |
| 241.4 | 322.5 | -25.15% | Average Daily Passengers | 233.3 | 279.2 | -16.44% |
| 4.1 | 5.5 | -25.14% | Passengers per Vehicle Hour | 4.2 | 3.9 | 9.15% |
| 0.3 | 0.4 | -25.14% | Passengers per Vehicle Mile | 0.3 | 0.3 | 15.16% |
| 20.87 | 25.16 | -17.03% | Total Operating Cost Per Passenger | 29.47 | 25.28 | 16.57% |
| GROCERY (91 - 95) | | | | | | |
| 1,589 | 1,968 | -19.26% | Total Monthly Passengers | 12,289 | 12,840 | -4.29% |
| 20 | 23 | -13.04% | Service Days | 149 | 150 | -0.67% |
| 79.5 | 85.6 | -7.13% | Average Daily Passengers | 82.5 | 85.6 | -3.62% |
| 5.7 | 7.0 | -19.26% | Passengers per Vehicle Hour | 2.8 | 7.3 | -61.34% |
| 1.4 | 1.7 | -19.26% | Passengers per Vehicle Mile | 1.2 | 1.7 | -27.33% |
| 37.68 | 55.65 | -32.30% | Total Operating Cost Per Passenger | 49.14 | 50.28 | -2.27% |
| Sunday Line Service | | | | | | |
| 20,954 | 17,425 | 20.25% | Total Monthly Passengers | 124,421 | 127,722 | -2.58% |
| 5 | 4 | 25.00% | Service Days | 32 | 30 | 6.67% |
| 4,190.8 | 4,356.3 | -3.80% | Average Daily Passengers | 3,888.2 | 4,257.4 | -8.67% |
| 16.0 | 13.3 | 20.25% | Passengers per Vehicle Hour | 12.5 | 13.0 | -3.31% |
| 1.3 | 1.1 | 20.25% | Passengers per Vehicle Mile | 1.1 | 1.1 | 3.80% |
| 7.94 | 7.82 | 1.55% | Total Operating Cost Per Passenger | 7.42 | 7.79 | -4.72% |
| Saturday Line Service | | | | | | |
| 39,357 | 24,959 | 57.69% | Total Monthly Passengers | 235,009 | 235,524 | -0.22% |
| 5 | 3 | 66.67% | Service Days | 30 | 29 | 3.45% |
| 7,871.4 | 8,319.7 | -5.39% | Average Daily Passengers | 7,833.6 | 8,121.5 | -3.54% |
| 27.7 | 17.6 | 57.69% | Passengers per Vehicle Hour | 17.2 | 17.2 | 0.26% |
| 2.3 | 1.4 | 57.69% | Passengers per Vehicle Mile | 1.5 | 1.4 | 4.80% |
| 5.29 | 5.89 | -10.13% | Total Operating Cost Per Passenger | 5.57 | 5.89 | -5.48% |
| Call-A-Bus | | | | | | |
| 101 | 115 | -12.17% | Total Monthly Passengers | 1036 | 1984 | -47.78% |
| U of A ZipCard | | | | | | |
| 13044 | 14561 | -10.42% | Total Monthly Passengers | 126368 | 133088 | -5.05% |

