

**METRO RTA  
INTERNAL/EXTERNAL ENGAGEMENT  
COMMITTEE MEETING MINUTES  
ROBERT K. PFAFF TRANSIT CENTER BOARD ROOM  
THURSDAY, FEBRUARY 19, 2026**

**Trustees Present:** Mark Derrig, Dana LaGarde, Christine Marshall, Renee Greene, Robert DeJournett, Donald Christian, John Valle, Dave Prentice, Bob Konstand, Gary Spring, Nicole Squire, and Chuck Rector

**Trustees Excused:**

**Trustees Absent:**

**METRO Team**

**Members Present:** Tatia Harris, Gert Wilms, Jarrod Hampshire, Jay Hunter, Eric Scott, DeHavilland Mc Call, Molly Becker, Kyle Stewart, Jessie Dent, Brynn Overly-Nguyen, Laura Adkins, Zach Smith, Quentin Wyatt, Kyle Moeglin, Grace Doyle, Alja Austin, Nathan Leppo, Lane Evans and Leslie Rashid

**CALL TO ORDER**

Mr. Chuck Rector called the meeting to order at 9:13 am.

**APPROVAL OF MINUTES FROM THE JANUARY MEETING**

Mr. John Valle made a motion to approve the minutes of the January meeting.  
Mr. Robert DeJournett 2<sup>nd</sup> the motion. The minutes were unanimously approved.

**SUB-COMMITTEE REPORTS**

**EEC Report | Jay Hunter**

The holiday party was held on December 11<sup>th</sup> in the bus barn. Several board and staff members attended. The event featured a bus on display decorated with an inflatable Rudolph on the front, along with music and catering provided by Waterloo Restaurant. Overall, the event was well received and provided a nice opportunity for staff to connect.

**Customer Care Report | Jay Hunter**

KPIs were reviewed.

**Marketing Report | Molly Becker**

KPIs were reviewed.

Ohio Loves Transit was recognized this week, including a Legislative Day at the Statehouse. Staff met with nearly all area representatives and Senator Weinstein, with strong engagement throughout the day. Because no funding request was made this year, conversations were positive and focused primarily on advancing legislation to increase penalties for assaults on transit operators.

In conjunction with Transit Week, staff also participated in “Bus Stop Cupids”, distributing bus passes, socks and candy at bus stops and partner organizations, including Summit Recovery Hub. The outreach was well received and provided a positive opportunity to connect directly with riders.

## **RESOLUTIONS FOR CONSIDERATION**

## **OTHER BUSINESS**

## **CALL FOR ADJOURNMENT**

Adjourned at 9:25 am.

  
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**JARROD HAMPSHIRE,**  
**CHIEF OF STAFF**

3 / 26 / 26  
Date (MM/DD/YYYY)