

METRO RTA

Board Of Trustees

PRESIDENT: MR. MARK DERRIG
VICE PRESIDENT: MS. DANA LAGARDE



MAY 26, 2026
9:00AM

**METRO RTA
MONTHLY BOARD MEETING AGENDA
ROBERT K. PFAFF TRANSIT CENTER BOARD ROOM
TUESDAY, MAY 26, 2026
9:00 AM**

ITEM 1: CALL TO ORDER

ITEM 2: AUDIENCE PARTICIPATION

The METRO RTA Board meets monthly, on the last Tuesday of the month, as stated within Resolution 2016-28, unless otherwise noted. Any individual or representative of a group may take three (3) minutes to address the Board on any given topic on the Board agenda. Individuals are required to appear in person and sign in at least five (5) minutes before the Board meeting begins.

METRO RTA welcomes, values and appreciates the varied opinions and comments from members of the public. To ensure that the meetings are respectful, peaceful and orderly, speakers are reminded to keep their comments respectful and appropriate for METRO RTA business. No personal attacks will be permitted. The President has the authority to rule remarks out of order and remove individuals from the meeting.

ITEM 3: RECOGNITION

- Danny Adair, 25 Years of Service
- Allen Potts, APTA Rodeo National Participant

ITEM 4: BOARD MINUTES

- *Approval of Board Meeting Minutes from the April meeting (Pages 4-7)
- *Approval of Special Meeting Minutes from the May meeting (Pages 8 & 9)

ITEM 5: COMMITTEE REPORTS & RESOLUTIONS

Customer Experience & Service Performance Committee

(Maintenance / Operations / Mobility Solutions)

Chair: John Valle

Vice Chair: Christine Marshall

- *Resolution 2026-13: A resolution authorizing the award of a task-order based contract for general architecture and engineering services. (Page 10)

*Resolution 2026-15: A resolution authorizing a one-year extension of the maintenance and support agreement for the demand response scheduling software through Ecolane USA (Page 11)

Internal & External Engagement Committee

(Employee Engagement Center / Customer Care / PR & Marketing)

Chair: Chuck Rector

Vice Chair: Dana LaGarde

Culture & Planning Committee

(Planning & Community Impact)

Chair: Robert DeJournett

Vice Chair Dave Prentice

Finance & Technology Committee

(Finance & Technology)

Chair: Bob Konstand

Vice Chair: Nicole Squire

*Resolution 2026-14: A resolution authorizing the award of a contract for the purchase of Finance and HRIS. (Page 12)

Development & Protection Committee

(Safety & Training)

Chair: Renee Greene

Vice Chair: Dana LaGarde

ITEM 6: OTHER BUSINESS

ITEM 7: OFFICER'S REPORTS

- Board President
- Chief Executive Officer

ITEM 8: CALL FOR ADJOURNMENT

*Denotes items requiring Board approval

Next Scheduled Meeting – June 30th, 2026

**METRO RTA
MONTHLY BOARD MEETING MINUTES
ROBERT K. PFAFF TRANSIT CENTER BOARD ROOM
TUESDAY, APRIL 28, 2026
9:00 AM**

Trustees' Present: Mark Derrig, Dana LaGarde, John Valle, Christine Marshall, Donald Christian, Gary Spring, Dave Prentice, Chuck Rector, Robert DeJournett, and Bob Konstand

Trustees Excused: Nicole Squire and Renee Greene

Trustees Absent:

Roetzel & Address: Lauren Zidones

METRO Team

Members Present: Dawn Distler, Tatia Harris, Gert Wilms, Jarrod Hampshire, Jay Hunter, Eric Scott, Shawn Metcalf, Quentin Wyatt, Jamie Saylor, DeHavilland McCall, Jessie Dent, Molly Becker, Laura Adkins, Shannon Moore, Grace Doyle, Kyle Moeglin, Jessie Dent, Bryn Overly-Nguyen, Lane Evans, and Leslie Rashid

CALL TO ORDER

Mr. Mark Derrig called the meeting to order at 9:00 am.