**METRO REGIONAL TRANSIT AUTHORITY
MONTHLY REPORT OF OPERATIONS
July 2016**

8/24/2016

| ROUTE #/DESCRIPTION | FAREBOX REVENUE | | | EXPENSE | | | TOTAL PASSEN- | REV HOURS | REV MILES | PEAK VEHICLES | PASSENGERS PER: | | NET COST PER PASSENGER: | | | FAREBOX RECOVERY | | | | |
|---------------------|------------------------|--------------|-------------|--------------|--------------|------------------|---------------|-----------|-----------|---------------|-----------------|----------|-------------------------|-----------|------------------|------------------|------------|------------------|-------|------|
| | FAREBOX REVENUE | GENERAL FARE | TOT FAREBOX | PER REV HOUR | PER REV MILE | Allocation model | GERS | HOURS | MILES | VEHICLES | REV HOUR | REV MILE | REV HOUR | REV MILE | Allocation Model | (Per Hour) | (Per Mile) | Allocation Model | | |
| 1 | West Market | \$ 15,512 | \$ 12,696 | \$ 28,208 | \$ 208,525 | \$ 179,520 | \$ 183,689 | 47,508 | 1,731 | 19,324 | 6 | 27.5 | 2.46 | \$ 3.80 | \$ 3.18 | \$ 3.27 | 13.5% | 15.7% | 15.4% | |
| 2 | Arlington | \$ 15,503 | \$ 11,264 | \$ 26,767 | \$ 182,949 | \$ 165,278 | \$ 166,374 | 42,148 | 1,518 | 17,791 | 6 | 27.8 | 2.37 | \$ 3.71 | \$ 3.29 | \$ 3.31 | 14.6% | 16.2% | 16.1% | |
| 3 | Copley/Hawkins | \$ 8,288 | \$ 6,368 | \$ 14,656 | \$ 131,225 | \$ 103,244 | \$ 120,461 | 23,827 | 1,089 | 11,114 | 5 | 21.9 | 2.14 | \$ 4.89 | \$ 3.72 | \$ 4.44 | 11.2% | 14.2% | 12.2% | |
| 4 | Delia/N Hawkins | \$ 3,255 | \$ 2,348 | \$ 5,602 | \$ 61,204 | \$ 55,136 | \$ 66,216 | 8,784 | 508 | 5,935 | 4 | 17.3 | 1.48 | \$ 6.33 | \$ 5.64 | \$ 6.90 | 9.2% | 10.2% | 8.5% | |
| 5 | East Market/Eillet | \$ 2,241 | \$ 1,448 | \$ 3,689 | \$ 69,117 | \$ 77,288 | \$ 69,245 | 5,418 | 574 | 8,320 | 3 | 9.4 | 0.65 | \$ 12.08 | \$ 13.58 | \$ 12.10 | 5.3% | 4.8% | 5.3% | |
| 6 | E. Market/Lakemore | \$ 5,562 | \$ 4,670 | \$ 10,232 | \$ 115,580 | \$ 120,524 | \$ 114,239 | 17,475 | 959 | 12,974 | 5 | 18.2 | 1.35 | \$ 6.03 | \$ 6.31 | \$ 5.95 | 8.9% | 8.5% | 9.0% | |
| 7 | Cuyahoga Falls Ave | \$ 4,079 | \$ 3,648 | \$ 7,727 | \$ 95,496 | \$ 76,545 | \$ 89,820 | 13,651 | 793 | 8,240 | 4 | 17.2 | 1.66 | \$ 6.43 | \$ 5.04 | \$ 6.01 | 8.1% | 10.1% | 8.6% | |
| 8 | Kenmore/Barberton | \$ 8,352 | \$ 5,778 | \$ 14,130 | \$ 119,285 | \$ 113,542 | \$ 109,916 | 21,621 | 990 | 12,222 | 4 | 21.8 | 1.77 | \$ 4.86 | \$ 4.60 | \$ 4.43 | 11.8% | 12.4% | 12.9% | |
| 9 | Wooster/East Ave | \$ 4,992 | \$ 3,407 | \$ 8,399 | \$ 81,157 | \$ 71,384 | \$ 75,276 | 12,749 | 674 | 7,684 | 3 | 18.9 | 1.66 | \$ 5.71 | \$ 4.94 | \$ 5.25 | 10.3% | 11.8% | 11.2% | |
| 10 | Howard/Portage Tr | \$ 7,422 | \$ 6,101 | \$ 13,523 | \$ 124,768 | \$ 120,398 | \$ 114,267 | 22,828 | 1,035 | 12,960 | 4 | 22.0 | 1.76 | \$ 4.87 | \$ 4.68 | \$ 4.41 | 10.8% | 11.2% | 11.8% | |
| 11 | South Akron | \$ 798 | \$ 539 | \$ 1,336 | \$ 26,872 | \$ 22,723 | \$ 24,807 | 2,016 | 223 | 2,446 | 1 | 9.0 | 0.82 | \$ 12.67 | \$ 10.61 | \$ 11.64 | 5.0% | 5.9% | 5.4% | |
| 12 | Tallmadge Hill | \$ 3,414 | \$ 3,665 | \$ 7,080 | \$ 108,591 | \$ 79,936 | \$ 103,339 | 13,715 | 901 | 8,605 | 5 | 15.2 | 1.59 | \$ 7.40 | \$ 5.31 | \$ 7.02 | 6.5% | 8.9% | 6.9% | |
