

TO: Saundra M. Foster, President and all other Board Members

FROM: Richard M. Enty, Executive Director/Secretary-Treasurer

DATE: November 23, 2016

RE: MONTHLY UPDATE

| | Cash | Cash | Cash | | |
|-----------|---------------|---------------|---------------|----------------|----------|
| | Sales | Sales | Sales | OVER | |
| Month | Tax | Tax | Tax | (UNDER) | Percent |
| | 2014 | 2015 | 2016 | | |
| Jan | 3,269,410.04 | 3,581,215.27 | 3,841,753.97 | 260,538.70 | 7.28% |
| Feb | 3,453,521.03 | 3,528,319.09 | 3,602,929.61 | 74,610.52 | 2.11% |
| Mar | 4,332,293.03 | 4,487,866.45 | 4,560,452.70 | 72,586.25 | 1.62% |
| Apr | 3,020,739.28 | 3,133,426.60 | 3,190,477.28 | 57,050.68 | 1.82% |
| May | 3,002,621.18 | 3,109,527.19 | 3,252,123.31 | 142,596.12 | 4.59% |
| Jun | 3,504,378.71 | 3,801,088.04 | 4,470,105.24 | 669,017.20 | 17.60% |
| Jul | 3,589,732.56 | 3,640,092.96 | 3,690,063.41 | 49,970.45 | 1.37% |
| Aug | 3,592,300.74 | 3,757,991.65 | 3,725,602.49 | (32,389.16) | -0.86% |
| Sep | 3,756,672.68 | 3,902,861.21 | 4,282,103.74 | 379,242.53 | 9.72% |
| Oct | 3,221,156.82 | 3,640,575.90 | 3,945,973.56 | 305,397.66 | 8.39% |
| Nov | 3,690,096.44 | 3,818,020.13 | 3,828,091.77 | 10,071.64 | 0.26% |
| Dec | 3,735,615.23 | 3,789,375.25 | | (3,789,375.25) | -100.00% |
| | | | | | |
| Total | 42,168,537.74 | 44,190,359.74 | 42,389,677.08 | (1,800,682.66) | -4.07% |
| | | | | | |
| | | | | | |
| | 2014 | 2015 | 2016 | | |
| Jan - Nov | 38,432,922.51 | 40,400,984.49 | 42,389,677.08 | 1,988,692.59 | |
| | | 5.12% | 4.92% | | |

During October METRO experienced a large spike in preventable accidents compared with last October (8 v. 3) and we've experienced over 8% more preventables year-to-date than last year this time (49 v. 45). There were two reported work-related injuries requiring medical treatment, with just one resulting in lost time. METRO received an \$82,194.10 Bureau of Workers Compensation employer premium refund check.

October overall ridership is down 2.4% while Paratransit ridership is down just 0.16%, year-to-date.

Cash sales tax receipts are 4.92% higher (\$1.98 Million) year-to-date than last November 2015.



The following resolutions will be presented at the November meetings:

| <u>Committee</u> | Resolution Number | Authorizing/Establishing |
|------------------|-------------------|--|
| Finance | 2016-25 | METRO calendar year 2017 budget/appropriation measure |
| Finance | 2016-26 | Pre-award purchase authority for a one-year contract for UltraLow Sulfur Diesel Fuel for 2017 |
| Rail Operations | 2016-27 | Construction contract award for the Canton railroad warning signal relocation project (100% PUCO funded) |
| All Committees | 2016-28 | Meeting dates for the METRO Board of Trustees in 2017 |

Leadership Team Update:

During October, METRO's security and safety professionals conducted company-wide mandatory safety and security meetings. Attendance was the best in recent memory with just 25 individuals, including those returning to work from illness, FML or vacation leave, not attending the classes. Two make-up sessions will be provided for them in early December. The classes highlighted the opiod epidemic and analyzed our preventable accidents. The training has had good results: increased awareness of how to spot and report opiod abusers and a significant reduction in preventable accidents so far during November. Several METRO Operations Department Team members helped save lives by their quick recognition and response to passengers who had apparently overdosed on our buses or at the RKP Transit Center. We commend them for their efforts!!

At the Monday October 31st Leadership Team meeting we heard a presentation on the TransitStat performance metrics system developed and used by Greater Cleveland RTA. The presenter was Gale Fisk, who retired some months ago from directing RTA's Office of Management and Budget. TransitStat is based on CityStat, which was created in Baltimore, MD and successfully lowered costs and improved services for that city. RTA's TransitStat efforts have resulted in significant cost savings in various areas including operator overtime, electricity and diesel fuel. METRO will adapt the TransitStat performance metrics management process in 2017 to identify and achieve better safety, cost savings and improved service quality, within the framework of its strategic plan priority focus areas: Culture, Human Capital, Operational Excellence, Stakeholder Engagement and Service Excellence. This effort will integrate our SmartGoal initiatives with departmental level performance metrics.

At its November 17th meeting, Akron Public Schools (APS) Board of Education approved the agreement that METRO's Board of Trustees had authorized at its October 26th meeting via Resolution 2016-24, creation of a pass program. The program will be initially rolled out in January 2017 by inviting approximately 1,000 eligible high school students to request the passes for year-round use. School Board members were highly supportive of this program and voiced their appreciation to METRO for expanding opportunities to students at public and private high schools. METRO Director of Finance Dean Harris is to be credited with promoting this idea for a number of years. Way to go Dean!! Other champions of this program also included APS Superintendent David James, APS School Board Vice President Patrick Bravo and APS Treasurer/CFO Ryan Pendleton, the latter two being my Leadership Akron Class 32 mates.

The Operations Department reports for the month of October:

October Training Hours: 2188 - The hours consisted of 2184 hours spent with the new hires, and 4 hours of Safety & Security Training.

October 1 - Dir. of Operations, Chief Dispatcher, Manager of Safety, and Planning Personnel attended a meeting concerning the modification of the new South Main Street passenger boarding Island, adjacent to the City's new Cycletrack bike lanes.

October 6 - The Operator Handbook Committee finalized the 2016 edition of the Handbook and prepared it for distribution at the Annual Safety Meetings.

October 17 – METRO's Annual Safety Meetings for the Operations Department began, with the Director of Operations and Chief Dispatcher attending on October 24th.

October 19 - Operations had a position posted for a Dispatcher/Road Supervisor to fill a vacancy within the Department.

October 24 - Dir. Of Operations and Chief Dispatcher, along with other members of the Operations Department took part in a demonstration of a new, Low-Floor Paratransit Vehicle that METRO is considering for purchase.

October 26 - Dir. Of Operations and Chief Dispatcher represented METRO at the OPTA Operations Committee Fall 2016 Meeting.

October 27 - Operations provided a Bus and Operator for a Trunk-or-Treat Event at Leggett Community Learning Center.

October 30 - Newest class of Full-Time Operators started on their own.

October 31 - Operations, along with the rest of the Leadership Team attended a TransitStat presentation by one of its developers from GCRTA.

October 31 – Finalized routing for First Night 2017 event.

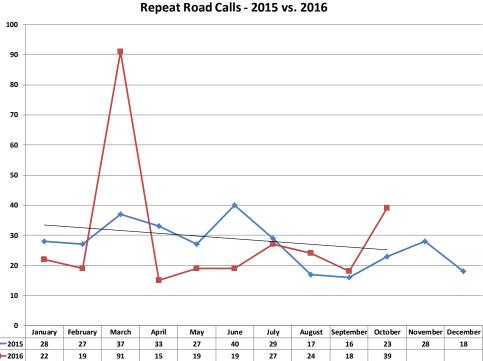
Monthly reports from the Maintenance Department and the Customer Service Department follow.

METRO MAINTENANCE

November 2016 Update

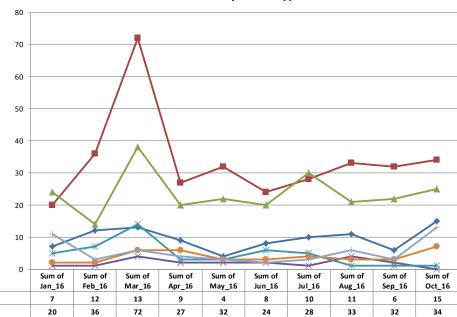
- Construction work continues on the South Barn Expansion and RKP – picture below
- Total road calls are down by an average of 2 per month year-to-date compared to this same time last year, however repeat road calls (multiple road calls in one month for the same vehicle) are averaging 3 higher due to a spike in March this year. This is a metric we will continue to track and measure





2016 Line Bus Road Calls by Fleet Type





22

20

30

21

3

22

3

25

0



◆ 35'Gillig Diesel

40' Gillig CNG

40' Gillig Diesel

24

14

38

20

November 2016 Board Report – Customer Service and Paratransit activities during October 2016:

<u>SERVICE EXCELLENCE / TRAINING</u> — We are in the process of developing several different quick training modules to aid in our desire for continual training and upgrading of skill levels. We have done all of this in house with no budget for this program, a true grassroots program. The modules are designed to be relevant to all departments, with pertinent information for all METRO employees.

STAR PERFORMER AWARDS – Our annual peer review has been completed and our team has selected the three top performers within our Care Center. Congratulations to the following exceptional Customer Service professionals:

STAR PERFORMER CLERK OF 2016 – Crystal Neal

STAR PERFORMER SPECIALIST OF 2016 - Melissa Barna

STAR PERFORMER EXHIBITING CORE VALUES OF 2016 – Sydney Jenkins

These are very coveted awards within our Department as each member of our Customer Service team has an equal vote. Congratulations to Crystal, Melissa and Sydney.

OCTOBER STATISTICS — We transported 22,417 passengers on various Paratransit programs in the month of October, a slight increase from September 2015 and a slight increase from October 2015. Our number of NET passengers transported continues to rise, with 2,814 passengers being transported in October, nearly 15% higher than last month. We are tracking a 15% increase in NET passengers year-to-date 2016 over 2015, as well. We handled a total of 224 applications during October. Of that, the bad news is 63 applications were returned incomplete, but the good news is 59 new Reduced Fare/Disabled & Senior applications were approved for new riders of METRO's line service. Ten new ADA applications have been approved, while 29 new paratransit riders were approved for SCAT Temporary service. Mobility performed 34 wheelchair weight and inspection interviews and 111 Service Desk Reports were filed. Customer Service personnel also gave multiple presentations and attended various events, including St. Martha Manor, Villa at Marion Park, United Way Late Night Pizza Bus, Welcoming Summit for Refugees, Mayor's Open House, Ribbon Cutting at the new Akron Zoo/Towpath Trail Bike Station, The Blind Center Annual White Cane Walk, to name a few.

<u>OPERATION UMBRELLA GIVE BACK</u> – We have instituted a program where all usable umbrellas that come through lost and found will be immediately recycled at the RKPTC in bins creatively marked to pay it forward. This idea was hatched to assist those who use METRO line service buses and walk to or from a bus stop to keep them dry during frequent Fall or Spring rain showers. We have received many compliments from passengers.

<u>OPTA PARATRANSIT PEERS</u> – We are most fortunate to be a part of a very active Peers Group of the Ohio Public Transit Association. We meet quarterly and are always available via phone or email to jump in and lend a helping hand. This group has again voted Mike Davis and Bambi Miller to continue in their roles as Co-Chairs.

COLLABORATION WITH DJFS - IDENTIFIED EFFICIENCIES IN NET RENEWALS - Thanks to Department of Job and Family Services staff for being open minded and allowing us to collaborate with them on a more efficient way to update transportation services for Medicaid eligible NET clients/customers/passengers. In our continuing transparency, we now supply DJFS with an Excel spreadsheet identifying all NET clients and their most recent eligibility end date. With a one stop sheet, we have assisted DJFS in identifying all clients before their services expire. DJFS is free to use the METRO supplied spreadsheet with their other providers so their staff is not caught in redundancy with other providers, assisting our staff and theirs to be more efficient, all the while ensuring continued services to those eligible. Thanks to my entire team for their willingness to work with technology to realize efficiencies and assist in ensuring continuation of services for those in need of medical transportation.