AUDIENCE PARTICIPATION:

RECOGNITION:

Kayto Floyd, 25 years of safe driving
Leslie Rashid, graduate of Leadership Akron, Diversity of Board

BOARD MINUTES:

Mr. Donald Christian made a motion to approve the minutes of the March 31st meeting.
Ms. Dana LaGarde 2nd the motion. The minutes were unanimously approved.

COMMITTEE REPORTS & RESOLUTIONS

CUSTOMER EXPERIENCE & SERVICE PERFORMANCE COMMITTEE REPORT

Vice Chair Christine Marshall reporting on behalf of Chair John Valle

The Committee met on April 16th and KPIs were reviewed.

There was one resolution.

RESOLUTION 2026-12:

A resolution authorizing the award of a contract for the purchase of Computer Aided Dispatch Software and Equipment to Swiftly Incorporated.

The resolution was discussed.

Ms. Christine Marshall made a motion to approve the resolution. Mr. Robert DeJournett 2nd the motion. All present voted “aye”. The resolution was approved.

INTERNAL & EXTERNAL ENGAGEMENT COMMITTEE REPORT

Chair: Chuck Rector

Vice Chair: Dana LaGarde

The Committee met on April 16th and KPIs were reviewed.

There were two resolutions.

RESOLUTION 2026-10:

A resolution authorizing the amendment of the Drug and Alcohol Policy and Procedures.

The resolution was discussed.

Mr. John Valle made a motion to amend and approve the resolution. Mr. Donald Christian 2nd the motion. All present voted “aye”. The resolution was approved.

RESOLUTION 2026-11:

A resolution authorizing an update to the METRO Advertising Policy and Regulations regarding third parties leasing advertising space on METRO buses and properties.

The resolution was discussed.

Mr. Chuck Rector made a motion to approve the resolution. Mr. Donald Christian 2nd the motion. All present voted “aye”.

The resolution was approved.

CULTURE & PLANNING COMMITTEE REPORT

Chair: Robert DeJournett

Vice Chair: Dave Prentice

The Committee met on April 16th and KPI’s were reviewed.

There was one resolution.

RESOLUTION 2026-09:

A resolution authorizing the filing of application with the Federal Transit Administration and the Ohio Department of Transportation for SFY2027 transportation assistance grants. These grants may include but are not limited to the Urban Transit Grant, the Ohio Transportation Partnership Program, Bus and Bus Facilities and Low or No Emissions Programs.

The resolution was discussed.

Mr. Robert DeJournett made a motion to approve the resolution. Ms. Christine Marshall 2nd the motion. All present voted “aye”.

The resolution was approved.

FINANCE & TECHNOLOGY COMMITTEE REPORT

Chair: Bob Konstand

Vice Chair: Nicole Squire

The Committee met on April 16th and the dashboard was reviewed.

There were no resolutions.

PROTECTION & DEVELOPMENT COMMITTEE REPORT

Chair: Renee Greene

Vice Chair: Dana LaGarde

The Committee met on April 16th and KPIs were reviewed.

There were no resolutions.

OTHER BUSINESS

Ms. Gert Wilms provided a rail update and a letter to the FTA requesting repayment and approval to deduct related expenses (legal, brokerage, etc.) but has not yet received a response. The FTA has classified the issue as a debt, giving some flexibility, though state law still applies.

METRO is working with local government partners to transfer rail corridors, especially the Freedom and Akron lines, while aiming to keep each corridor intact. The Sandyville line is more complicated due to active rail status and limited partner interest and may require a public bid.

METRO has already paid \$6 million and is trying to recover costs, at this impacts funding for other major projects. Any final sale or agreement will require board approval, and discussions are ongoing,

OFFICERS' REPORTS

Board President:

Mr. Mark Derrig reminded the board members to keep in mind, that if anything comes out of the factfinder, they will have limited time to respond. While there's no clear timeline, it appears we are getting closer, so it's important to be prepared.