| 13 | Grant/Firestone | \$ 4,301 | \$ 3,840 | \$ 8,141 | \$ 91,409 | \$ 67,130 | \$ 85,853 | 14,368 | 759 | 7,226 | 4 | 18.9 | 1.99 | \$ 5.80 | \$ 4.11 | \$ 5.41 | 8.9% | 12.1% | 9.5% | |
| 14 | Euclid/Barberton | \$ 7,666 | \$ 5,844 | \$ 13,511 | \$ 186,112 | \$ 167,708 | \$ 163,317 | 21,869 | 1,545 | 18,053 | 5 | 14.2 | 1.21 | \$ 7.89 | \$ 7.05 | \$ 6.85 | 7.3% | 8.1% | 8.3% | |
| 17 | Brown/Inman | \$ 6,054 | \$ 4,157 | \$ 10,211 | \$ 104,082 | \$ 88,534 | \$ 102,154 | 15,555 | 864 | 9,530 | 5 | 18.0 | 1.63 | \$ 6.03 | \$ 5.04 | \$ 5.91 | 9.8% | 11.5% | 10.0% | |
| 18 | Thornton/Manchester | \$ 5,197 | \$ 3,853 | \$ 9,049 | \$ 89,532 | \$ 90,420 | \$ 83,362 | 14,417 | 743 | 9,733 | 3 | 19.4 | 1.48 | \$ 5.58 | \$ 5.64 | \$ 5.15 | 10.1% | 10.0% | 10.9% | |
| 19 | Eastland | \$ 5,435 | \$ 4,177 | \$ 9,611 | \$ 96,822 | \$ 73,391 | \$ 84,752 | 15,628 | 804 | 7,900 | 3 | 19.4 | 1.98 | \$ 5.58 | \$ 4.08 | \$ 4.81 | 9.9% | 13.1% | 11.3% | |
| 21 | South Main | \$ 414 | \$ 803 | \$ 1,218 | \$ 22,092 | \$ 16,332 | \$ 20,944 | 3,006 | 183 | 1,758 | 1 | 16.4 | 1.71 | \$ 6.94 | \$ 5.03 | \$ 6.56 | 5.5% | 7.5% | 5.8% | |
| 24 | Lakeshore | \$ 1,241 | \$ 1,110 | \$ 2,351 | \$ 32,163 | \$ 20,554 | \$ 32,840 | 4,153 | 267 | 2,213 | 2 | 15.6 | 1.88 | \$ 7.18 | \$ 4.38 | \$ 7.34 | 7.3% | 11.4% | 7.2% | |
| 26 | Exchange/Whitepond | \$ 1,541 | \$ 1,636 | \$ 3,177 | \$ 59,256 | \$ 52,586 | \$ 54,029 | 6,123 | 492 | 5,661 | 2 | 12.5 | 1.08 | \$ 9.16 | \$ 8.07 | \$ 8.31 | 5.4% | 6.0% | 5.9% | |
| 28 | Merriman Valley | \$ 863 | \$ 667 | \$ 1,530 | \$ 41,613 | \$ 37,773 | \$ 46,557 | 2,495 | 345 | 4,066 | 3 | 7.2 | 0.61 | \$ 16.07 | \$ 14.53 | \$ 18.05 | 3.7% | 4.1% | 3.3% | |
| 30 | Goodyear/Darrow | \$ 3,285 | \$ 2,476 | \$ 5,761 | \$ 84,380 | \$ 77,000 | \$ 78,101 | 9,266 | 700 | 8,289 | 3 | 13.2 | 1.12 | \$ 8.48 | \$ 7.69 | \$ 7.81 | 6.8% | 7.5% | 7.4% | |
| 33 | State Rd/Wyoga Lake | \$ 1,684 | \$ 1,234 | \$ 2,918 | \$ 43,029 | \$ 45,781 | \$ 43,419 | 4,618 | 357 | 4,928 | 2 | 12.9 | 0.94 | \$ 8.69 | \$ 9.28 | \$ 8.77 | 6.8% | 6.4% | 6.7% | |
| 34 | Cascade Village/Uhler | \$ 5,274 | \$ 4,008 | \$ 9,282 | \$ 125,230 | \$ 104,438 | \$ 111,854 | 14,998 | 1,039 | 11,242 | 4 | 14.4 | 1.33 | \$ 7.73 | \$ 6.34 | \$ 6.84 | 7.4% | 8.9% | 8.3% | |
| 50 | Montrose Circulator | \$ 545 | \$ 673 | \$ 1,218 | \$ 60,501 | \$ 53,408 | \$ 60,205 | 2,518 | 502 | 5,749 | 3 | 5.0 | 0.44 | \$ 23.54 | \$ 20.73 | \$ 23.43 | 2.0% | 2.3% | 2.0% | |
| 51 | Stow Circulator | \$ 433 | \$ 330 | \$ 763 | \$ 54,707 | \$ 68,240 | \$ 54,007 | 1,236 | 454 | 7,346 | 2 | 2.7 | 0.17 | \$ 43.64 | \$ 54.59 | \$ 43.08 | 1.4% | 1.1% | 1.4% | |
| 53 | Portage/Graham | \$ 754 | \$ 588 | \$ 1,342 | \$ 48,441 | \$ 52,972 | \$ 53,096 | 2,201 | 402 | 5,702 | 3 | 5.5 | 0.39 | \$ 21.40 | \$ 23.46 | \$ 23.51 | 2.8% | 2.5% | 2.5% | |
| 59 | Chapel Hill Circulator | \$ 593 | \$ 344 | \$ 937 | \$ 33,620 | \$ 26,439 | \$ 34,679 | 1,288 | 279 | 2,846 | 2 | 4.6 | 0.45 | \$ 25.37 | \$ 19.80 | \$ 26.20 | 2.8% | 3.5% | 2.7% | |
| 60 | NC Express Chapel Hill | \$ 1,003 | \$ 323 | \$ 1,325 | \$ 18,115 | \$ 38,609 | \$ 27,679 | 1,207 | 150 | 4,156 | 2 | 8.0 | 0.29 | \$ 13.91 | \$ 30.89 | \$ 21.83 | 7.3% | 3.4% | 4.8% | |
