

**METRO RTA
MONTHLY BOARD MEETING MINUTES
ROBERT K. PFAFF TRANSIT CENTER BOARD ROOM
TUESDAY, FEBRUARY 24, 2026
9:00 AM**

Trustees' Present: Mark Derrig, Dana LaGarde, John Valle, Chuck Rector, Donald Christian, Gary Spring, Dave Prentice, Christine Marshall, Nicole Squire, and Bob Konstand

Trustees Excused: Renee Greene and Robert DeJournett

Trustees Absent:

Roetzel & Andress: Lauren Zidones and Karen Adinofli

METRO Team

Members Present: Dawn Distler, Angie Neeley, Tatia Harris, Gert Wilms, Jarrod Hampshire, Jay Hunter, Eric Scott, Shawn Metcalf, Quentin Wyatt, DeHavilland McCall, Jamie Saylor, Alja Austin, Jessie Dent, Zach Smith, Molly Becker, Grace Doyle, Lane Evans, and Leslie Rashid

CALL TO ORDER

Mr. Mark Derrig called the meeting to order at 9:00 am.

AUDIENCE PARTICIPATION:

RECOGNITION:

Evan Sapper, Maintenance Foreman
Kyra Turner, Operations Supervisor
Aaron Prude, Operations Supervisor
Arneshia Harris, Operations Supervisor

BOARD MINUTES:

Ms. Dana LaGarde made a motion to approve the minutes of the January 27th meeting.
Mr. Chuck Rector 2nd the motion. The minutes were unanimously approved.

COMMITTEE REPORTS & RESOLUTIONS

CUSTOMER EXPERIENCE & SERVICE PERFORMANCE COMMITTEE REPORT

Chair: John Valle

Vice Chair: Christine Marshall

The Committee met on February 19th and KPIs were reviewed.

There were two resolutions recommended by the committee.

RESOLUTION 2026-06:

A resolution authorizing the Chief Executive Officer/Secretary-Treasurer to award a contract for the maintenance of METRO's Compressed Natural Gas (CNG) station, fueling system, and marketing of the public CNG facility with Trillium Transportation Fuels, LLC.

The resolution was discussed.

Mr. John Valle made a motion to approve the resolution. Ms. Christine Marshall 2nd the motion. All present voted "aye". The resolution was approved.

RESOLUTION 2026-07:

A resolution authorizing the award of a contract for the purchase of ten (10) fully electric-powered, demand response buses built by TCI Mobility and sold by ABJ Bus, Inc.

The resolution was discussed.

Mr. John Valle made a motion to approve the resolution. Mr. Donald Christian 2nd the motion. All present voted "aye". The resolution was approved.

INTERNAL & EXTERNAL ENGAGEMENT COMMITTEE REPORT

Chair: Chuck Rector

Vice Chair: Dana LaGarde

The Committee met on February 19th and KPIs were reviewed.

There were no resolutions.

CULTURE & PLANNING COMMITTEE REPORT

Vice Chair Dave Prentice reporting on behalf of Robert DeJournett

The Committee met on February 19th and KPI's were reviewed.

There was one resolution.

RESOLUTION 2026-05:

METRO has recognized a need to update its software environment to improve decision-making through more timely data, stronger equity and accessibility evaluation, and more robust scenario and network planning capabilities.

The resolution was discussed.

Mr. Dave Prentice made a motion to approve the resolution. Mr. John Valle 2nd the motion. All present voted “aye”. The resolution was approved.

FINANCE & TECHNOLOGY COMMITTEE REPORT

Chair: Bob Konstand

Vice Chair: Nicole Squire

The Committee met on February 19th and the dashboard was reviewed.

There were no resolutions.

PROTECTION & DEVELOPMENT COMMITTEE REPORT

Vice Chair: Dana LaGarde reporting on behalf of Chair Renee Greene

The Committee met on February 19th and KPIs were reviewed.

There were no resolutions.

OTHER BUSINESS

Ms. Karen Adinolfi provided an overview and refresher training on Ohio Ethics Law, with specific focus on conflict of interest.

OFFICERS' REPORTS

Board President:

Mr. Mark Derrig reminded all Board Members to complete the Board Fraud Risk Assessment Questionnaire.

Chief Executive Officer:

Ms. Dawn Distler highlighted the promotion of four frontline employees into supervisory roles, noting the value of internal advancement and fresh perspectives.

Ridership continues to grow, and for the first time in agency history, 98% of Summit County is t served by some form of public transportation. She noted that service redesign efforts, including the METRO Next program, are showing positive results, with more detailed data to be shared in the coming months.

An update was provided on the recent call with the Fact Finder. While no report has been issued yet, the discussion was described as productive, and updates will be shared as information becomes available.

Ms. Distler reminded the Board that annual committee reports will be presented next month, followed by the annual Board meeting.

ADJOURNMENT

Mr. Donald Christian made a motion to adjourn the meeting at 9:36 am. Dana LaGarde 2nd the motion.

The next scheduled Board Meeting is March 31st, 2026.

CERTIFICATE OF COMPLIANCE

Pursuant to Section III, Article 3.2 of the Rules & Regulations of the METRO Regional Transit Authority, METRO has complied with the Notice and Notification to the public and news media.

DATE APPROVED: March 31st, 2026



MARK DERRIG,
PRESIDENT



JARROD HAMPSHIRE,
CHIEF OF STAFF