REDUCED FARE APPLICATION & SCAT TEMPORARY APPLICATION — Special thanks to METRO's ADA Committee for their diligence and our entire team for their suggestions and commitment to this process. We have streamlined the applications and separated Reduced Fare for seniors and persons with disabilities to ride the line service/fixed route buses from higher eligibility applications for SCAT Temporary service. The applications were re-designed to be easier for our passengers to complete and for the medical professionals who are tasked with completing the applications. A tip sheet was also developed to aid the medical professionals in correctly completing the applications to reduce returns and to speed up the application process to provide the appropriate level of service. Using our available resources, we are reaching out to area agencies, as well as those medical professionals who routinely send in applications for their clients. It truly takes an entire team to bring about solid, rational, efficient changes. Thanks to our entire team for their honesty and creative thinking and hard work.

<u>REDUCED FARE / SCAT / ADA APPLICATION PROCESS</u> – Special thanks to our entire team for pitching in to assist while our Eligibility Administrator is out of the office. The extra assistance ensures that the application process moves along quickly for each and every applicant. My personal thanks to this outstanding team.

 BAM

WEDNESDAY, NOVEMBER 30, 2016 8:00 A.M.

8:00 A.M. FINANCE COMMITTEE

- 1) October 2016 Finance Report
- 2) Resolution 2016 25 METRO calendar year 2017 budget/appropriation measure
- 3) Resolution 2016 26 Pre-award purchase authority for a one-year contract for UltraLow Sulfur Diesel Fuel for 2017

8:20 A.M. MARKETING AND SERVICE PLANNING COMMITTEE

- 1) October 2016 Performance Report
- 2) Driving METRO Forward Downtown/S. Main St. Considerations
- 3) Marketing Update
- 4) Other

8:30 A.M. RAIL OPERATIONS COMMITTEE

- 1) Resolution 2016 27 Construction Award for Canton Railroad Warning Signal Relocation Project
- 2) Report on other rail activities

8:35 A.M. SAFETY COMMITTEE

- 1) October 2016 Safety & Security Report
- 2) Other

8:40 A.M. HUMAN RESOURCES COMMITTEE

- 1) October 2016 Human Resources Report
- 2) Other

8:45 A.M. ALL COMMITTEES

1) Resolution 2016 – 28 Meeting Dates for the METRO Board of Trustees in 2017 (Tuesdays)

8:46 A.M. ADJOURN

MONTHLY BOARD MEETING AGENDA VERNON LANE ODOM BOARD ROOM WEDNESDAY, NOVEMBER 30, 2016 9:00 A.M.

ITEM 1: CALL TO ORDER:

ITEM 2: <u>AUDIENCE PARTICIPATION</u>:

Any individual or representative of a group may take two (2) minutes to address the Board on any topic on the agenda. Anyone desiring more time than provided herein, shall notify the Secretary-Treasurer by the Wednesday preceding the Board meeting so that he/she may be placed on the Agenda for a maximum of five (5) minutes. METRO's Board Meetings are held the last Wednesday of the month as stated within Resolution 2013-46 unless otherwise noted.

Diane Roebuck

ITEM 3: RECOGNITION

Annual Customer Service Star Performers

Crystal Neal – Star Performer Clerk 2016 Melissa Barna – Star Performer Specialist 2016 Sydney Jenkins – Core Values 2016

ITEM 4: **BOARD MINUTES**:

*Approval of Board Meeting Minutes of October 26, 2016

ITEM 5: <u>COMMITTEE REPORTS & RESOLUTIONS</u>:

Finance Committee

Chair Report

- *Resolution 2016-25 authorizing a budget/appropriation measure for the calendar year 2017.
- *Resolution 2016-26 authorizing the Executive Director to make an award of a one (1) year contract for the purchase of UltraLow Sulfur Diesel Fuel for 2017.

Marketing & Service Planning Committee

Chair Report

Rail Operations Committee

Chair Report

*Resolution 2016-27 authorizing the Executive Director to make an award of a construction contract for the Canton railroad warning signal relocation project.

Safety Committee

Chair Report

Human Resources Committee

Chair Report

ITEM 6: <u>EXECUTIVE SESSION</u>

ITEM 7: <u>OTHER BUSINESS</u>:

*Resolution 2016-28 establishing monthly meeting dates for the Board of Trustees of METRO Regional Transit Authority.

ITEM 8: <u>OFFICERS' REPORT</u>:

- President
- Executive Director

ITEM 9: <u>CALL FOR ADJOURNMENT</u>:

*Denotes items that need approval of the Board

Next scheduled meeting – December 28, 2016

METRO RTA BOARD MINUTES WEDNESDAY, OCTOBER 26, 2016

Trustees Present: Saundra Foster, Scott Meyer, Donald Christian, Chuck Rector,

Will Lutz, Renee Greene, Jack Hefner, Heather Heslop Licata, David Prentice, Robert De Journette, Nicholas Fernandez

Trustees Absent: Stephan Kremer

Staff Present: Richard Enty, Dean Harris, Bambi Miller, Molly Becker,

Alex Harnocz, Roger Bacon, Robin Miller,

John Sutherland, Christine Hoffer, Jason Popik, Yvonne Briggs

Guests Present: Jeff Gardner, AMATS

CALL TO ORDER

Ms. Foster called the meeting to order at 9:10 a.m.

AUDIENCE PARTICIPATION

None

RECOGNITION

None

APPROVAL OF MINUTES

Ms. Foster asked for a motion to approve the September 28, 2016 minutes. Ms. Foster made a motion for approval, seconded by Mr. Hefner. The minutes were unanimously approved by the Board.

FINANCE COMMITTEE

Mr. Meyer said the Finance Committee did meet and all the financial affairs were in order.

Resolution 2016-22 authorizing METRO to enter into a real estate purchase agreement with Leonard J. Ekus and Sally A. Ekus was presented for approval. Mr. Hefner made a motion for approval, seconded by Mr. Lutz. Resolution 2016-22 was approved with one Nay Vote by Mr. Meyer.

Resolution 2016-23 authorizing the award of a contract for a three year lease of Planning Assistance Software from Remix Software was presented for approval. Mr. Meyer made motion for approval, seconded by Ms. Licata. Resolution 2016-23 was unanimously approved by the Board.

Resolution 2016-24 authorizing the Executive Director/Secretary-Treasurer to enter into a new agreement with the Akron Board of Education to create a pass programs was presented for approval. Mr. Meyer made a motion for approval, seconded by Mr. Prentice. Resolution 2016-24 was unanimously approved by the Board.

MARKETING AND SERVICE PLANNING COMMITTEE

Mr. Lutz said the Marketing and Service Planning Committee met. Performance and Communications updates were presented. No further business for discussion at this time.

RAIL OPERATIONS COMMITTEE

Mr. Enty said there was no business to transact.

SAFETY COMMITTEE

Mr. Prentice said the Safety Committee did meet. No further action was necessary at this time.

HUMAN RESOURCES

Ms. Licata asked to go into Executive Session to discuss personnel matters. After the roll call, the Board entered into Executive Session at 9:15 a.m.

EXECUTIVE SESSION:

Roll Call:

| Ms. Foster | Yes |
|---------------|-----|
| Mr. Meyer | Yes |
| Ms. Licata | Yes |
| Mr. Christian | Yes |

| Mr. Heffner | Yes |
|------------------|-----|
| Ms. Greene | Yes |
| Mr. Prentice | Yes |
| Mr. Hernandez | Yes |
| Mr. De Journette | Yes |
| Mr. Rerctor | Yes |
| Mr. Lutz | Yes |

Executive Session ended at 9:50a.m.

OTHER BUSINESS

OFFICERS' REPORT

President:

Executive Director:

• Mr. Enty thanked Alex Harnocz for his work with the Planning Department and wished him well in his new job.

ADJOURNMENT

There being no other business to come before the Board, the meeting was adjourned at 9:50 a.m.

CERTIFICATE OF COMPLIANCE

| | complied with the Notice and Notification to the public |
|-----------------------------|---|
| | |
| SAUNDRA M. FOSTER PRESIDENT | RICHARD M. ENTY, EXECUTIVE DIRECTOR/SECRETARY-TREASURER |

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CONSOLIDATED INCOME STATEMENT REPORT SCHEDULED & SCAT SERVICES

METRO Regional Transit Authority

OCTOBER 2016

CURRENT MONTH

YEAR TO DATE

| A COTTIAT | DUDCET | LAST YEAR | BUDGET | REVENUES | ACTUAL | BUDGET | LAST YEAR | BUDGET VARIANCE | YTD % |
|-------------------|-------------------|-----------|--------|---------------------------------------|------------|------------|------------|--------------------|--------|
| ACTUAL | BUDGET | 421,907 | -13.9% | Passenger Fares | 3,408,763 | 3,648,000 | 3,630,815 | -6.6% | -6.1% |
| 351,152 31,665 | 408,000 40,000 | 30,998 | -20.8% | Advertising Revenue | 388,851 | 387,000 | 365,425 | 0.5% | 6.4% |
| 22,222 | | , | | Ū | | | | | |
| 382,817 | 448,000 | 452,905 | -14.5% | Total Operating | 3,797,614 | 4,035,000 | 3,996,240 | -5.9% | -5.0% |
| 32,117 | 38,400 | 50,061 | -16.4% | Non-Transportation | 868,813 | 463,200 | 949,323 | 87.6% | -8.5% |
| 281 | 5,000 | 6,059 | -94.4% | Rail Related Revenue | 67,795 | 48,000 | 55,706 | 41.2% | 21.7% |
| | | | | Local Subsidy | | | | | |
| 3,866,759 | 3,955,000 | 3,856,200 | -2.2% | METRO Tax | 38,937,011 | 38,021,000 | 37,188,741 | 2.4% | 4.7% |
| 108,555 | 65,000 | 58,552 | 67.0% | Local Contracted Services | 945,907 | 560,000 | 613,038 | 68.9% | 54.3% |
| 13,096 | 14,000 | 14,296 | -6.5% | State Subsidy | 142,070 | 140,000 | 152,036 | 1.5% | -6.6% |
| 0 | 0 | 0 | 0.0% | Federal Subsidy | 4,609,565 | 4,642,165 | 4,149,137 | -0.7% | 11.1% |
| 4,403,625 | 4,525,400 | 4,438,073 | -2.7% | TOTAL REVENUES | 49,368,775 | 47,909,365 | 47,104,221 | 3.0% | 4.8% |
| | | | | EXPENSES | | | | | |
| 1,425,851 | 1,728,906 | 1,772,463 | -17.5% | Wages and Salaries | 17,913,094 | 18,107,998 | 16,502,766 | -1.1% | 8.5% |
| 836,464 | 1,046,456 | 1,039,556 | -20.1% | Fringe Benefits | 10,826,887 | 10,907,037 | 9,941,150 | -0.7% | 8.9% |
| 185,754 | 242,484 | 170,909 | -23.4% | Services | 1,863,379 | 2,302,140 | 2,147,000 | -19.1% | -13.2% |
| 382,207 | 256,266 | 216,354 | 49.1% | Materials and Supplies | 2,637,694 | 2,536,660 | 2,401,167 | 4.0% | 9.9% |
| 88,496 | 200,417 | 231,321 | -55.8% | Fuel | 1,283,270 | 1,989,170 | 2,266,446 | -35.5% | -43.4% |
| 31,674 | 83,900 | 82,763 | -62.2% | Utilities | 608,550 | 804,000 | 726,465 | -24.3% | -16.2% |
| 100,113 | 118,100 | 102,644 | -15.2% | Casualty and Liability | 1,129,844 | 1,181,000 | 1,011,431 | -4.3% | 11.7% |
| 130,500 | 113,100 | 125,384 | 15.4% | Purchased Transportation | 1,412,903 | 1,131,000 | 993,033 | 24.9% | 42.3% |
| 42,428 | 59,580 | 68,532 | -28.8% | Other Expenses | 524,023 | 607,800 | 465,847 | -13.8% | 12.5% |
| 3,223,487 | 3,849,209 | 3,809,926 | -16.3% | TOTAL OPERATING EXPENSES | 38,199,644 | 39,566,805 | 36,455,305 | -3.5% | 4.8% |
| 1,180,138 | 676,191 | 628,147 | 74.5% | NET INCOME (LOSS) Before Depreciation | 11,169,131 | 8,342,560 | 10,648,916 | 33.9% | 4.9% |
| 2,685 | 2,685 | 3,047 | 0.0% | Depreciation Operating | 29,827 | 29,827 | 30,469 | 0.0% | -2.1% |
| 783,336 | 783,336 | 810,093 | 0.0% | Depreciation Capital | 7,769,310 | 7,769,310 | 7,075,813 | 0.0% | 9.8% |
| 4,009,508 | 4,635,230 | 4,623,066 | -13.5% | TOTAL EXPENSES | 45,998,781 | 47,365,942 | 43,561,587 | -2.9% | 5.6% |
| 394,117 | (109,830) | (184,993) | 458.8% | NET INCOME (LOSS) After Depreciation | 3,369,994 | 543,423 | 3,542,634 | 520.1% | -4.9% |