| 61 | NC Express Montrose | \$ 9,322 | \$ 1,444 | \$ 10,765 | \$ 85,515 | \$ 161,274 | \$ 103,550 | 5,402 | 710 | 17,360 | 5 | 7.6 | 0.31 | \$ 13.84 | \$ 27.86 | \$ 17.18 | 12.6% | 6.7% | 10.4% | |
| 101 | Richfield/Bath | \$ 105 | \$ 389 | \$ 494 | \$ 34,102 | \$ 61,184 | \$ 40,800 | 1,455 | 283 | 6,586 | 2 | 5.1 | 0.22 | \$ 23.10 | \$ 41.71 | \$ 27.70 | 1.4% | 0.8% | 1.2% | |
| 102 | Northfield Express | \$ 146 | \$ 784 | \$ 931 | \$ 82,342 | \$ 176,231 | \$ 88,281 | 2,935 | 683 | 18,970 | 2 | 4.3 | 0.15 | \$ 27.74 | \$ 59.73 | \$ 29.76 | 1.1% | 0.5% | 1.1% | |
| 103 | Stow/Hudson | \$ 209 | \$ 517 | \$ 727 | \$ 49,847 | \$ 96,988 | \$ 56,004 | 1,936 | 414 | 10,440 | 2 | 4.7 | 0.19 | \$ 25.37 | \$ 49.72 | \$ 28.55 | 1.5% | 0.7% | 1.3% | |
| 104 | Twinsburg Creekside | \$ 193 | \$ 791 | \$ 984 | \$ 73,666 | \$ 138,124 | \$ 82,124 | 2,959 | 611 | 14,868 | 3 | 4.8 | 0.20 | \$ 24.56 | \$ 46.35 | \$ 27.42 | 1.3% | 0.7% | 1.2% | |
| 110 | Green/Springfield | \$ 3 | \$ 673 | \$ 676 | \$ 40,769 | \$ 55,666 | \$ 43,762 | 2,520 | 338 | 5,992 | 2 | 7.4 | 0.42 | \$ 15.91 | \$ 21.82 | \$ 17.10 | 1.7% | 1.2% | 1.5% | |
| 91 | Monday Grocery | \$ 406 | \$ 56 | \$ 462 | \$ 5,664 | \$ 2,085 | \$ 14,276 | 210 | 47 | 224 | 2 | 4.5 | 0.94 | \$ 24.77 | \$ 7.73 | \$ 65.78 | 8.2% | 22.2% | 3.2% | |
| 92 | Tuesday Grocery | \$ 879 | \$ 57 | \$ 937 | \$ 3,428 | \$ 1,937 | \$ 12,947 | 215 | 28 | 209 | 2 | 7.6 | 1.03 | \$ 11.59 | \$ 4.65 | \$ 55.86 | 27.3% | 48.4% | 7.2% | |
| 93 | Wednesday Grocery | \$ 584 | \$ 94 | \$ 678 | \$ 4,501 | \$ 4,802 | \$ 14,054 | 353 | 37 | 517 | 2 | 9.5 | 0.68 | \$ 10.83 | \$ 11.68 | \$ 37.89 | 15.1% | 14.1% | 4.8% | |
| 94 | Thursday Grocery | \$ 690 | \$ 100 | \$ 791 | \$ 6,152 | \$ 1,890 | \$ 19,839 | 376 | 51 | 203 | 3 | 7.4 | 1.85 | \$ 14.26 | \$ 2.92 | \$ 50.66 | 12.9% | 41.9% | 4.0% | |
| 95 | Friday Grocery | \$ 866 | \$ 116 | \$ 983 | \$ 3,717 | \$ 1,424 | \$ 13,030 | 435 | 31 | 153 | 2 | 14.1 | 2.84 | \$ 6.29 | \$ 1.01 | \$ 27.69 | 26.4% | 69.0% | 7.5% | |
| | BoE | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | - | - | - | - | - | - | \$ - | \$ - | \$ - | - | - | - | |
| | JARC | \$ - | \$ 103 | \$ 103 | \$ 5,623 | \$ 7,785 | \$ 15,211 | 387 | 47 | 838 | 2 | 8.3 | 0.46 | \$ 14.26 | \$ 19.85 | \$ 39.04 | 1.8% | 1.3% | 0.7% | |
| | ZONE | \$ - | \$ 153 | \$ 153 | \$ 38,881 | \$ - | \$ 81,101 | 571 | 323 | - | 11 | 1.8 | - | \$ 67.83 | \$ - | \$ 141.77 | 0.4% | - | 0.2% | |
| | Loop | \$ - | \$ - | \$ - | \$ 19,883 | \$ 13,469 | \$ 19,174 | 196 | 165 | 1,450 | 1 | 1.2 | 0.14 | \$ 101.44 | \$ 68.72 | \$ 97.82 | 0.0% | 0.0% | 0.0% | |
| | SCAT | \$ 41,938 | \$ - | \$ 41,938 | \$ 754,451 | \$ 733,260 | \$ 648,620 | 14,509 | 6,261 | 78,930 | 34 | 2.3 | 0.18 | \$ 49.11 | \$ 47.65 | \$ 41.81 | 5.6% | 5.7% | 6.5% | |
| TOTALS: | Line Service | \$ 139,102 | \$ 103,284 | \$ 242,385 | \$ 2,950,075 | \$ 2,976,223 | \$ 2,959,476 | 386,471 | 35 | 24,482 | 320,369 | 139 | 15.8 | 1.21 | \$ 7.01 | \$ 8.45 | \$ 7.03 | 8.2% | 8.1% | 8.2% |
| TOTALS: | SCAT | \$ 41,938 | \$ - | \$ 41,938 | \$ 774,333 | \$ 746,728 | \$ 667,793 | 14,705 | 6,426 | 80,380 | 34 | 3.5 | 0.32 | \$ 49.81 | \$ 47.93 | \$ 42.56 | 5.4% | 5.6% | 6.3% | |

