

HOW TO RIDE Video

Final Script

B-roll of METRO buses

SLATE: METRO Logo

Narrator (V.O.):

Akron METRO RTA is the public transportation provider for Summit County. Each year, we make more than five million trips countywide. Is your trip one of them? Keep watching to learn how to ride a METRO bus.

Narrator (V.O.):

You've got a few options to start planning your trip. You may visit akronmetro.org to view current bus schedules. You can also get our current schedules at our downtown Akron Transit Center, located at 631. S. Broadway St. Or, feel free to call our customer service experts at 330.762.0341 to determine when and where to catch your bus.

Narrator (V.O.):

Plan to be at the nearest bus stop about five minutes before your bus is scheduled to arrive. You'll see a METRO sign where the bus stops. Your bus has the route number and name shown on the large sign over the windshield. Make sure you are standing on the correct side of the street. One side of the street is designated for buses going to the Transit Center, and the other side of the street is for buses heading from the Transit Center. Ask the operator if you are not certain you are getting on the right bus.

EXT. CITY STREET - DAY

Person waits on the street, near a bus stop. A bus approaches

Narrator (V.O.):

Make sure you are standing a safe distance from the curb as your bus is pulling up to your stop. Have your cash fare, ticket or pass ready.

Bus pulls over & stops at bus stop. Person walks toward the bus as the bus doors open

Narrator (V.O.):

When you get on the bus, put your money in the fare box or swipe your pass. You can purchase one or seven day passes right on the bus! Please have the exact fare. The operators do not carry change. If you don't have the exact fare, the farebox will issue you a change card to use on your next ride. Don't lose it. Change cards are treated like cash and can't be replaced if they are lost, stolen or damaged.

Narrator (V.O.):

Once you see your stop on the street ahead, pull the buzzer cord or press the yellow touch tapes near the windows when you are ready to exit. Ask the operator for help if you are not sure where to exit.

Person waits until the bus has stopped, stands and exits through the bus's rear doors

Narrator (V.O.):

Exit through the rear door when the light turns green and the bus has come to a complete stop.

B-roll of METRO buses

SLATE: Rules for Riding

Narrator (V.O.):

Have your ticket, pass or money ready when getting on the bus.

Eating, drinking and smoking are prohibited on METRO buses.

You must wear headphones when playing your radio, CD player or MP3 player.

Seats at the front of the bus are reserved for older adults and persons with disabilities.

Remain seated until the bus comes to a complete stop and never stick any part of your body out the windows.

Enter the bus through the front door and exit through the rear door.

Please use caution when entering or exiting the bus. Cars do not stop for METRO buses like they do for school buses.

Do not throw trash or other debris on the floor or seats of the bus.

Follow these simple steps and enjoy your ride!