Chief Executive Officer:

Ms. Dawn Distler noted, no fact-finder report has been received to date; meetings with legal counsel are being scheduled, and no further action can be taken until the report is issued. She provided updates on national involvement with APTA, including the appointment of Mr. Robert DeJournett to the Executive Committee, Chief Metcalf as Secretary of the Safety and Security Committee and Mr. Jarrod Hampshire as Secretary of the Bus Operations Committee.

Ms. Distler also reported on recent legislative meetings in Washington, D.C., where they partnered with regional transit agencies and met with elected officials to discuss transit funding and policy challenges, including NEPA requirements, bus spare ratio limits, and restrictions impacting collaboration like NeoRide. Discussions with legislators were positive, with potential opportunities to support future legislation.

Ridership continues to increase, partly due to economic conditions, and future service models like bus rapid transit may require more flexibility in fleet management.

ADJOURNMENT

Mr. Robert DeJournett made a motion to adjourn the meeting at 9:33 am. Mr. John Valle 2nd the motion.

The next scheduled Board Meeting is May 26th, 2026.

CERTIFICATE OF COMPLIANCE

Pursuant to Section III, Article 3.2 of the Rules & Regulations of the METRO Regional Transit Authority, METRO has complied with the Notice and Notification to the public and news media.

DATE APPROVED: May 26th, 2026

**MARK DERRIG,
PRESIDENT**

**DAWN DISTLER,
CHIEF EXECUTIVE OFFICER/
SECRETARY-TREASURER**

**METRO RTA
SPECIAL MEETING OF THE BOARD MINUTES
416 KENMORE BLVD 2ND FLOOR BOARD ROOM
WEDNESDAY, MAY 14, 2026
9:00 AM**

Trustees' Present: Mark Derrig, Dana LaGarde, Robert DeJournett, Chuck Rector, Gary Spring, Donald Christian, Renee Greene, Dave Prentice, and Christine Marshall

Trustees Excused: Bob Konstand, Nicole Squire, John Valle

Trustees Absent:

Roetzel & Address: Lauren Zidones

METRO Team

Members Present: Dawn Distler and Jarrod Hampshire

CALL TO ORDER

Mr. Mark Derrig called the meeting to order at 9:10 am.

EXECUTIVE SESSION

Preparing for, conducting, or reviewing negotiations or bargaining sessions with public employees concerning their compensation or other terms and conditions of their employment; pursuant to Ohio Revised Code Section 121.22(G)(4).

A roll call was conducted to enter Executive Session.

Mr. Mark Derrig made a motion to go into the Executive Session. Mr. Donald Christian 2nd the motion.

Ms. Dana LaGarde made a motion to come out of Executive Session. Ms. Christine Marshall 2nd the motion.

A roll call was conducted to exit Executive Session.

ADJOURNMENT

Mr. Donald Christian made a motion to adjourn the meeting at 10:49 am.

CERTIFICATE OF COMPLIANCE

Pursuant to Section III, Article 3.2 of the Rules & Regulations of the METRO Regional Transit Authority, METRO has complied with the Notice and Notification to the public and news media.

DATE APPROVED: May 26, 2026

**MARK DERRIG,
PRESIDENT**

**DAWN S. DISTLER,
CHIEF EXECUTIVE OFFICER/
SECRETARY-TREASURER**

**COMMITTEE ASSIGNMENT:
CUSTOMER EXPERIENCE AND SERVICE PERFORMANCE**

RESOLUTION 2026-13

A resolution authorizing the award of a task-order based contract for general architecture and engineering services.