2016 MONTHLY RIDERSHIP BY ROUTE

| Route# | Description | JAN | FEB | MAR | APR | MAY | JUNE | JUL | % Change | Jul-15 | AUG | SEP | OCT | NOV | DEC |
|---------------|---------------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|---------------|----------------|-----|-----|-----|-----|-----|
| 1 | West Market | 43,338 | 45,150 | 47,383 | 47,328 | 47,931 | 47,059 | 47,508 | -6.8% | 50,947 | | | | | |
| 2 | Arlington | 40,186 | 41,692 | 43,764 | 41,871 | 40,522 | 41,240 | 42,148 | -14.4% | 49,243 | | | | | |
| 3 | Copley Rd/Hawkins | 22,435 | 22,495 | 24,257 | 24,267 | 23,474 | 22,652 | 23,827 | -10.9% | 26,736 | | | | | |
| 4 | Delia/N Hawkins | 9,603 | 10,609 | 11,026 | 10,634 | 10,474 | 8,706 | 8,784 | -14.3% | 10,244 | | | | | |
| 5 | East Market/Eilet | 6,405 | 6,949 | 7,041 | 6,900 | 6,693 | 6,322 | 5,418 | -8.0% | 5,892 | | | | | |
| 6 | East Market/Lakemore | 16,042 | 17,558 | 18,074 | 17,390 | 18,632 | 17,395 | 17,475 | -11.0% | 19,640 | | | | | |
| 7 | Cuyahoga Falls Ave | 12,864 | 13,514 | 15,212 | 14,492 | 14,405 | 14,037 | 13,651 | -15.3% | 16,123 | | | | | |
| 8 | Kenmore/Barberton | 19,689 | 21,120 | 22,761 | 22,578 | 22,044 | 22,182 | 21,621 | -11.3% | 24,375 | | | | | |
| 9 | Wooster/East Ave | 12,485 | 12,964 | 12,974 | 12,690 | 12,830 | 12,188 | 12,749 | -5.6% | 13,506 | | | | | |
| 10 | Howard/Portage Trail | 19,472 | 20,750 | 21,530 | 21,910 | 21,877 | 23,140 | 22,828 | -7.3% | 24,615 | | | | | |
| 11 | South Akron | 1,914 | 1,964 | 2,417 | 2,020 | 2,141 | 1,996 | 2,016 | -28.0% | 2,799 | | | | | |
| 12 | Tallmadge Hill | 14,025 | 13,957 | 14,226 | 14,661 | 15,369 | 14,343 | 13,715 | -23.9% | 18,030 | | | | | |
| 13 | Grant/Firestone Park | 15,821 | 15,257 | 15,164 | 14,826 | 14,824 | 14,474 | 14,368 | -22.0% | 18,429 | | | | | |
| 14 | Euclid/Barberton XP | 19,311 | 20,519 | 22,202 | 21,953 | 22,329 | 22,153 | 21,869 | -15.3% | 25,816 | | | | | |
| 17 | Brown/inman | 15,745 | 17,588 | 18,340 | 18,455 | 17,221 | 16,430 | 15,555 | -6.5% | 16,641 | | | | | |
| 18 | Thornton/Manchester | 14,943 | 15,360 | 16,087 | 16,127 | 15,138 | 14,328 | 14,417 | -21.1% | 18,277 | | | | | |
| 19 | Eastland | 14,745 | 14,853 | 16,696 | 16,333 | 15,603 | 15,574 | 15,628 | -9.0% | 17,166 | | | | | |
| 21 | South Main | 303 | 1,250 | 2,374 | 2,566 | 2,328 | 2,712 | 3,006 | N/A | N/A | | | | | |
| 24 | Lakeshore | 4,153 | 4,321 | 4,023 | 4,380 | 3,995 | 3,985 | 4,153 | -15.8% | 4,930 | | | | | |
| 26 | W Exchange/White Pond | 6,387 | 6,545 | 6,863 | 6,456 | 6,427 | 6,663 | 6,123 | -27.2% | 8,414 | | | | | |
| 28 | Merriman Valley | 3,410 | 3,626 | 3,514 | 3,537 | 3,514 | 2,710 | 2,495 | -21.2% | 3,168 | | | | | |
| 30 | Goodyear/Darrow | 9,942 | 9,946 | 10,695 | 10,743 | 10,503 | 9,457 | 9,266 | -23.1% | 12,044 | | | | | |
| 33 | State Rd/Wyoga Lake | 4,480 | 4,412 | 5,035 | 4,944 | 4,921 | 4,909 | 4,618 | -14.0% | 5,372 | | | | | |
| 34 | Cascade Village/Uhler | 14,210 | 14,578 | 15,981 | 15,262 | 14,819 | 15,098 | 14,998 | -13.1% | 17,255 | | | | | |
| 50 | Montrose Circulator | 1,906 | 2,051 | 1,956 | 2,007 | 2,503 | 2,680 | 2,518 | -9.7% | 2,790 | | | | | |
| 51 | Stow Circulator | 1,088 | 1,493 | 1,434 | 1,314 | 1,478 | 1,475 | 1,236 | -22.2% | 1,588 | | | | | |
| 53 | Portage/Graham | 1,748 | 2,087 | 2,307 | 2,032 | 2,064 | 2,225 | 2,201 | -22.9% | 2,855 | | | | | |
| 59 | Chapel Hill Circulator | 1,077 | 1,353 | 1,468 | 1,409 | 1,431 | 1,398 | 1,288 | -36.1% | 2,015 | | | | | |
| 60 | NCX Chapel Hill/Cleveland | 1,632 | 1,830 | 1,803 | 1,800 | 1,708 | 1,663 | 1,207 | -21.9% | 1,546 | | | | | |
| 61 | NCX Montrose/Cleveland | 6,423 | 6,927 | 7,617 | 7,000 | 6,564 | 7,584 | 5,402 | -28.2% | 7,519 | | | | | |
| 101 | Richfield/Bath | 1,255 | 1,552 | 1,729 | 1,605 | 1,515 | 1,664 | 1,455 | 21.1% | 1,201 | | | | | |
| 102 | Northfield Express | 2,579 | 3,028 | 3,385 | 3,035 | 3,036 | 3,597 | 2,935 | -16.4% | 3,509 | | | | | |
| 103 | Stow/Hudson | 1,841 | 2,685 | 3,132 | 2,732 | 2,324 | 2,370 | 1,936 | -19.4% | 2,401 | | | | | |
| 104 | Twinsburg Creekside | 2,697 | 2,573 | 2,720 | 2,267 | 2,354 | 2,745 | 2,959 | -3.6% | 3,070 | | | | | |
| 110 | Green/Springfield | 2,208 | 2,342 | 2,524 | 2,361 | 2,370 | 2,551 | 2,520 | 1.9% | 2,474 | | | | | |
| TOTAL: | | 366,362 | 384,898 | 407,714 | 399,885 | 395,361 | 389,705 | 383,893 | -12.9% | 440,630 | | | | | |

Rail Operations Committee

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Safety Committee

August 22, 2016



To: Richard Enty, Executive Director
Saundra Foster, Board President
Board Members

From: Christine Hoffer, Director of Human Resources

RE: July 2016 Safety and Security Report

METRO employees were involved in twelve (12) accidents during July 2016, three (3) from SCAT and nine (9) from line service. Eight (8) accidents were classified as Non-Preventable and four (4) as Preventable. All of the operators with preventable accidents met with Manager of Safety Quentin Wyatt. The onboard video was reviewed, as well as reasonable measures that could have been utilized to avoid the accident and prevent future accidents.

Because of the spike in preventable accidents during May and June, Director of Operations DeHavilland McCall and Manager of Safety Quentin Wyatt sent out a joint letter to each employee's home. The letter stressed the importance of always driving defensively. Given the uniqueness of the situation, the letter also addressed specifically the wheels rolling off the bus on July 6, 2016, and the measures being implemented to ensure it does not happen again.

In July, the Akron Police and the Summit County Deputy Sheriffs responded to nineteen (19) documented incidents at the Transit Center. The incidents resulted in six (6) adult arrests and one (1) juvenile arrest. The arrests included disorderly conduct, vandalism, drug possession, and warrants. Akron Fire and EMS responded to the Transit Center on six (6) occasions to assist passengers with medical issues. Three (3) individuals were transported to Detox from the Transit Center.

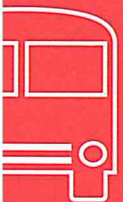
METRO has begun educating all staff on the heroin epidemic plaguing our city. We have added streaming videos in the Drivers' bullpen and placed pamphlets at all of our facilities. On July 18, 2016 a passenger suffered a heroin overdose at the Transit Center. The individual was transported to Akron City Hospital after Law enforcement officers and Road Supervisor Jeff Belles discovered the individual and began providing medical attention. METRO has had several incidents involving passengers suffering from overdoses where Akron Fire and EMS have responded.

Upcoming Events

Manager of Safety Quentin Wyatt will be attending TSI Training: Fundamentals of Bus Collision Investigation in Landover, MD August 15 – 19.

