METRO Regional Transit Authority

Bus Operator

SALARY	$22.83 Hourly	**LOCATION**	416 Kenmore Blvd, Akron
JOB TYPE	Full-Time	**JOB NUMBER**	202600039
DIVISION	Operations	**DEPARTMENT**	Operators
OPENING DATE	10/19/2026	**CLOSING DATE**	11/22/2026 11:59 PM Eastern

Description

The Bus Operator drives a company-owned vehicle to pick up and discharge passengers on a specific route in a safe and professional manner. Operators may sign for fixed routes, demand response or trippers. The route schedules vary depending on whether the operator is driving a fixed route run or demand response service.

Responsible to the Operations Manager but will routinely take written and verbal instructions from road supervisors and/or dispatchers for day-to-day operations. There are no direct or indirect reports for this position.

Examples of Duties

To perform this job successfully, an individual must be able to perform the essential job functions satisfactorily. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential job functions described in this position description. Since every duty associated with this position may not be described herein, employees may be required to perform duties not specifically spelled out in the job description, but which may be reasonably considered to be incidental in the performing of their duties just as though they were actually written out in this position description.

- Operate all types of METRO RTA vehicles, as assigned.
- Monitor passenger counts when requested to do so by supervision.
- Provide optimum customer service while transporting passengers timely, safely, and efficiently.
- Collect all applicable fare (money, tickets, passes, transfers) from passengers.
- Must complete pre-trip inspections to ensure safe condition of coach.
- Assist passengers with schedule information when applicable.
- Must complete incident/accident reports as the need arises.
- May assist with route training of bus operators.

The above statements reflect the general details considered necessary to describe the principal functions of the job necessary for its classification and shall not be interpreted as a detailed description of all the work processes that may be inherent in the job.

Typical Qualifications

Education Qualifications, Experience and Requirements:

- Must have a valid Ohio Driver's License. Must have no more than 2points.
- Must be at least 18 years of age.
- Customer service experience required.
- Must have a valid Temporary CDL Class B permit with Passenger Endorsement, General Knowledge and Air Brakes sections and the ability to obtain and maintain a valid CDL Class B with Passenger Endorsement.

Supplemental Information

Physical demands of the job include the following:

- Operators must be able to pass a D.O.T. physical examination.
- Operators must take and pass drug and/or alcohol tests in accordance with METRO's Drug and Alcohol Abuse Policy.
- Standing – Frequently
- Walking – Frequently
- Sitting – Frequently
- Lifting – Occasionally
- Carrying – Occasionally
- Pushing – Occasionally
- Pulling – Occasionally
- Climbing – Frequently
- Kneeling – Occasionally
- Reaching – Frequently

Work environment:

- 10% indoors
- 90% outdoors, with direct exposure to diesel fumes, odors, and dirt.

When applying, please provide any previous employer's contact information for up to the past 12 years.

Employer
METRO Regional Transit Authority

Address
416 Kenmore Blvd.

Akron, Ohio, 44301

Phone
3307620341

Website
https://www.yourmetrobus.org