WHEREAS, METRO utilizes the Task Order agreement for various capital project deliveries; and

WHEREAS, this contract is for a one-year period, with an optional four, one-year extensions; and

WHEREAS, A Request for Qualifications (RFQ) was twice duly advertised February 5th, and 12th 2026 as well as digital advertised on OpenGov.com; and

WHEREAS, such proposals were received on March 29th, 2026, with the following bids received from:

Buchart Horn, Inc – York, PA	Kimley-Horn and Associates, Inc – Warrenville, IL
GPD Group – Akron, OH	Richard L. Bowen and Associates, Inc – Cleveland, OH
HDR Engineering – Pittsburgh, PA	Robert P Madison Int. Inc – Cleveland, OH

WHEREAS, METRO is recommending that Richard L. Bowen and Associates, Inc. be awarded the task-order-based contract for general architecture and engineering services.

WHEREAS, Future task orders that meet the value requiring Board Authorization must still come before the Board of Trustees

NOW, THEREFORE, BE IT RESOLVED, by the Board of Trustees of METRO Regional Transit Authority that:

1. The Chief Executive Officer is hereby authorized to execute the agreement with Richard L. Bowen & Associates, Inc.
2. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

DATE ADOPTED: May 26th, 2026

**MARK DERRIG,
PRESIDENT**

**DAWN DISTLER,
CHIEF EXECUTIVE OFFICER/
SECRETARY-TREASURER**

**COMMITTEE ASSIGNMENT:
CUSTOMER EXPERIENCE AND SERVICE PERFORMANCE**

RESOLUTION 2026-15

A resolution authorizing a one-year extension of the maintenance and support agreement for the demand response scheduling software through Ecolane USA.

WHEREAS, Ecolane is the current provider for mobility dispatch and trip scheduling services for all METRO Select Programs, Subcontractors and Non-Emergency Transport (NET) Broker Services,

WHEREAS, METRO has a contract for maintenance and support services with Ecolane that currently requires renewal on an annual basis; and

WHEREAS, METRO would like to purchase an additional one (1) year agreement for software maintenance and support:

NOW, THEREFORE, BE IT RESOLVED, by the Board of Trustees of METRO Regional Transit Authority that:

1. The purchase of support and maintenance services from Ecolane USA in the amount of \$172,508.15 for one year.
2. The Chief Executive Officer/Secretary-Treasurer is authorized to execute said purchase.
3. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

DATE ADOPTED: May 26th, 2026

**MARK DERRIG,
PRESIDENT**

**DAWN DISTLER,
CHIEF EXECUTIVE OFFICER/
SECRETARY-TREASURER**

**COMMITTEE ASSIGNMENT:
FINANCE & TECHNOLOGY**

RESOLUTION 2026-14

A resolution authorizing the award of a contract for the purchase of Finance and HRIS.

WHEREAS, METRO entertained a Request for Proposals, advertised through OpenGov.com and The Akron Beacon Journal for qualified firms to provide a modern Finance / Payroll and HRIS system; and

WHEREAS, A Request for Proposals (RFP) was twice duly advertised January 15th, and 22nd 2026 as well as digital advertised on OpenGov.com; and

WHEREAS, Proposals were received and evaluated from the following companies:

Infor - Atlanta, GA	\$6,467,932.15
Denova- Louisville, CO	\$5,105,210.00
Oracle – Redwood Shores, CA	\$ 953,055.26
Tyler – Plano, TX	\$2,247,349.00

WHEREAS, METRO is recommending a 5-year agreement with Tyler Technologies Inc., with an amount not to exceed \$2,247,349.00

NOW, THEREFORE, BE IT RESOLVED, by the Board of Trustees of METRO Regional Transit Authority that:

1. A contract be awarded to Tyler Technologies Inc., for an amount not to exceed \$2,247,349.00
2. The Chief Executive Officer/Secretary-Treasurer is authorized to execute said contract,
3. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

DATE ADOPTED: May 26th, 2026

**MARK DERRIG,
PRESIDENT**

**DAWN DISTLER,
CHIEF EXECUTIVE OFFICER/
SECRETARY-TREASURER**