416 KENMORE BOULEVARD AKRON, OHIO 44301
phone: 330.762.7267 / fax: 330.762.0854

web: AKRONMETRO.ORG



JULY 2016 ACCIDENT REPORT

| Date | Preventable | Non-Preventable | SCAT | LINE | Property Damage | Personal Injury | Operator Cited | Disabling Damage | Details |
|--------------|--------------|-----------------|--------------|--------------|-----------------|-----------------|----------------|------------------|--|
| 7/1/2016 | 1 | | 1 | | 1 | | | | Bus Side-Swiped Parked Vehicle |
| 7/6/2016 | | 1 | | 1 | 1 | | | 1 | Rear Wheels Rolled off Bus |
| 7/6/2016 | 1 | | 1 | | 1 | | | | (2) Buses Hit Leaving Garage |
| 7/8/2016 | | 1 | | 1 | 1 | 1 | 1 | 1 | Bus Hit Fixed Object |
| 7/12/2016 | | 1 | | 1 | 1 | | | | Car Door Opened into Bus |
| 7/13/2016 | | 1 | | 1 | 1 | | | | Car Turn Left into Bus |
| 7/15/2016 | 1 | | | 1 | 1 | 1 | | | Hard Braking / Passenger Fell From Seat / Onboard |
| 7/22/2016 | | 1 | | 1 | 1 | | | | Truck Broke Bus Mirror When Stopped |
| 7/22/2016 | 1 | | | 1 | 1 | 1 | | | Ramp Hit Mobility Assisted Passenger's Leg While Opening |
| 7/25/2016 | | 1 | 1 | | 1 | | | 1 | Car Turned Left in Front of MV Unit |
| 7/25/2016 | | 1 | | 1 | | | | | Car Rear-Ended Stopped Bus |
| 7/25/2016 | | 1 | | 1 | | | | | Car Rear-Ended Stopped Bus |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| SUM | 4 | 8 | 3 | 9 | 8 | 3 | 1 | 3 | |
| % | 33.33 | 66.67 | 25.00 | 75.00 | 66.67 | 25.00 | 8.33 | 25.00 | |
| TOTAL | 12 | | | | | | | | |

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Human Resources Committee

July 18, 2016



TO: Richard Enty, Executive Director
Saundra Foster, Board President,
and All Other Board Members

FROM: Human Resources

RE: July 2016 Human Resources Report

During June 2016, there were two (2) terminations of employment (*one involuntary and one retirement*) at METRO RTA. We also welcomed four (4) new employees in our Maintenance Department.

METRO employees participated in 2,294 training hours during the month of June 2016.

| <u>*OHSA Recordable Rate</u> | | <u>**DART Rate</u> | |
|------------------------------|-------|--------------------|------|
| 2015 YTD | 15.12 | 2015 YTD | 9.58 |
| 2016 YTD | 2.91 | 2016 YTD | 2.91 |

*OSHA – Occupational Safety & Health Administration

**DART – Days Away, Restricted Transfer

During the Month of June 2016, there was one (1) reported work-related injury requiring medical treatment that resulted in lost time.

Upcoming Events

For the month of August, HR Days in the Bullpen will be held on August 11th and at the RKP Transit Center on August 18th with the monthly theme of “Back to School Safety”.

Save the Date for our Annual United Way Day and Benefits Fair on Thursday, October 20th.



**TRAINING HOURS
JUNE 2016**

CUSTOMER SERVICE

CUSTOMER SERVICE/SERVICE EXCELLENCE TRAINING 17.00

OPERATIONS

SSO RETURNED TO TRAINING FOR LINE SERVICE 1,008.00
NEW OPERATOR TRAINING 896.00
RETURN TO WORK 32.00
MCI TRAINING 1.00
ARTIC TRAINING 2.00
"DRIVE" CERTIFICATION 6.00

MAINTENANCE

ENGINE REPAIR (VARIOUS EMPLOYEES) 23.25
STEERING & SUSPENSION (VARIOUS EMPLOYEES) 12.50
BRAKE RELINE/REPAIR 193.00
INSPECTIONS 5.5
HVAC REPAIR 51.00
ORIENTATION INTRODUCTION 160.00
POWER INDUSTRIAL TRUCK 32.00
ORIENTATION SERVICE & SHOP PRACTICES 100.00
INSPECTION ORIENTATION 48.00
ELECTRICAL 11.50
COOLING SYSTEMS 5.5
BODY SHOP & REPAIR 52.5
TRANSMISSION 8.75
EXHAUST 3.75

TOTAL FOR JUNE 2016 2,729.25

YEAR-TO-DATE TOTAL FOR 2016 11,296.50

HUMAN RESOURCES MONTHLY REPORT
METRO REGIONAL TRANSIT AUTHORITY
June 30, 2016

| CURRENT MONTH | LAST MONTH | % CHANGE | | CURRENT MONTH | LAST YEAR JUNE 2015 | % CHANGE |
|---------------|------------|----------|----------------------|---------------|---------------------|----------|
| 402 | 400 | 0.50% | TOTAL EMPLOYEES | 402 | 388 | 3.61% |
| 262 | 263 | -0.38% | TOTAL OPERATORS | 262 | 252 | 3.97% |
| 224 | 224 | 0.00% | FULL-TIME OPERATORS | 224 | 225 | -0.44% |
| 1 | 1 | 0.00% | EXTRA BOARD FILL-IN | 1 | 1 | 0.00% |
| 37 | 38 | -2.70% | SPECIAL SERVICE OPS | 37 | 26 | 42.31% |
| 37 | 33 | 12.12% | MECHANICS | 37 | 36 | 2.78% |
| 16 | 17 | -5.88% | VEHICLE SERVICE | 16 | 14 | 14.29% |
| 70 | 70 | 0.00% | SALARIED STAFF | 70 | 69 | 1.45% |
| 17 | 17 | 0.00% | OFFICE PERSONNEL | 17 | 17 | 0.00% |
| 158 | 154 | 2.60% | MALE NON-MINORITY | 158 | 150 | 5.33% |
| 105 | 106 | -0.95% | MALE MINORITY | 105 | 97 | 8.25% |
| 39.92% | 40.77% | -2.07% | % MINORITY | 39.92% | 39.27% | 1.67% |
| 71 | 71 | 0.00% | FEMALE, NON-MINORITY | 71 | 70 | 1.43% |
| 68 | 69 | -1.45% | FEMALE, MINORITY | 68 | 63 | 7.94% |
| 48.92% | 49.29% | -0.74% | % MINORITY | 48.92% | 47.37% | 3.27% |
| 43.03% | 43.75% | -1.63% | TOTAL MINORITY | 43.03% | 41.24% | 4.34% |
| 34.58% | 35.00% | -1.21% | TOTAL FEMALE | 34.58% | 34.28% | 0.88% |