METRO Regional Transit Authority OCTOBER 2016

CURRENT MONTH

YEAR TO DATE

| ACTUAL | BUDGET | LAST YEAR | BUDGET | FRINGE BENEFITS | ACTUAL | BUDGET | LAST YEAR | BUDGET VARIANCE |
|----------|-----------|-----------|---------|-----------------------|------------|------------|-----------|--------------------|
| 338,515 | 378,061 | 468,313 | -10.5% | PERS | 3,658,636 | 3,772,820 | 3,347,870 | -3.0% |
| 416,654 | 428,610 | 302,363 | -2.8% | HOSP-MEDICAL | 4,584,069 | 4,285,920 | 4,016,314 | 7.0% |
| 18,710 | 8,676 | 18,000 | 115.7% | DENTAL | 152,456 | 86,760 | 86,473 | 75.7% |
| 2,260 | 5,239 | 2,039 | -56.9% | LIFE-INS | 21,855 | 52,393 | 21,553 | -58.3% |
| 0 | 1,000 | 0 | 0.0% | UNEMPLOYMENT | 1,496 | 9,000 | 10,365 | -83.4% |
| (44,242) | 66,876 | 128,267 | -166.2% | W. COMPENSATION | 314,965 | 672,265 | 668,996 | -53.1% |
| 11,363 | 3,927 | 17,282 | 189.4% | SICK LEAVE | 106,788 | 39,270 | 86,203 | 171.9% |
| 29,600 | 60,783 | 31,983 | -51.3% | HOLIDAY PAY | 782,039 | 819,319 | 676158 | -4.6% |
| 61,657 | 91,097 | 68,544 | -32.3% | VACATION PAY | 1,114,874 | 1,026,720 | 942,366 | 8.6% |
| 1,213 | 1,367 | 1,705 | -11.3% | UNIFORM ALLOWANCE | 81,642 | 134,370 | 77,082 | -39.2% |
| 734 | 820 | 1,060 | -10.5% | OTHERS * | 8,068 | 8,200 | 7,768 | -1.6% |
| | | | | | | | | |
| 836,464 | 1,046,456 | 1,039,556 | -20.1% | TOTAL FRINGE BENEFITS | 10,826,888 | 10,907,037 | 9,941,148 | -0.7% |

^{*} INCLUDES PHYSICALS & TUITION ASSISTANCE

METRO REGIONAL TRANSIT AUTHORITY

Balance Sheet October

| ASSETS | 2016 | 2015 | LIABILITIES AND CAPITAL | 2016 | 2015 |
|----------------------------------|-------------------|-------------------|---------------------------------|----------------------|----------------|
| Current Assets: | | | Current Liabilities: | | |
| Cash | 15,240,485.45 | 17,765,321.60 | Accounts Payable | 310,461.48 | 317,009.82 |
| Short Term Investments | 10,381,405.03 | 10,907,821.00 | Accrued Payroll | 2,333,484.93 | 1,816,165.26 |
| Capital Fund (Restricted) | 7,506,319.55 | 6,506,359.55 | Accrued Payroll Liabilities | 698,869.20 | 830,617.10 |
| Rainy Day Fund (Restricted) | 9,131,172.01 | 7,512,787.52 | Capital Contract Payable | 0.00 | 0.00 |
| | | | Short Term Debt | 0.00 | 0.00 |
| Receivables: | | | Other | 271,912.98 | 204,109.01 |
| Trade, Less allowance | 306,865.70 | 279,758.10 | Total Current Liabilities — | 3,614,728.59 | 3,167,901.19 |
| Federal Assistance | 0.26 | 258,952.26 | | | |
| State Assistance | 0.00 | 31,176.35 | | | |
| Sales Tax Receivable | 7,403,168.78 | 7,401,142.57 | Other Liabilities: | | |
| Material & Supplies | 1,553,611.94 | 1,208,717.98 | | | |
| Prepaid Expenses | 2,693,249.05 | 1,856,266.57 | Long Term Debt | 0.00 | 0.00 |
| Total Current Assets | 54,216,277.77 | 53,728,303.50 | Net Pension Liability | 19,171,267.00 | 0.00 |
| | | | Deferred Inflows | 336,801.00 | 0.00 |
| Property, Facilities & Equipment | | | Deferred Revenue | 3,114.00 | 30,000.00 |
| Construction in Progress | 11,875,582.52 | 4,034,005.84 | Other Estimated Liabilities | 1,000.00 | 1,000.00 |
| Land | 4,283,301.36 | 4,283,301.36 | Total Other Liabilities | 19,512,182.00 | 31,000.00 |
| Building & Improvements | 45,144,709.46 | 48,344,848.17 | | | |
| Transportation Equipment | 73,702,061.20 | 68,614,017.00 | | | |
| Other Equipment | 8,571,619.35 | 9,899,590.28 | | | |
| Rail right-of-way | 10,653,206.00 | 10,653,206.00 | Capital & Accumulated Earnings: | | |
| Rail Infrastructure | 7,782,177.77 | 7,367,806.20 | | | |
| Total | 162,012,657.66 | 153,196,774.85 | Capital Grant: State & Federal | 43,936,435.90 | 48,994,976.95 |
| Less allowance for depreciation | (67,010,042.86) | (64,900,662.17) | Accumulated Earnings | 85,661,242.75 | 89,912,722.36 |
| Total | 95,002,614.80 | 88,296,112.68 | Total Grants & Accum Earnings | 129,597,678.65 | 138,907,699.31 |
| Deferred Outflows | 3,485,891.00 | 0.00 | | | |
| Deferred Charges & Other Assets | 19,805.67 | 82,184.32 | | | |
| Total | 3,505,696.67 | 82,184.32 | | | |
| Total Assets | \$ 152,724,589.24 | \$ 142,106,600.50 | Total Liability and Earning | \$ 152,724,589.24 \$ | 142,106,600.50 |

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COMMITTEE ASSIGNMENT: FINANCE

RESOLUTION 2016-25

A resolution authorizing a budget/appropriation measure for the calendar year 2017.

WHEREAS, the 2017 budget was developed based on a reduced collection of the 1/2% sales tax due to a tax change, and

WHEREAS, the 2017 budget includes some includes a full year of the DASH service, and

WHEREAS, the 2017 budget includes other elements to continue the Strategic Plan.

NOW, THEREFORE BE IT RESOLVED, by the Board of Trustees of the METRO Regional Transit Authority that:

- 1. The budget is hereby authorized with total operational expenses not to exceed \$50,990,150.
- 2. The budget is hereby authorized with total capital expenses not to exceed \$13,101,250
- 3. This resolution shall become effective January 1, 2017.
- 4. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code

| DATE ADOPTED: | November 30, 2016 | | |
|----------------|-------------------|---------------------|---|
| | | | |
| SAUNDRA M. FOS | TER, | RICHARD M. ENTY, | _ |
| PRESIDENT | | EXECUTIVE DIRECTOR/ | |
| | | SECRETARY-TREASURER | |

COMMITTEE ASSIGNMENT: FINANCE

RESOLUTION 2016-26

A resolution authorizing the Executive Director to make an award of a one (1) year contract for the purchase of UltraLow Sulfur Diesel Fuel for 2017.

WHEREAS, legal notices will be twice duly advertised November 10 and 17, 2016 in the Akron Beacon Journal, and

WHEREAS, bids will be opened on December 8, 2016, and

WHEREAS, bid award must be made the day of bid opening, and

WHEREAS, The Executive Director will provide the Board of Trustees the results,

NOW, THEREFORE, BE IT RESOLVED, by the Board of Trustees of METRO Regional Transit Authority that:

- 1. The Executive Director/Secretary-Treasurer is authorized to execute a contract for the purchase of diesel fuel from January 1, 2017 to December 31, 2017.
- 2. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

DATE ADOPTED: November 30, 2016

SAUNDRA M. FOSTER,
PRESIDENT

RICHARD M. ENTY,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURER

Planning Committee

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October 2016 Performance Reports Combined Service

