

**METRORTA  
MONTHLY BOARD MEETING MINUTES  
ROBERT K. PFAFF TRANSIT CENTER BOARD ROOM  
TUESDAY, MARCH 28, 2023  
9:00AM**

**Trustees Present:** Robert DeJournett, Mark Derrig, Vincent Rubino, Charles Rector, John Valle, Gary Spring, Dana LaGarde, Donald Christian, Robert Konstand, Christine Marshall

**Trustees Absent:** David Prentice, Renee Greene

**METRO Team**

**Members Present:** Dawn Distler, Jarrod Hampshire, Angela Neeley, Tatia Harris, Jay Hunter, Valerie Shea, Molly Becker, Eric Scott, Bambi Miller, Grace Doyle, Stephanie Fairchild, Nicolas Maynard, Christian Brown, Shawn Metcalf, Michael Rice III

**Guests Present:** Lauren M. Zidones

**CALL TO ORDER**

Mr. Robert DeJournett called the meeting to order at 9:00am.

**AUDIENCE PARTICIPATION**

**RECOGNITION**

Apprentice Mechanics Nicolas Maynard and Christian Brown were introduced.

**BOARD MINUTES**

Mr. Donald Christian made a motion to approve the minutes from the February 28 meeting. The minutes were unanimously approved.

**COMMITTEE REPORTS & RESOLUTIONS**

**CUSTOMER EXPERIENCE & SERVICE PERFORMANCE COMMITTEE REPORT**

Chair: Mark Derrig

The Committee met on March 16<sup>th</sup> and KPIs were reviewed. There was one resolution recommended by the committee.

**RESOLUTION 2023-04 I**

A resolution authorizing the Chief Executive Officer/Secretary-Treasurer to award a contract through NEORide for the purchase of on-board digital signs for METRO revenue vehicles.

The resolution was discussed.

Mr. Mark Derrig made a motion to approve the resolution. All present voted "aye". The resolution was approved.

### **ASSET PROTECTION & DEVELOPMENT COMMITTEE REPORT**

Chair: Chuck Rector (Dana LaGarde Reporting)

The Committee met on March 16<sup>th</sup> and KPIs were reviewed. There were no resolutions recommended by the committee.

### **PLANNING / MARKETING / RAIL COMMITTEE REPORT**

Chair: Donald Christian

The Committee met on March 16<sup>th</sup> and KPIs were reviewed. A question was asked regarding whether the public comments to the draft Reimagine METRO service changes had been sufficiently addressed, and it was reported that the comments had been addressed, and some had even prompted changes to the final draft plan. It was noted that while not every comment and concern was able to be addressed, Reimagine METRO would be an ongoing process, and METRO would continue working to address concerns after the rollout. There was one resolution recommended by the committee.

**RESOLUTION 2023-05:** A resolution approving the Service Equity Analysis for major service changes proposed with the Reimagine METRO fixed route transit service plan.

The resolution was discussed.

Mr. Donald Christian made a motion to approve the resolution. All present voted "aye". The resolution was approved.

### **FINANCE & AUDIT COMMITTEE REPORT**

Chair: Vincent Rubino

The Committee met on March 16<sup>th</sup> and KPIs were reviewed. There were no resolutions recommended by the committee.

### **OTHER BUSINESS**

Mr. Robert DeJournett announced the revised committees approved by the board to take effect in April, as well as the committee chairs. They were:

- Finance and Technology (Chair: Vince Rubino)
- Safety, Equity, and Planning (Chair: Dana LaGarde)

- Internal and External Engagement (Chair: Chuck Rector)
- Customer Experience and Service Performance Committee (Chair: John Valle)
- Governance (Chair: Robert Konstand)

Mr. Mark Derrig made a motion to approve the committee chairs and appointments. All present voted "aye". The motion passed unanimously.

## **OFFICERS' REPORT**

### **Board President:**

The April meeting schedule and board members riding the bus were discussed.

### **Chief Executive Officer:**

Ms. Distler applauded the METRO team for their work on the Reimagine METRO Network Redesign to this point, and discussed the APTA Legislative Conference.

The "Hidden Gems of Akron" draft video was shown.

## **EXECUTIVE SESSION**

## **ADJOURNMENT**

Meeting adjourned at 9:49am

## **CERTIFICATE OF COMPLIANCE**

Pursuant to Section III, Article 3.2 of the Rules & Regulations of the METRO Regional Transit Authority, METRO has complied with the Notice and Notification to the public and news media.

**DATE APPROVED:** April 18<sup>th</sup>, 2023



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**MARK DERRIG,  
VICE PRESIDENT**



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**DAWN S. DISTLER,  
CHIEF EXECUTIVE OFFICER/  
SECRETARY-TREASURER**