| CURRENT MONTH | LAST YEAR Jun-15 | % CHANGE | | Y-T-D 2016 | Y-T-D 2015 | % CHANGE |
|---------------|------------------|----------|------------------------|------------|------------|----------|
| 4 | 3 | 0.00% | NEW HIRES | 23 | 20 | 15.00% |
| 2 | 1 | 0.00% | TERMINATIONS | 9 | 10 | -10.00% |
| 1 | 0 | | INVOLUNTARY TERM | 1 | 4 | |
| 1 | 1 | | VOLUNTARY TERM | 8 | 6 | |
| 7 | 1 | 0.00% | PROMOTIONS | 8 | 1 | 0.00% |
| 0 | 0 | 0.00% | TRANSFERS | 2 | 0 | 0.00% |
| 1 | 3 | -66.67% | ON-THE-JOB INJURIES | 4 | 38 | -89.47% |
| 1 | 3 | -66.67% | # WORKERS COMP CLAIMS | 4 | 38 | -9.00% |
| 7 | 3 | 0.00% | SIC/ACC CLAIMS | 37 | 19 | 94.74% |
| 6.68% | 6.58% | 1.52% | % OP ABSENTEEISM | 6.60% | 6.52% | 1.23% |
| 2,729.25 | 872 | 213.17% | # TRAINING HOURS | 11,296.50 | 8,765 | 28.88% |
| 3.75% | 1.25% | -96.25% | % TRAINING/WORKING HRS | 2.71% | 2.16% | 25.69% |
| 72,727 | 69,610 | 4.48% | TOTAL WORKING HOURS | 416,080 | 406,063 | 2.47% |

August 22, 2016



TO: Richard Enty, Executive Director
Saundra Foster, Board President,
and All Other Board Members

FROM: Human Resources

RE: August 2016 Human Resources Report

During July 2016, there were two (2) terminations of employment (*one involuntary and one retirement*) at METRO RTA.

METRO employees participated in 1,701.50 training hours during the month of July 2016.

| <u>*OSHA Recordable Rate</u> | | <u>**DART Rate</u> | |
|------------------------------|-------|--------------------|-------|
| 2015 YTD | 14.83 | 2015 YTD | 10.13 |
| 2016 YTD | 3.16 | 2016 YTD | 2.67 |

**OSHA – Occupational Safety & Health Administration*

***DART – Days Away, Restricted Transfer*

During the Month of July 2016, there were four (4) reported work-related injuries requiring medical treatment that resulted in lost time.

The overall impact rate for Life Services EAP was 3.65% for the second quarter of 2016. This includes counseling, webcast training and Worklife website usage. This was an increase from the previous quarter.

Upcoming Events

For the month of September, HR Days in the Bullpen will be held on September 8th in the Bullpen and on September 15th at the RKP Transit Center with the monthly theme of “Workplace Policy Awareness”.

Save the Date for our Annual United Way Day and Benefits Fair on Thursday, October 20th.



HUMAN RESOURCES MONTHLY REPORT
METRO REGIONAL TRANSIT AUTHORITY
July 31, 2016

| CURRENT MONTH | LAST MONTH | % CHANGE | | CURRENT MONTH | LAST YEAR JULY 2015 | % CHANGE |
|---------------|------------|----------|----------------------|---------------|---------------------|----------|
| 400 | 402 | -0.50% | TOTAL EMPLOYEES | 400 | 387 | 3.36% |
| 262 | 262 | 0.00% | TOTAL OPERATORS | 262 | 249 | 5.22% |
| 237 | 224 | 5.80% | FULL-TIME OPERATORS | 237 | 222 | 6.76% |
| 1 | 1 | 0.00% | EXTRA BOARD FILL-IN | 1 | 1 | 0.00% |
| 24 | 37 | -54.17% | SPECIAL SERVICE OPS | 24 | 26 | -7.69% |
| 37 | 37 | 0.00% | MECHANICS | 37 | 36 | 2.78% |
| 15 | 16 | -6.25% | VEHICLE SERVICE | 15 | 14 | 7.14% |
| 69 | 70 | -1.43% | SALARIED STAFF | 69 | 71 | -2.82% |
| 17 | 17 | 0.00% | OFFICE PERSONNEL | 17 | 17 | 0.00% |
| 157 | 158 | -0.63% | MALE NON-MINORITY | 157 | 154 | 1.95% |
| 105 | 105 | 0.00% | MALE MINORITY | 105 | 101 | 3.96% |
| 40.08% | 39.92% | 0.38% | % MINORITY | 40.08% | 39.61% | 1.18% |
| 70 | 71 | -1.41% | FEMALE, NON-MINORITY | 70 | 71 | -1.41% |
| 68 | 68 | 0.00% | FEMALE, MINORITY | 68 | 65 | 4.62% |
| 49.28% | 48.92% | 0.72% | % MINORITY | 49.28% | 47.79% | 3.11% |
| 43.25% | 43.03% | 0.50% | TOTAL MINORITY | 43.25% | 42.89% | 0.84% |
| 34.50% | 34.58% | -0.22% | TOTAL FEMALE | 34.50% | 32.14% | 7.34% |