| Curre | ent Month | | | Year to | o Date | | | | | |
|--------------------|----------------|------------|-----------------------------------|-------------|-------------|------------|--|--|--|--|
| Ouric | | Percentage | | i cai t | o Dato | Percentage | | | | |
| 2016 | 2015 | Changed | | 2016 | 2015 | Changed | | | | |
| | | Ū | Service Day Data | | | J | | | | |
| 21 | 22 | -4.55% | Weekdays Operated | 213 | 214 | -0.47% | | | | |
| 5 | 5 | 0.00% | Saturdays Operated | 44 | 43 | 2.33% | | | | |
| 5 | 4 | 25.00% | Sundays Operated | 44 | 43 | 2.33% | | | | |
| | Passenger Data | | | | | | | | | |
| 473,386 | 496,610 | -4.68% | Total Passengers | 4,349,676 | 4,458,434 | -2.44% | | | | |
| 19,171 | 19,524 | -1.81% | Average Weekday Passengers | 17,646 | 17,987 | -1.90% | | | | |
| 8,404 | 8,413 | -0.11% | Average Saturday Passengers | 7,874 | 8,378 | -6.02% | | | | |
| 4,427 | 4,592 | -3.59% | Average Sunday Passengers | 4,183 | 4,402 | -4.97% | | | | |
| Service Level Data | | | | | | | | | | |
| 580,470 | 566,005 | 2.56% | Total Vehicle Miles | 5,570,838 | 5,480,589 | 1.65% | | | | |
| 488,644 | 514,695 | -5.06% | Total Vehicle Revenue Miles | 4,741,462 | 4,870,106 | -2.64% | | | | |
| 400,044 | 314,033 | 3.0070 | Average Passengers per Vehicle | 7,771,702 | 4,070,100 | 2.0470 | | | | |
| 0.97 | 0.96 | 0.41% | Revenue Mile | 0.92 | 0.92 | 0.21% | | | | |
| 42,411 | 40,684 | 4.25% | Total Vehicle Hours | 387,668 | 382,727 | 1.29% | | | | |
| 37,376 | 37,761 | -1.02% | Total Vehicle Revenue Hours | 361,679 | 360,422 | 0.35% | | | | |
| , | , | | Average Passengers per Vehicle | , | , | | | | | |
| 12.67 | 13.15 | -3.70% | Revenue Hour | 12.03 | 12.37 | -2.78% | | | | |
| | | | Financial Data | | | | | | | |
| \$205,163 | \$254,801 | -19.48% | Cash Fares | \$1,962,238 | ¢2 200 741 | -11.16% | | | | |
| \$145,989 | \$167,107 | -12.64% | Ticket and Pass Revenue | | \$1,422,073 | 2.38% | | | | |
| \$108,555 | \$58,552 | 85.40% | Other Fare Related Revenue | \$872,980 | \$613,038 | 42.40% | | | | |
| ψ.σο,σσσ | Ψ00,002 | 001.1070 | Curer rare related revenue | φο. 2,000 | φοιοίοοο | 1211070 | | | | |
| 5.8% | 6.4% | -8.21% | Percentage Total Farebox Recovery | 11.2% | 11.6% | -3.99% | | | | |
| | | | Average Cost per Vehicle Revenue | | | | | | | |
| \$16.14 | \$14.70 | 9.80% | Mile | \$8.10 | \$7.49 | 8.18% | | | | |
| | | | Average Cost per Vehicle Revenue | | | | | | | |
| \$210.96 | \$200.31 | 5.32% | Hour | \$106.24 | \$101.23 | 4.95% | | | | |
| \$16.66 | \$15.23 | 9.36% | Average Cost per Passenger | \$8.83 | \$8.18 | 7.95% | | | | |
| | | | Safety Data | | | | | | | |
| 8 | 3 | 166.67% | Preventable Accidents | 49 | 45 | 8.89% | | | | |
| 10 | 7 | 42.86% | Nonpreventable Accidents | 56 | 64 | -12.50% | | | | |
| 18 | 10 | 80.00% | Total Accidents | 105 | 109 | -3.67% | | | | |

October 2016 Performance Reports

SCAT/ADA Paratransit Service

| | | | SCAT/ADA Paratransit Service | | | |
|----------|----------|------------|---|------------|-----------|------------|
| Current | Month | | | Year to | o Date | |
| | | Percentage | | | | Percentage |
| 2016 | 2015 | Changed | | 2016 | 2015 | Changed |
| | | | Service Day Data | | | _ |
| 21 | 22 | -4.55% | Weekdays Operated | 213 | 214 | -0.47% |
| 5 | 5 | 0.00% | Saturdays Operated | 45 | 43 | 4.65% |
| 5 | 4 | 25.00% | Sundays Operated | 45 | 43 | 4.65% |
| | | | Passenger Data | | | |
| 22,417 | 24,556 | -8.71% | Total Passengers | 224,615 | 224,986 | -0.16% |
| 723 | 792 | -8.71% | Average Passengers per Day | 741 | 750 | -1.15% |
| 78.6 | 76.6 | 2.61% | Average Saturday ADA Passengers | 77.0 | 79.8 | -3.50% |
| 37.6 | 24.5 | 53.47% | Average Sunday ADA Passengers | 35.6 | 31.0 | 14.52% |
| 56.3 | 57.5 | -2.08% | Average Total ADA Passengers | 56.2 | 57.8 | -2.89% |
| 5,782 | 5,308 | 8.93% | Total Purchased Transportation Pass. | 58,966 | 43,993 | 34.03% |
| , , | , | | · | , , | , | |
| 400.004 | 407.455 | 0.000/ | Service Level Data | 4 0 40 000 | 4 075 550 | 0.000/ |
| 133,384 | 137,455 | -2.96% | Total METRO Vehicle Miles | 1,246,360 | 1,375,552 | -9.39% |
| 38,133 | 34,352 | 11.01% | Total Purchased Trans. Vehicle Miles | 380,108 | 274,919 | 38.26% |
| 171,517 | 171,807 | -0.17% | Total Vehicle Miles | 1,626,468 | 1,650,471 | -1.45% |
| 143,464 | 146,240 | -1.90% | Total Revenue Miles | 1,363,630 | 1,397,901 | -2.45% |
| 0.16 | 0.17 | -6.94% | Average Pass. per Revenue Vehicle Mile | 0.16 | 0.16 | 2.34% |
| 12,187 | 12,480 | -2.35% | Total Vehicle Hours | 119,374 | 119,012 | 0.30% |
| 10,112 | 10,568 | -4.31% | Total Vehicle Revenue Hours | 98,726 | 98,782 | -0.06% |
| 2.2 | 2.3 | -4.59% | Average Pass. per Vehicle Revenue Hour | 2.3 | 2.3 | -0.11% |
| 93% | 93% | 0.00% | On-time Performance - METRO | 94% | 93% | 0.54% |
| | | | On-time Performance - Purchased | | | |
| 92% | 92% | 0.00% | Transportation | 93% | 92% | 1.20% |
| | | | Financial Data | | | |
| \$46,429 | \$53,320 | -12.92% | Cash Fares | \$464,377 | \$452,921 | 2.53% |
| \$6,325 | \$1,520 | 316.12% | Ticket and Pass Revenue | \$58,594 | \$44,398 | 31.97% |
| \$60,813 | \$44,068 | 38.00% | Other Fare Related Revenue | \$631,480 | \$430,093 | 46.82% |
| 19.5% | 14.2% | 37.64% | Percentage Total Farebox Recovery | 15.8% | 13.8% | 14.26% |
| | | | Average Cost per Vehicle Revenue Mile - | | | |
| \$4.30 | \$5.13 | -16.18% | METRO | \$5.99 | \$5.08 | 17.85% |
| | | | Average Cost per Vehicle Revenue Mile - | | | |
| \$3.42 | \$3.65 | -6.24% | Purchased Transportation | \$3.71 | \$3.61 | 2.64% |
| | | | Average Cost per Vehicle Revenue Hour - | | | |
| \$60.98 | \$69.97 | -12.85% | METRO | \$81.84 | \$72.15 | 13.43% |
| | | | Average Cost per Vehicle Revenue Hour - | | | |
| \$48.49 | \$52.86 | -8.26% | Purchased Transportation | \$52.72 | \$50.51 | 4.39% |
| \$27.20 | \$29.79 | -8.70% | Average Cost per Passenger - METRO | \$35.57 | \$31.54 | 12.77% |
| | | | Average Cost per Passenger - Purchased | | | |
| \$22.57 | \$23.62 | -4.45% | Transportation | \$23.90 | \$22.57 | 5.88% |
| 2.0 | 2.0 | 0.00% | Average Small Bus Age | 2.6 | 2.0 | 28.00% |
| | _ | | Safety Data | | _ | |
| 3 | 1 | 200.00% | Preventable Accidents | 13 | 12 | 8.33% |
| 0 | 3 | -100.00% | Nonpreventable Accidents | 16 | 14 | 14.29% |
| 3 | 4 | -25.00% | Total Accidents | 29 | 26 | 10.58% |
| <u> </u> | | | | | | |

October 2016 Performance Reports Line Service

| Current | Month | | | Year to | o Date | | | | |
|--------------------|-----------|------------|-----------------------------------|-------------|-------------|------------|--|--|--|
| | | Percentage | | | | Percentage | | | |
| 2016 | 2015 | Changed | | 2016 | 2015 | Changed | | | |
| | | | Service Day Data | | | | | | |
| 21 | 22 | -4.55% | Weekdays Operated | 213 | 214 | -0.47% | | | |
| 5 | 5 | 0.00% | Saturdays Operated | 44 | 43 | 2.33% | | | |
| 5 | 4 | 25.00% | Sundays Operated | 44 | 43 | 2.33% | | | |
| | | | Passenger Data | | | | | | |
| 450,969 | 472,054 | -4.47% | Total Passengers | 4,125,061 | 4,233,448 | -2.56% | | | |
| 18,447 | 18,732 | -1.52% | Average Weekday Passengers | 16,900 | 17,237 | -1.96% | | | |
| 8,325 | 8,336 | -0.14% | Average Saturday Passengers | 7,795 | 8,299 | -6.06% | | | |
| 4,390 | 4,568 | -3.89% | Average Sunday Passengers | 4,147 | 4,370 | -5.12% | | | |
| Service Level Data | | | | | | | | | |
| 408,953 | 394,198 | 3.74% | Total Vehicle Miles | 3,944,370 | 3,830,118 | 2.98% | | | |
| 345,180 | 368,455 | -6.32% | Total Vehicle Revenue Miles | 3,377,832 | 3,472,205 | -2.72% | | | |
| , | , | | Total Scheduled Vehicle Revenue | , , | , , | | | | |
| 345,180 | 369,157 | -6.49% | Miles | 3,380,166 | 3,529,617 | -4.23% | | | |
| | | | Average Passenger per Revenue | | | | | | |
| 1.31 | 1.28 | 1.97% | Vehicle Mile | 1.22 | 1.22 | 0.16% | | | |
| 30,224 | 28,204 | 7.16% | Total Vehicle Hours | 268,294 | 263,715 | 1.74% | | | |
| 27,264 | 27,193 | 0.26% | Total Vehicle Revenue Hours | 262,953 | 261,640 | 0.50% | | | |
| | | | Total Scheduled Vehicle Revenue | | | | | | |
| 27,264 | 29,028 | -6.08% | Hours | 263,068 | 277,233 | -5.11% | | | |
| | | | Average Passenger per Vehicle | | | | | | |
| 16.5 | 17.4 | -4.72% | Revenue Hour | 15.7 | 16.2 | -3.05% | | | |
| 76% | 86% | -11.44% | On-time Performance | 86% | 87% | -1.75% | | | |
| | | | Financial Data | | | | | | |
| \$158,733 | \$201,481 | -21.22% | Cash Fares | \$1,497,861 | \$1.755.821 | -14.69% | | | |
| \$139,664 | \$165,587 | -15.65% | Ticket and Pass Revenue | \$1,397,357 | | 1.43% | | | |
| \$47,742 | \$14,484 | 229.62% | Other Fare Related Revenue | \$241,500 | \$182,944 | 32.01% | | | |
| | | | | | , | | | | |
| 13.1% | 12.3% | 6.88% | Percentage Total FareBox Recovery | 10.1% | 11.1% | -9.49% | | | |
| | | | Average Cost per Vehicle Revenue | | | | | | |
| \$7.66 | \$8.45 | -9.40% | Mile | \$9.21 | \$8.58 | 7.42% | | | |
| | | | Average Cost per Vehicle Revenue | | | | | | |
| \$96.95 | \$114.52 | -15.34% | Hour | \$118.37 | \$113.84 | 3.98% | | | |
| \$5.86 | \$6.60 | -11.15% | Average Cost per Passenger | \$7.55 | \$7.78 | -2.97% | | | |
| 4.3 | 4.3 | 0.00% | Average Big Bus Age | 4.7 | 4.3 | 8.14% | | | |
| | | | Safety Data | | | | | | |
| 5 | 2 | 150.00% | Preventable Accidents | 36 | 33 | 9.09% | | | |
| 10 | 4 | 150.00% | Nonpreventable Accidents | 40 | 50 | -20.00% | | | |
| 15 | 6 | 150.00% | Total Accidents | 76 | 83 | -8.43% | | | |
| | | | | | | | | | |

