

**METRO RTA  
INTERNAL/EXTERNAL ENGAGEMENT  
COMMITTEE MEETING MINUTES  
ROBERT K. PFAFF TRANSIT CENTER BOARD ROOM  
THURSDAY, JUNE 19, 2025**

**Trustees Present:** Dana LaGarde, Chuck Rector, John Valle,  
Robert DeJournett, Renee Greene, Bob Konstand,  
Gary Spring, Nicole Squire, and Donald Christian

**Trustees Excused:** Mark Derrig, Dave Prentice, and Christine Marshall

**Trustees Absent:**

**METRO Team**

**Members Present:** Dawn Distler, Tatia Harris, Jarrod Hampshire, Jay Hunter,  
Shawn Metcalf, Molly Becker, Laura Adkins, Jessie Dent,  
Jamie Saylor, Nathan Leppo, Quentin Wyatt, Tia Turner,  
Kyle Moeglin, Kyle Stewart, Alja Austin,  
Brynn Overly-Nguyen, Jake Haddad, and Leslie Rashid

**CALL TO ORDER**

Mr. Chuck Rector called the meeting to order at 9:12 am.

**APPROVAL OF MINUTES FROM THE MAY MEETING**

Mr. John Valle made a motion to approve the minutes from the May meeting.  
Mr. Gary Spring 2<sup>nd</sup> the motion. The minutes were unanimously approved.

**SUB-COMMITTEE REPORTS**

**EEC Report | Jay Hunter**

METRO remains focused on financial wellness. Employees recently participated in sessions with PNC Bank as part of an ongoing financial literacy program, with future visits planned from AARP and potentially Deferred Comp.

In April, a new initiative encouraged staff to seek support during personal or work-related challenges, highlighting available EEC resources and the importance of managing stress.

**Customer Care Report | Jay Hunter**

KPIs were reviewed.

**SCAT Temporary | Laura Adkins**

Ms. Adkins provided a detailed overview of SCAT Temporary Service and distributed handouts to Board Members.

**Marketing Report | Kyle Moeglin**

KPIs were reviewed.

Free Fare Weekends are returning this summer with an 80's theme. Promotional content has been shared on social media.

**RESOLUTIONS FOR CONSIDERATION**

**OTHER BUSINESS**

**CALL FOR ADJOURNMENT**

Mr. John Valle made a motion to adjourn the meeting.

Adjourned at 9:44 am.



**DAWN S. DISTLER,  
CHIEF EXECUTIVE OFFICER/  
SECRETARY-TREASURER**

7 / 17 / 25  
**Date (MM/DD/YYYY)**