| CURRENT MONTH | LAST YEAR Jul-15 | % CHANGE | | Y-T-D 2016 | Y-T-D 2015 | % CHANGE |
|---------------|------------------|----------|------------------------|------------|------------|----------|
| 0 | 0 | 0.00% | NEW HIRES | 23 | 20 | 15.00% |
| 2 | 1 | 0.00% | TERMINATIONS | 11 | 11 | 0.00% |
| 1 | 1 | | INVOLUNTARY TERM | 2 | 5 | |
| 1 | 0 | | VOLUNTARY TERM | 9 | 6 | |
| 7 | 2 | 0.00% | PROMOTIONS | 15 | 3 | 0.00% |
| 0 | 0 | 0.00% | TRANSFERS | 2 | 0 | 0.00% |
| 4 | 3 | 33.33% | ON-THE-JOB INJURIES | 8 | 41 | -80.49% |
| 4 | 3 | 33.33% | # WORKERS COMP CLAIMS | 8 | 41 | -9.00% |
| 1 | 7 | 0.00% | SIC/ACC CLAIMS | 38 | 26 | 46.15% |
| 6.69% | 6.63% | 0.90% | % OP ABSENTEEISM | 6.61% | 6.53% | 1.23% |
| 1,701.50 | 884 | 92.53% | # TRAINING HOURS | 12,998.00 | 9,649 | 34.71% |
| 2.39% | 1.20% | -97.61% | % TRAINING/WORKING HRS | 2.67% | 2.01% | 32.70% |
| 71,245 | 73,635 | -3.25% | TOTAL WORKING HOURS | 487,325 | 479,698 | 1.59% |

Other

METRO REGIONAL TRANSIT AUTHORITY
MONTHLY ATTENDANCE / LABOR

| MTD 2016 | MTD 2015 | (VAR) | JULY | YTD 2016 | YTD 2015 | (VAR) |
|----------|----------|-----------|----------------------|----------|----------|-----------|
| 0 | 0 | #N/A | NO PHYSICAL | 0 | 6 | #N/A |
| 9 | 13 | -30.8% | RANDOM | 75 | 86 | -12.8% |
| 147 | 279 | -47.3% | FMLA | 1,405 | 1,495 | -6.0% |
| 40 | 68 | -41.2% | TEMP ASSIGN | 266 | 209 | 27.3% |
| 216 | 237 | -8.9% | SICK | 1,888 | 1,524 | 23.9% |
| 110 | 119 | -7.6% | PERS LV | 581 | 585 | -0.7% |
| 34 | 32 | 6.3% | LOA | 102 | 94 | 8.5% |
| 2 | 1 | 100.0% | TRADE | 29 | 12 | 141.7% |
| 10 | 11 | -9.1% | BIRTHDAY | 60 | 48 | 25.0% |
| 9 | 8 | 12.5% | UNION BUS | 103 | 77 | 33.8% |
| 15 | 8 | 87.5% | SUSPENSION | 117 | 66 | 77.3% |
| 9 | 10 | -10.0% | FUNERAL LV | 64 | 67 | -4.5% |
| 1 | 0 | #N/A | JURY DUTY | 16 | 2 | 700.0% |
| 0 | 0 | #N/A | REPORT OFF | 0 | 0 | #N/A |
| 0 | 0 | #N/A | TRADE, UNION | 0 | 0 | #N/A |
| 0 | 0 | #N/A | OK OFFICE | 10 | 17 | -41.2% |
| 0 | 0 | #N/A | LICENSE EXP | 0 | 0 | #N/A |
| 0 | 0 | #N/A | EXCUSED | 0 | 0 | #N/A |
| 2 | 1 | 100.0% | WITNESS TIME | 6 | 3 | 100.0% |
| 10 | 0 | #N/A | ADT POST ACCIDENT | 18 | 23 | -21.7% |
| 0 | 0 | #N/A | TRANSIT AMBASSADOR | 0 | 0 | #N/A |
| 3 | 0 | #N/A | TRANSITIONAL WORK | 119 | 378 | -68.5% |
| 617 | 787 | -21.6% | | 4,859 | 4,692 | 3.6% |
| 17 | 16 | 6.3% | MISS OUTS | 114 | 113 | 0.9% |
| 5,286 | 5,030 | 5.1% | UNSCHEDULED OT | 33,326 | 33,274 | 0.2% |
| 366 | 443 | -17.4% | SCHEDULED OT | 2,705 | 2,911 | -7.1% |
| 161 | 180 | -10.6% | PAD TIME | 1,288 | 1,167 | 10.4% |
| 21 | 13 | 61.5% | MINIMUM DAILY GUAR | 381 | 101 | 277.2% |
| 25,100 | 26,552 | -5.5% | PLATFORM LINE TIME | 180,776 | 178,527 | 1.3% |
| 8,949 | 10,467 | -14.5% | SCAT PLATFORM TIME | 66,473 | 69,897 | -4.9% |
| 1,063 | 1,215 | -12.5% | DEADHEAD TRAVEL | 18,183 | 8,472 | 114.6% |
| 0 | 0 | #N/A | BOE PLT | 533 | 360 | 48.1% |
| 40,079 | 43,793 | -8.5% | TOTAL LABOR | 296,843 | 297,158 | -0.1% |
| 13.19% | 11.49% | | UOT/LABOR | 11.23% | 11.20% | |
| 20 | 23 | WKDYS | TRIPS CHECKED | 843 | 847 | |
| 5 | 4 | SUN | TRIPS ON TIME | 726 | 752 | |
| 5 | 3 | SAT | % ON TIME TRIPS | 86.12% | 88.78% | |
| 2,695 | 2,695 | METRO | PULL OUT PERFORMANCE | 1,751 | 1,965 | SCAT |
| 2 | 7 | LATE | | 47 | 78 | LATE |
| 99.93% | 99.74% | % ON TIME | | 97.32% | 96.03% | % ON TIME |