October 2016

| Current | Month | | Lina Carvina Catagorias | Voorto | Data | |
|--|---|---|--|---|---|--|
| Current | MOULL | Dereentese | Line Service Categories | Year to | Date | Doroontogo |
| 2016 | 2015 | Percentage Changed | URBAN (1 - 34) | 2016 | 2015 | Percentage Changed |
| 402,292 | 434,941 | | Total Monthly Passengers | 3,738,327 | 3,875,899 | -3.55% |
| 31 | 31 | | Service Days | 302 | 300 | 0.67% |
| 12,977.2 | 14,030.4 | | Average Daily Passengers | 12,378.6 | 12,919.7 | -4.19% |
| 20.5 | 21.9 | | Passengers per Vehicle Hour | 19.2 | 19.9 | -3.58% |
| 1.8 | 1.9 | | Passengers per Vehicle Mile | 1.7 | 1.7 | -2.75% |
| \$4.48 | \$4.65 | -3.65% | Total Operating Cost Per Passenger | \$5.75 | \$5.03 | 14.45% |
| | | | SUBURBAN (101-104, 110) | | | |
| 14,201 | 15,237 | | Total Monthly Passengers | 126,916 | 135,432 | -6.29% |
| 21 | 22 | | Service Days | 214 | 214 | 0.00% |
| 676.2 | 692.6 | | Average Daily Passengers | 593.1 | 632.9 | -6.29% |
| 5.76 | 5.43 | | Passengers per Vehicle Hour | 5.08 | 4.99 | 1.91% -2.93% |
| 0.24 \$18.64 | 0.23 \$22.60 | | Passengers per Vehicle Mile Total Operating Cost Per Passenger | 0.21 \$25.69 | 0.21 \$24.34 | -2.93% 5.57% |
| φ10.0 4 | \$22.00 | -17.51/0 | EXPRESS (60 & 61) | \$25.09 | φ24.34 | 3.37 /0 |
| 8,445 | 8,327 | 1.42% | Total Monthly Passengers | 85,493 | 90,196 | -5.21% |
| 21 | 22 | | Service Days | 214 | 214 | 0.00% |
| 402.1 | 378.5 | | Average Daily Passengers | 399.5 | 421.5 | -5.22% |
| 9.4 | 8.8 | | Passengers per Vehicle Hour | 9.3 | 9.9 | -5.79% |
| 0.4 | 0.4 | 5.49% | Passengers per Vehicle Mile | 0.4 | 0.4 | -6.08% |
| \$13.44 | \$16.05 | -16.27% | Total Operating Cost Per Passenger | \$16.18 | \$14.36 | 12.66% |
| | | | CIRCULATOR (50, 51, 53, & 59) | | | |
| 7,185 | 7,933 | | Total Monthly Passengers | 71,496 | 82,513 | -13.35% |
| 31 | 31 | | Service Days | 302 | 300 | 0.67% |
| 231.8 | 255.9 | | Average Daily Passengers | 236.7 | 275.0 | -13.93% 1.37% |
| 0.3 | 4.6 0.3 | | Passengers per Vehicle Hour Passengers per Vehicle Mile | 0.3 | 4.1 0.3 | 7.95% |
| \$37.34 | \$30.80 | | Total Operating Cost Per Passenger | \$33.09 | \$26.93 | 22.88% |
| Ψ07.04 | ψ00.00 | 21.2470 | DASH (54) | ψ00.00 | Ψ20.55 | 22.0070 |
| 8,877 | N/A | N/A | Tatal Manthelia Danasanana | 40.047 | NI/A | N/A |
| 0,011 | 11// | IN/A | Total Monthly Passengers | 19,047 | N/A | IN/A |
| 21 | N/A | N/A | Service Days | 19,047 | N/A N/A | N/A N/A |
| | N/A N/A | N/A N/A | Service Days Average Daily Passengers | | N/A N/A | N/A N/A |
| 21 422.7 1.3 | N/A N/A N/A | N/A N/A N/A | Service Days Average Daily Passengers Passengers per Vehicle Hour | 29 656.8 1.3 | N/A N/A N/A | N/A N/A N/A |
| 21 422.7 1.3 7.1 | N/A N/A N/A N/A | N/A N/A N/A N/A | Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile | 29 656.8 1.3 3.7 | N/A N/A N/A N/A | N/A N/A N/A N/A |
| 21 422.7 1.3 | N/A N/A N/A | N/A N/A N/A | Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger | 29 656.8 1.3 | N/A N/A N/A | N/A N/A N/A |
| 21 422.7 1.3 7.1 \$12.76 | N/A N/A N/A N/A N/A | N/A N/A N/A N/A N/A | Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger GROCERY (91 - 95) | 29 656.8 1.3 3.7 \$14.74 | N/A N/A N/A N/A N/A | N/A N/A N/A N/A |
| 21 422.7 1.3 7.1 \$12.76 | N/A N/A N/A N/A N/A | N/A N/A N/A N/A N/A | Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger GROCERY (91 - 95) Total Monthly Passengers | 29 656.8 1.3 3.7 \$14.74 | N/A N/A N/A N/A N/A | N/A N/A N/A N/A N/A |
| 21 422.7 1.3 7.1 \$12.76 | N/A N/A N/A N/A N/A 1,796 22 | N/A N/A N/A N/A N/A -4.62% -4.55% | Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger GROCERY (91 - 95) Total Monthly Passengers Service Days | 29 656.8 1.3 3.7 \$14.74 | N/A N/A N/A N/A N/A 18,060 214 | N/A N/A N/A N/A N/A |
| 21 422.7 1.3 7.1 \$12.76 1,713 21 81.6 | N/A N/A N/A N/A N/A 1,796 22 81.6 | N/A N/A N/A N/A N/A -4.62% -4.55% 0.00% | Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger GROCERY (91 - 95) Total Monthly Passengers Service Days Average Daily Passengers | 29 656.8 1.3 3.7 \$14.74 17,550 214 82.0 | N/A N/A N/A N/A N/A 18,060 214 84.4 | N/A N/A N/A N/A N/A -2.82% U.UU% -2.84% |
| 21 422.7 1.3 7.1 \$12.76 1,713 21 81.6 5.7 | N/A N/A N/A N/A N/A 1,796 22 81.6 6.7 | N/A N/A N/A N/A N/A -4.62% -4.55% 0.00% -15.22% | Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger GROCERY (91 - 95) Total Monthly Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour | 29 656.8 1.3 3.7 \$14.74 17,550 214 82.0 3.3 | N/A N/A N/A N/A N/A 18,060 214 84.4 7.1 | N/A N/A N/A N/A N/A -2.82% U.UU% -2.84% -53.41% |
| 21 422.7 1.3 7.1 \$12.76 1,713 21 81.6 | N/A N/A N/A N/A N/A 1,796 22 81.6 | N/A N/A N/A N/A N/A -4.62% -4.55% 0.00% -15.22% -10.11% | Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger GROCERY (91 - 95) Total Monthly Passengers Service Days Average Daily Passengers | 29 656.8 1.3 3.7 \$14.74 17,550 214 82.0 | N/A N/A N/A N/A N/A 18,060 214 84.4 | N/A N/A N/A N/A N/A -2.82% U.UU% -2.84% |
| 21 422.7 1.3 7.1 \$12.76 1,713 21 81.6 5.7 1.1 | N/A N/A N/A N/A N/A 1,796 22 81.6 6.7 1.2 | N/A N/A N/A N/A N/A -4.62% -4.55% 0.00% -15.22% -10.11% -14.24% | Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger GROCERY (91 - 95) Total Monthly Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger Sunday Line Service | 29 656.8 1.3 3.7 \$14.74 17,550 214 82.0 3.3 1.2 | N/A N/A N/A N/A N/A 18,060 214 84.4 7.1 1.6 | N/A N/A N/A N/A N/A -2.82% U.UU% -2.84% -53.41% -22.46% |
| 21 422.7 1.3 7.1 \$12.76 1,713 21 81.6 5.7 1.1 \$45.96 | N/A N/A N/A N/A N/A 1,796 22 81.6 6.7 1.2 | N/A N/A N/A N/A N/A -4.62% -4.55% 0.00% -15.22% -10.11% -14.24% | Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger GROCERY (91 - 95) Total Monthly Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger Sunday Line Service Total Monthly Passengers | 29 656.8 1.3 3.7 \$14.74 17,550 214 82.0 3.3 1.2 \$48.39 | N/A N/A N/A N/A N/A 18,060 214 84.4 7.1 1.6 \$51.86 | N/A N/A N/A N/A N/A -2.82% U.UU% -2.84% -53.41% -22.46% -6.70% |
| 21 422.7 1.3 7.1 \$12.76 1,713 21 81.6 5.7 1.1 \$45.96 | N/A N/A N/A N/A N/A 1,796 22 81.6 6.7 1.2 \$53.59 | N/A N/A N/A N/A N/A -4.55% 0.00% -15.22% -10.11% -14.24% 20.13% 25.00% | Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger GROCERY (91 - 95) Total Monthly Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger Sunday Line Service Total Monthly Passengers Service Days | 29 656.8 1.3 3.7 \$14.74 17,550 214 82.0 3.3 1.2 \$48.39 | N/A N/A N/A N/A N/A 18,060 214 84.4 7.1 1.6 \$51.86 | N/A N/A N/A N/A N/A -2.82% 0.00% -2.84% -53.41% -22.46% -6.70% |
| 21 422.7 1.3 7.1 \$12.76 1,713 21 81.6 5.7 1.1 \$45.96 21,948 5 4,389.6 | N/A N/A N/A N/A N/A 1,796 22 81.6 6.7 1.2 \$53.59 18,270 4 4,567.5 | N/A N/A N/A N/A N/A -4.55% 0.00% -15.22% -10.11% -14.24% 20.13% 25.00% -3.89% | Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger GROCERY (91 - 95) Total Monthly Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger Sunday Line Service Total Monthly Passengers Service Days Average Daily Passengers | 29 656.8 1.3 3.7 \$14.74 17,550 214 82.0 3.3 1.2 \$48.39 | N/A N/A N/A N/A N/A 18,060 214 84.4 7.1 1.6 \$51.86 | N/A N/A N/A N/A N/A -2.82% 0.00% -2.84% -53.41% -22.46% -6.70% -2.92% 4.65% -7.23% |
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| 21 422.7 1.3 7.1 \$12.76 1,713 21 81.6 5.7 1.1 \$45.96 21,948 5 4,389.6 13.9 #DIV/0! | N/A N/A N/A N/A N/A 1,796 22 81.6 6.7 1.2 \$53.59 18,270 4 4,567.5 14.0 | N/A N/A N/A N/A N/A -4.55% 0.00% -15.22% -10.11% -14.24% 20.13% 25.00% -3.89% -0.64% #DIV/0! | Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger GROCERY (91 - 95) Total Monthly Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger Sunday Line Service Total Monthly Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Hour Passengers per Vehicle Mile | 29 656.8 1.3 3.7 \$14.74 17,550 214 82.0 3.3 1.2 \$48.39 182,447 45 4,054.4 13.0 | N/A N/A N/A N/A N/A 18,060 214 84.4 7.1 1.6 \$51.86 187,931 43 4,370.5 13.3 | N/A N/A N/A N/A N/A -2.82% 0.00% -2.84% -53.41% -22.46% -6.70% -2.92% 4.65% -7.23% -2.43% 32.34% |
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| 21 422.7 1.3 7.1 \$12.76 1,713 21 81.6 5.7 1.1 \$45.96 21,948 5 4,389.6 13.9 #DIV/0! \$0.00 | N/A N/A N/A N/A N/A 1,796 22 81.6 6.7 1.2 \$53.59 18,270 4 4,567.5 14.0 1.1 \$8.64 | N/A N/A N/A N/A N/A -4.55% 0.00% -15.22% -10.11% -14.24% 20.13% 25.00% -3.89% -0.64% #DIV/0! -100.00% | Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger GROCERY (91 - 95) Total Monthly Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger Sunday Line Service Total Monthly Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger Saturday Line Service | 29 656.8 1.3 3.7 \$14.74 17,550 214 82.0 3.3 1.2 \$48.39 182,447 45 4,054.4 13.0 1.4 \$5.62 | N/A N/A N/A N/A N/A 18,060 214 84.4 7.1 1.6 \$51.86 187,931 43 4,370.5 13.3 1.1 \$7.98 | N/A N/A N/A N/A N/A N/A -2.82% 0.00% -2.84% -53.41% -22.46% -6.70% -2.92% 4.65% -7.23% -2.43% 32.34% -29.58% |
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| 21 422.7 1.3 7.1 \$12.76 1,713 21 81.6 5.7 1.1 \$45.96 21,948 5 4,389.6 13.9 #DIV/0! \$0.00 | N/A N/A N/A N/A N/A 1,796 22 81.6 6.7 1.2 \$53.59 18,270 4 4,567.5 14.0 1.1 \$8.64 | N/A N/A N/A N/A N/A -4.55% 0.00% -15.22% -10.11% -14.24% 20.13% 25.00% -3.89% -0.64% #DIV/0! -100.00% | Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger GROCERY (91 - 95) Total Monthly Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger Sunday Line Service Total Monthly Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger Saturday Line Service Total Monthly Passengers Service Days | 29 656.8 1.3 3.7 \$14.74 17,550 214 82.0 3.3 1.2 \$48.39 182,447 45 4,054.4 13.0 1.4 \$5.62 | N/A N/A N/A N/A N/A N/A 18,060 214 84.4 7.1 1.6 \$51.86 187,931 43 4,370.5 13.3 1.1 \$7.98 | N/A N/A N/A N/A N/A N/A -2.82% 0.00% -2.84% -53.41% -22.46% -6.70% -2.92% 4.65% -7.23% -2.43% 32.34% -29.58% -3.88% 0.00% |
| 21 422.7 1.3 7.1 \$12.76 1,713 21 81.6 5.7 1.1 \$45.96 21,948 5 4,389.6 13.9 #DIV/0! \$0.00 | N/A N/A N/A N/A N/A 1,796 22 81.6 6.7 1.2 \$53.59 18,270 4 4,567.5 14.0 1.1 \$8.64 | N/A N/A N/A N/A N/A -4.55% 0.00% -15.22% -10.11% -14.24% 20.13% 25.00% -3.89% -0.64% #DIV/0! -100.00% -0.14% 0.00% | Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger GROCERY (91 - 95) Total Monthly Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger Sunday Line Service Total Monthly Passengers Passengers per Vehicle Hour Passengers per Vehicle Hour Passengers per Vehicle Hour Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger Saturday Line Service Total Monthly Passengers | 29 656.8 1.3 3.7 \$14.74 17,550 214 82.0 3.3 1.2 \$48.39 182,447 45 4,054.4 13.0 1.4 \$5.62 | N/A N/A N/A N/A N/A N/A 18,060 214 84.4 7.1 1.6 \$51.86 187,931 43 4,370.5 13.3 1.1 \$7.98 | N/A N/A N/A N/A N/A N/A -2.82% 0.00% -2.84% -53.41% -22.46% -6.70% -2.92% 4.65% -7.23% -2.43% 32.34% -29.58% |
| 21 422.7 1.3 7.1 \$12.76 1,713 21 81.6 5.7 1.1 \$45.96 21,948 5 4,389.6 13.9 #DIV/0! \$0.00 41,625 5 8,325.0 | N/A N/A N/A N/A N/A 1,796 22 81.6 6.7 1.2 \$53.59 18,270 4 4,567.5 14.0 1.1 \$8.64 41,682 5 8,336.4 | N/A N/A N/A N/A N/A -4.55% 0.00% -15.22% -10.11% -14.24% 20.13% 25.00% -3.89% -0.64% #DIV/0! -100.00% -0.14% 0.00% -0.14% 11.57% | Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger GROCERY (91 - 95) Total Monthly Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger Sunday Line Service Total Monthly Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger Saturday Line Service Total Monthly Passengers Service Days Average Daily Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Hour Passengers per Vehicle Hour Passengers per Vehicle Mile | 29 656.8 1.3 3.7 \$14.74 17,550 214 82.0 3.3 1.2 \$48.39 182,447 45 4,054.4 13.0 1.4 \$5.62 | N/A N/A N/A N/A N/A N/A 18,060 214 84.4 7.1 1.6 \$51.86 187,931 43 4,370.5 13.3 1.1 \$7.98 | N/A N/A N/A N/A N/A N/A -2.82% 0.00% -2.84% -53.41% -22.46% -6.70% -2.92% 4.65% -7.23% -2.43% 32.34% -29.58% -3.88% 0.00% -3.88% |
| 21 422.7 1.3 7.1 \$12.76 1,713 21 81.6 5.7 1.1 \$45.96 21,948 5 4,389.6 13.9 #DIV/0! \$0.00 41,625 5 8,325.0 18.1 | N/A N/A N/A N/A N/A 1,796 22 81.6 6.7 1.2 \$53.59 18,270 4 4,567.5 14.0 1.1 \$8.64 41,682 5 8,336.4 17.6 | N/A N/A N/A N/A N/A -4.55% 0.00% -15.22% -10.11% -14.24% 20.13% 25.00% -3.89% -0.64% #DIV/0! -100.00% -0.14% 0.00% -0.14% 11.57% | Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger GROCERY (91 - 95) Total Monthly Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger Sunday Line Service Total Monthly Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger Saturday Line Service Total Monthly Passengers Service Days Average Daily Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Hour Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger | 29 656.8 1.3 3.7 \$14.74 17,550 214 82.0 3.3 1.2 \$48.39 182,447 45 4,054.4 13.0 1.4 \$5.62 | N/A N/A N/A N/A N/A N/A 18,060 214 84.4 7.1 1.6 \$51.86 187,931 43 4,370.5 13.3 1.1 \$7.98 356,839 43 8,298.6 17.5 | N/A N/A N/A N/A N/A N/A -2.82% 0.00% -2.84% -53.41% -22.46% -6.70% -2.92% 4.65% -7.23% -2.43% 32.34% -29.58% -3.88% 0.00% -3.88% -0.47% |
| 21 422.7 1.3 7.1 \$12.76 1,713 21 81.6 5.7 1.1 \$45.96 21,948 5 4,389.6 13.9 #DIV/0! \$0.00 41,625 5 8,325.0 18.1 1.6 \$0.00 | N/A N/A N/A N/A N/A 1,796 22 81.6 6.7 1.2 \$53.59 18,270 4 4,567.5 14.0 1.1 \$8.64 41,682 5 8,336.4 17.6 1.4 \$6.80 | N/A N/A N/A N/A N/A N/A N/A -4.62% -4.55% 0.00% -15.22% -10.11% -14.24% 20.13% 25.00% -3.89% -0.64% #DIV/0! -100.00% -0.14% 0.00% -0.14% 11.57% -100.00% | Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger GROCERY (91 - 95) Total Monthly Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger Sunday Line Service Total Monthly Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger Saturday Line Service Total Monthly Passengers Service Days Average Daily Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Hour Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger Call-A-Bus | 29 656.8 1.3 3.7 \$14.74 17,550 214 82.0 3.3 1.2 \$48.39 182,447 45 4,054.4 13.0 1.4 \$5.62 342,998 43 7,976.7 17.5 1.50 \$4.26 | N/A N/A N/A N/A N/A N/A 18,060 214 84.4 7.1 1.6 \$51.86 187,931 43 4,370.5 13.3 1.1 \$7.98 356,839 43 8,298.6 17.5 1.42 \$6.08 | N/A N/A N/A N/A N/A N/A -2.82% 0.00% -2.84% -53.41% -22.46% -6.70% -2.92% 4.65% -7.23% -2.43% 32.34% -29.58% -3.88% 0.00% -3.88% -0.47% 5.02% -29.91% |
| 21 422.7 1.3 7.1 \$12.76 1,713 21 81.6 5.7 1.1 \$45.96 21,948 5 4,389.6 13.9 #DIV/0! \$0.00 41,625 5 8,325.0 18.1 1.6 | N/A N/A N/A N/A N/A 1,796 22 81.6 6.7 1.2 \$53.59 18,270 4 4,567.5 14.0 1.1 \$8.64 41,682 5 8,336.4 17.6 1.4 | N/A N/A N/A N/A N/A N/A N/A -4.62% -4.55% 0.00% -15.22% -10.11% -14.24% 20.13% 25.00% -3.89% -0.64% #DIV/0! -100.00% -0.14% 0.00% -0.14% 11.57% -100.00% | Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger GROCERY (91 - 95) Total Monthly Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger Sunday Line Service Total Monthly Passengers Service Days Average Daily Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger Saturday Line Service Total Monthly Passengers Service Days Average Daily Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger Call-A-Bus Total Monthly Passengers | 29 656.8 1.3 3.7 \$14.74 17,550 214 82.0 3.3 1.2 \$48.39 182,447 45 4,054.4 13.0 1.4 \$5.62 | N/A N/A N/A N/A N/A N/A 18,060 214 84.4 7.1 1.6 \$51.86 187,931 43 4,370.5 13.3 1.1 \$7.98 356,839 43 8,298.6 17.5 1.42 | N/A N/A N/A N/A N/A N/A -2.82% 0.00% -2.84% -53.41% -22.46% -6.70% -2.92% 4.65% -7.23% -2.43% 32.34% -29.58% -3.88% 0.00% -3.88% -0.47% 5.02% |
| 21 422.7 1.3 7.1 \$12.76 1,713 21 81.6 5.7 1.1 \$45.96 21,948 5 4,389.6 13.9 #DIV/0! \$0.00 41,625 5 8,325.0 18.1 1.6 \$0.00 | N/A N/A N/A N/A N/A 1,796 22 81.6 6.7 1.2 \$53.59 18,270 4 4,567.5 14.0 1.1 \$8.64 41,682 5 8,336.4 17.6 1.4 \$6.80 | N/A N/A N/A N/A N/A N/A N/A -4.62% -4.55% 0.00% -15.22% -10.11% -14.24% 20.13% 25.00% -3.89% -0.64% #DIV/0! -100.00% -0.14% 0.00% -0.14% 11.57% -100.00% -26.60% | Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger GROCERY (91 - 95) Total Monthly Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger Sunday Line Service Total Monthly Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger Saturday Line Service Total Monthly Passengers Service Days Average Daily Passengers Service Days Average Daily Passengers Passengers per Vehicle Hour Passengers per Vehicle Hour Passengers per Vehicle Hour Passengers per Vehicle Mile Total Operating Cost Per Passenger Call-A-Bus | 29 656.8 1.3 3.7 \$14.74 17,550 214 82.0 3.3 1.2 \$48.39 182,447 45 4,054.4 13.0 1.4 \$5.62 342,998 43 7,976.7 17.5 1.50 \$4.26 | N/A N/A N/A N/A N/A N/A 18,060 214 84.4 7.1 1.6 \$51.86 187,931 43 4,370.5 13.3 1.1 \$7.98 356,839 43 8,298.6 17.5 1.42 \$6.08 | N/A N/A N/A N/A N/A N/A -2.82% 0.00% -2.84% -53.41% -22.46% -6.70% -2.92% 4.65% -7.23% -2.43% 32.34% -29.58% -3.88% 0.00% -3.88% -0.47% 5.02% -29.91% |

METRO REGIONAL TRANSIT AUTHORITY MONTHLY REPORT OF OPERATIONS October 2016

| | | | | | | ŀ | | | | | ŏ | October 2016 | 16 | | | | | | | - | | | Ī |
|------------|--------------------------------------|-----------------|--------------------|-----------------|-------------------|-----------|--------------------------|--------------|---------------|---------------------|------------------|--------------|---------|------------|--------------------|----------|-----------|----------------------------|---------------------|-------------------------|-------------------|------------|---------------------|
| | | | | | | | | EXPENSE | SE | | TOTAL PASSEN- | REV | REV | PEAK | PASSENGERS PER: | ERS | _ | NET COST PER PASSENGER: | # # # | | FAREBOX | 30X ERY | |
| ROUTE# | ROUTE#/DESCRIPTION | FARI | FAREBOX REVENUE | GENERAL FARE | TOT FAREBOX | | PER REV HOUR | PER REV MILE | | Allocation model | GERS | HOURS | MILES | VEHICLES | REV HOUR R | REV MILE | REV HOUR | REV MILE | Allocation Model | on (Per Hour) | our) (Per Mile) | | Allocation Model |
| - | West Market | ø | 21,370 \$ | 16,257 | \$ 37,0 | 37,627 \$ | 251,604 | \$ 212 | 212,684 \$ | 149,423 | 51,851 | 1,763 | 18,922 | 9 | 29.4 | 2.74 | \$ 4.13 | \$ 3.38 | • | 2.16 15.0% | 17.7% | | 25.2% |
| 7 | Arlington | 69 | 21,998 \$ | 14,816 | \$ 36, | 36,814 \$ | 223,294 | \$ 20. | 207,983 \$ | 138,330 | 47,254 | 1,564 | 18,504 | 9 | 30.2 | 2.55 | \$ 3.95 | \$ 3.62 | s | 2.15 16.5% | | | %9'92 |
| က | Copley/Hawkins | s, | 12,372 \$ | 7,629 | \$ 20, | | 168,276 | \$ 13. | 133,981 \$ | 104,261 | 24,332 | 1,179 | 11,920 | S. | 20.6 | 2.04 | \$ 6.09 | \$ 4.68 | s, | | • | | 19.2% |
| 4 1 | Delia/N Hawkins | \$ | 6,115 \$ | 3,609 | რ i თ | | 71,017 | ا `` ده | 73,172 \$ | 58,124 | 11,511 | 540 | 6,510 | 4 (| 21.3 | 1.77 | \$ 5.85 | \$ 5.51 | 6 9 (| | • | | 16.7% |
| ი დ | East Market/Ellet E. Market/Lakemore | es e | 3,520 \$ | 5 2,233 | ა ა ა <u>ა</u> | 5,753 \$ | 85,517 | | 97,703 \$ | 58,710 97,155 | 7,123 | 599 1 006 | 8,692 | n r | 11.9 | 0.82 | \$ 11.20 | \$ 12.91 | es e | 7.43 6.7% | % 5.9% % 8 7% | • | 9.8% |
| ٠ ۲ | Cuyahoga Falls Ave | » • > | \$ 608'5 | 4,829 | \$ 10,0 | | 117,039 | . š | \$ 080'96 | 75,611 | 15,401 | 820 | 8,548 | 4 | 18.8 | 1.80 | | \$ 5.55 | , ₆ , | | • | | 14.1% |
| œ | Kenmore/Barberton | · 6 9 | 12,182 \$ | 199'1 | \$ 19, | 19,844 \$ | 145,963 | \$ 14. | 142,534 \$ | 91,568 | 24,436 | 1,023 | 12,681 | 4 | 23.9 | 1.93 | \$ 5.16 | \$ 5.02 | ω, | | | | 21.7% |
| 6 | Wooster/East Ave | 49 | 7,117 \$ | \$ 4,479 | \$ 11, | 11,596 \$ | 99,982 | \$ | \$ 92,736 | 63,227 | 14,286 | 701 | 7,984 | e | 20.4 | 1.79 | \$ 6.19 | \$ 5.47 | s | 3.61 11.6% | 12.9% | _ | 18.3% |
| 9 | Howard/Portage Tr | s | 10,507 \$ | 7,560 | \$ 18, | 18,067 | 153,592 | \$ 15. | 151,204 \$ | 95,379 | 24,111 | 1,076 | 13,452 | 4 | 22.4 | 1.79 | | \$ 5.52 | 49 | | • | | 18.9% |
| = ; | South Akron | پ | 1,273 \$ | 269 9 | ۍ ب څ | - | 33,420 | 8 | 28,868 \$ | 20,994 | 2,224 | 234 | 2,568 | Η ι | 9.5 | 0.87 | \$ 14.14 | \$ 12.09 | 6 | | | | 9.4% |
| 2 5 | Tallmadge Hill | s s | 4,660 \$ | 4,816 | က် ငွဲ မော မ | 9,477 \$ | 133,771 | & 4 Q 9 | 100,543 \$ | 87,665 | 15,361 | 937 | 8,945 | Λ · | 16.4 | 1.72 | 8.09 | \$ 5.93 | ь | | | | 10.8% |
| <u>5</u> 4 | Grant/Firestone Euclid/Barberton | es e | 7,080 \$ | 5 5,061 | * 4 7, 6 | 12,140 \$ | 111,206 | * * * * | 84,433 \$ | 72,140 | 16,141 24 036 | 1608 | 7,512 | 4 ռ | 20.7 | 2.15 | \$ 6.14 | \$ 4.48 | s | 3.72 10.9% 4.82 8.6% | % 14.4% % 9.3% | | 16.8% |
| 1 : | Brown/Inman | , ₄₉ | 9.367 | 5.725 | s 5 | 15,092 | 128,383 | | 111.546 \$ | 86.875 | 18.261 | 668 | 9.924 | n LO | 20.3 | 48. | \$ 6.20 | \$ 5.28 | , v | | | | 17.4% |
| 8 | Thornton/Manchester | · 49 | \$ 902'2 | 5,072 | \$ 12, | 12,778 | 108,872 | | 113,762 \$ | 69,214 | 16,177 | 763 | 10,121 | m | 21.2 | 1.60 | \$ 5.94 | \$ 6.24 | · • | | | | 18.5% |
| 19 | Eastland | \$ | 7,940 \$ | 5,554 | \$ 13, | 13,495 \$ | 120,031 | \$ | 92,384 \$ | 71,007 | 17,715 | 841 | 8,219 | ю | 21.1 | 2.16 | \$ 6.01 | \$ 4.45 | \$ | | | _ | 19.0% |
| 21 | South Main | s, | \$ 029 | 883 | \$ | 1,453 \$ | 27,476 | \$ 2(| 20,748 \$ | 17,873 | 2,817 | 193 | 1,846 | 1 | 14.6 | 1.53 | \$ 9.24 | \$ 6.85 | s | 5.83 | | | 8.1% |
| 74 | Lakeshore | s, | 1,917 \$ | 1,475 | 3, | 3,391 \$ | 38,656 | \$ 24 | 25,980 \$ | 27,940 | 4,704 | 271 | 2,311 | 7 | 17.4 | 2.04 | \$ 7.50 | \$ 4.80 | \$ | 5.22 8.8% | • | | 12.1% |
| 92 | Exchange/Whitepond | ∽ | 2,645 \$ | \$ 2,033 | \$ | 4,679 \$ | 72,711 | 9 | \$ 552.99 | 45,138 | 6,485 | 209 | 5,904 | 7 | 12.7 | 1.10 | \$ 10.49 | \$ 9.51 | \$ | | | | 10.4% |
| 28 | Merriman Valley | s | 1,593 \$ | 1,644 | e, e, | 3,236 \$ | 51,754 | \$ | 47,987 \$ | 40,584 | 5,242 | 363 | 4,269 | m | 14.5 | 1.23 | \$ 9.26 | \$ 8.54 | s | | | | 8.0% |
| 30 | Goodyear/Darrow | s | 4,983 \$ | 3,553 | & & | 8,535 \$ | 103,831 | 6 \$ | 96,817 \$ | 65,450 | 11,331 | 727 | 8,614 | es (| 15.6 | 1.32 | \$ 8.41 | \$ 7.79 | s | | | | 13.0% |
| 33 | State Rd/Wyoga Lake | s · | 2,084 \$ | 1,598 | რ ფ | 3,682 | 53,224 | 9 | 57,814 \$ | 36,913 | 5,097 | 373 | 5,144 | 7 | 13.7 | 0.99 | \$ 9.72 | \$ 10.62 | 6 | | | | 10.0% |
| ¥ : | Cascade Village/Unler | 6 | 7,383 \$ | 5,164 | \$ 12, | 12,547 \$ | 154,170 | 4 43 | 131,236 \$ | 93,378 | 16,470 | 1,080 | 11,676 | 4 (| 15.2 | 1.41 | \$ 8.60 | \$ 7.21 | s · | | | | 13.4% |
| 5 2 | Stow Circulator | A 6 | 4 482 | 42 62 | | 1,200 | 74,160 | , e | 66,893 | 51,049 | 2,309 | 026 | 7,606 | n c | 4. v | 0.39 | 001.5 | 28.43 | A 6 | 71.59 1.6% | 7.0% | | %4.2 |
| 53 | Portage/Graham | , w | 1,103 \$ | 703 | | 1,806 | 60,246 | o 13 o os | 67,295 \$ | 45,061 | 1,397 | 460 | 5,987 | 3 6 | 5.3 | 0.37 | \$ 26.05 | \$ 29.20 | o 60 | | | | 3.9% |
| 54 | DASH Downtown | 49 | · | , | s, | 6 | 179,340 | \$ 77 | 77,303 \$ | 96,789 | 9,260 | 1,257 | 6,878 | 4 | 7.4 | 1.35 | \$ 19.37 | \$ 8.35 | \$ 10.45 | | | | ΑN |
| 29 | Chapel Hill Circulator | 49 | \$ 199 | 388 | \$ | 1,049 \$ | 40,514 | 33 | 33,588 \$ | 29,478 | 1,236 | 284 | 2,988 | 2 | 4.4 | 0.41 | \$ 31.93 | \$ 26.33 | 69 | | | | 3.6% |
| 09 | NC Express Chapel Hill | ∽ | 1,359 \$ | 5 504 | ., | 1,863 \$ | 22,530 | \$ | 49,049 \$ | 24,479 | 1,608 | 158 | 4,364 | 7 | 10.2 | 0.37 | \$ 12.85 | \$ 29.34 | ss. | | | | %9'. |
| 61 | NC Express Montrose | s | 9,735 \$ | 5 2,144 | .11 | 11,878 \$ | 106,355 | \$ 20 | 204,883 \$ | 89,011 | 6,837 | 745 | 18,228 | 2 | 9.5 | 0.38 | \$ 13.82 | \$ 28.23 | s | | | | 13.3% |
| 5 | Richfield/Bath | s | 130 \$ | \$ 477 | s | \$ 209 | 44,111 | \$ | 82,708 \$ | 36,274 | 1,522 | 309 | 7,358 | 7 | 4.9 | 0.21 | \$ 28.58 | \$ 53.94 | \$ | | | | 1.7% |
| 102 | Northfield Express | . | 102 \$ | 983 | ۍ نې د | 1,091 | 102,409 | \$ 5 | 223,884 \$ | 73,715 | 3,155 | 718 | 19,919 | 7 7 | 4. 4 | 0.16 | \$ 32.11 | \$ 70.62 | د د | 23.02 1.1% | % 0.5% | | 1.5% |
| 104 | Twinsburg Creekside | , | 189 \$ | 1.057 | | | 91.618 | * * * * * * | 175.472 \$ | 69.622 | 3.371 | 642 | 15.611 | ı m | - 6 | 0.22 | \$ 26.81 | \$ 51.68 | . | | | | 1.8% |
| 110 | Green/Springfield | · 49 | 268 \$ | 830 | · - | 1,098 | 51,504 | | 70,718 \$ | 37,704 | 2,646 | 361 | 6,292 | 7 | 7.3 | 0.42 | \$ 19.05 | \$ 26.31 | · 69 | | | | 2.9% |
| 9 | Monday Grocery | \$ | 563 \$ | 116 | 69 | \$ 629 | 11,418 | s | 6,042 \$ | 15,556 | 371 | 80 | 538 | 2 | 4.6 | 69.0 | \$ 28.95 | \$ 14.45 | \$ | | • | | 4.4% |
| 95 | Tuesday Grocery | s, | 1,144 \$ | 92 4 | .t | 1,220 \$ | 6,768 | ., es | 3,906, | 13,582 | 241 | 47 | 348 | 7 | 5.1 | 69.0 | \$ 23.02 | \$ 11.14 | \$ 51.30 | | ., | | %0.6 |
| 93 | Wednesday Grocery | \$ | 1,275 \$ | 103 | \$ | 1,379 \$ | 8,885 | \$ | \$ 89'6 | 15,014 | 330 | 62 | 862 | 7 | 5.3 | 0.38 | \$ 22.75 | \$ 25.16 | \$ 41.32 | | | _ | 9.5% |
| 94 | Thursday Grocery | \$ | 1,175 \$ | 120 | | | 12,144 | ., s | 3,810 \$ | 20,890 | 384 | 82 | 339 | e | 4.5 | 1.13 | \$ 28.25 | \$ 6.55 | s, | | | _ | 6.2% |
| 92 | Friday Grocery | s | 1,442 \$ | 121 | .,. .,. | 1,564 \$ | 7,339 | . | 2,872 \$ | 13,681 | 387 | 51 | 256 | 7 | 7.5 | 1.51 | \$ 14.92 | \$ 3.38 | \$ 31.31 | .31 21.3% | % 54.4% | | 11.4% |
| | BoE | φ. | φ | 358 | | | | | | | 1,143 | | | . (| | • | - چ | - - | ss · | | | | |
| | JARC | . | | 183 | | | 6,994 | 69 69 | \$ 068'6 | 14,331 | 585 | 49 | 880 | 7 ; | 11.9 | 99.0 | \$ 11.64 | \$ 16.59 | s (| | . 1.9% | | 1.3% |
| | ZONE | A U | | /6. · | e e | A 4 | 23 550 | 9 | \$ 16.206. | 75,002 | 679 | 311 | 1 450 | 1 - | 0.2 | - 0 | \$ 740.23 | 166.28 | 4 116.93 | .93 U.4% | | | 0.3% N/A |
| | SCAT | , <i>4</i> 9 | 46.429 \$ | | | | 1.059.199 | | 1.183,920 \$ | 587,246 | 16,635 | 7.421 | 105,331 | 34 | 2.2 | 0.16 | \$ 60.88 | \$ 68.38 | • • | | 3.9% | | %6.7 |
| ŀ | | | | | | | | | | | | | | | | _ | | | | | | ŀ | |
| TOTALS: | Line Service | | | \$ 136,761 | | | \$ 3,832,105 \$ 3,845,34 | \$ 3,84 | ro o | \$ 2,617,213 | 445,453 | 26,849 | 342,113 | 143 | 16.6 | 1.30 | \$ 7.85 | \$ 10.22 | s | 5.12 8.8% | %8.8% | 1 | 12.9% |
| TOTALS: | SCAT | ₽ | 46,429 \$ | | \$ 46, | 46,429 \$ | 1,082,730 | , 1, Zu | 9 | 603,139 | | 086,1 | 106,781 | \$ | 7.0 | 0.23 | | \$ 68.95 | so. | | 1 | - | % |

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| Route # | Description | JAN | FEB | MAR | APR | MAY | JUNE | JUL | AUG | SEP | OCT | % Change | Oct-15 | NOV | DEC |
|----------|---------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|----------|---------|-----|-----|
| - | West Market | 43,338 | 45,150 | 47,383 | 47,328 | 47,931 | 47,059 | 47,508 | 53,159 | 48,348 | 51,773 | -5.4% | 54,743 | | |
| 2 | Arlington | 40,186 | 41,692 | 43,764 | 41,871 | 40,522 | 41,240 | 42,148 | 47,402 | 45,457 | 47,183 | -7.3% | 50,895 | | |
| က | Copley Rd/Hawkins | 22,435 | 22,495 | 24,257 | 24,267 | 23,474 | 22,652 | 23,827 | 25,521 | 24,544 | 24,298 | -11.3% | 27,405 | | |
| 4 | Delia/N Hawkins | 6),603 | 10,609 | 11,026 | 10,634 | 10,474 | 8,706 | 8,784 | 9,852 | 11,377 | 11,464 | -7.7% | 12,419 | | |
| ю | East Market/Ellet | 6,405 | 6,949 | 7,041 | 006′9 | 6,693 | 6,322 | 5,418 | 6,787 | 6,924 | 7,068 | -17.2% | 8,538 | | |
| 9 | East Market/Lakemore | 16,042 | 17,558 | 18,074 | 17,390 | 18,632 | 17,395 | 17,475 | 19,735 | 19,033 | 19,912 | -6.1% | 21,196 | | |
| 7 | Cuyahoga Falls Ave | 12,864 | 13,514 | 15,212 | 14,492 | 14,405 | 14,037 | 13,651 | 15,908 | 14,953 | 15,401 | -11.3% | 17,371 | | |
| ∞ | Kenmore/Barberton | 19,689 | 21,120 | 22,761 | 22,578 | 22,044 | 22,182 | 21,621 | 25,272 | 23,580 | 24,435 | -4.5% | 25,588 | | |
| ٥ | Wooster/East Ave | 12,485 | 12,964 | 12,974 | 12,690 | 12,830 | 12,188 | 12,749 | 14,317 | 13,761 | 14,286 | -14.4% | 16,680 | | |
| 10 | Howard/Portage Trall | 19,472 | 20,750 | 21,530 | 21,910 | 21,877 | 23,140 | 22,828 | 25,910 | 23,823 | 24,109 | -3.5% | 24,996 | | |
| 1 | South Akron | 1,914 | 1,964 | 2,417 | 2,020 | 2,141 | 1,996 | 2,016 | 2,335 | 2,220 | 2,221 | -17.8% | 2,703 | | |
| 12 | Tallmadge HIII | 14,025 | 13,957 | 14,226 | 14,661 | 15,369 | 14,343 | 13,715 | 16,519 | 15,666 | 15,361 | -15.2% | 18,122 | | |
| 13 | Grant/Firestone Park | 15,821 | 15,257 | 15,164 | 14,826 | 14,824 | 14,474 | 14,368 | 16,083 | 15,479 | 16,130 | -15.4% | 19,068 | | |
| 14 | Euclid/Barberton XP | 19,311 | 20,519 | 22,202 | 21,953 | 22,329 | 22,153 | 21,869 | 24,844 | 23,637 | 23,971 | -7.8% | 26,006 | | |
| 17 | Brown/Inman | 15,745 | 17,588 | 18,340 | 18,455 | 17,221 | 16,430 | 15,555 | 18,174 | 18,123 | 18,250 | -3.5% | 18,914 | | |
| 18 | Thornton/Manchester | 14,943 | 15,360 | 16,087 | 16,127 | 15,138 | 14,328 | 14,417 | 16,512 | 16,168 | 16,177 | -14.9% | 18,999 | | |
| 19 | Eastland | 14,745 | 14,853 | 16,696 | 16,333 | 15,603 | 15,574 | 15,628 | 17,975 | 17,188 | 17,706 | -4.6% | 18,560 | | |
| 21 | South Main | 303 | 1,250 | 2,374 | 2,566 | 2,328 | 2,712 | 3,006 | 3,236 | 2,723 | 2,817 | ΑN | | | |
| 74 | Lakeshore | 4,153 | 4,321 | 4,023 | 4,380 | 3,995 | 3,985 | 4,153 | 4,865 | 4,500 | 4,704 | -16.7% | 5,646 | | |
| 26 | W ExchangeWhite Pond | 6,387 | 6,545 | 6,863 | 6,456 | 6,427 | 6,663 | 6,123 | 6,829 | 099'9 | 6,485 | -25.4% | 8,697 | | |
| 78 | Merriman Valley | 3,410 | 3,626 | 3,514 | 3,537 | 3,514 | 2,710 | 2,495 | 3,801 | 4,722 | 5,242 | 3.8% | 5,049 | | |
| 93 | Goodyear/Darrow | 9,942 | 9,946 | 10,695 | 10,743 | 10,503 | 9,457 | 9,266 | 10,650 | 11,161 | 11,330 | -11.2% | 12,759 | | |
| 33 | State Rd/Wyoga Lake | 4,480 | 4,412 | 5,035 | 4,944 | 4,921 | 4,909 | 4,618 | 5,657 | 5,188 | 5,078 | -12.3% | 5,792 | | |
| 34 | Cascade VIIIage/Uhler | 14,210 | 14,578 | 15,981 | 15,262 | 14,819 | 15,098 | 14,998 | 16,941 | 15,866 | 16,470 | -7.3% | 17,770 | | |
| 8 | Montrose Circulator | 1,906 | 2,051 | 1,956 | 2,007 | 2,503 | 2,680 | 2,518 | 2,519 | 2,099 | 2,299 | -5.7% | 2,439 | | |
| 51 | Stow Circulator | 1,088 | 1,493 | 1,434 | 1,314 | 1,478 | 1,475 | 1,236 | 1,465 | 1,359 | 1,375 | -11.5% | 1,554 | | |
| æ | Portage/Graham | 1,748 | 2,087 | 2,307 | 2,032 | 2,064 | 2,225 | 2,201 | 2,446 | 2,235 | 2,241 | -10.5% | 2,504 | | |
| 75 | DASH Circulator | | • | | , | | , | , | 1,293 | 8,877 | 7,800 | ΑX | | | |
| 69 | Chapel HIII Circulator | 1,077 | 1,353 | 1,468 | 1,409 | 1,431 | 1,398 | 1,288 | 1,518 | 1,420 | 1,230 | -20.4% | 1,546 | | |
| 8 | NCX Chapel HIII/Cleveland | 1,632 | 1,830 | 1,803 | 1,800 | 1,708 | 1,663 | 1,207 | 1,681 | 1,561 | 1,608 | 14.8% | 1,401 | | |
| 19 | NCX Montrose/Cleveland | 6,423 | 6,927 | 7,617 | 7,000 | 6,564 | 7,584 | 5,402 | 2,609 | 7,037 | 6,837 | -0.7% | 6,884 | | |
| 101 | Richfield/Bath | 1,255 | 1,552 | 1,729 | 1,605 | 1,515 | 1,664 | 1,455 | 1,575 | 1,526 | 1,522 | 18.4% | 1,286 | | |
| 102 | Northfleld Express | 2,579 | 3,028 | 3,385 | 3,035 | 3,036 | 3,597 | 2,935 | 3,612 | 3,348 | 3,138 | -9.2% | 3,456 | | |
| 103 | Stow/Hudson | 1,841 | 2,685 | 3,132 | 2,732 | 2,324 | 2,370 | 1,936 | 2,629 | 2,995 | 3,507 | 14.2% | 3,071 | | |
| 5 | Twinsburg Creekside | 2,697 | 2,573 | 2,720 | 2,267 | 2,354 | 2,745 | 2,959 | 3,314 | 3,306 | 3,371 | 14.3% | 2,950 | | |
| 110 | Green/Springfield | 2,208 | 2,342 | 2,524 | 2,361 | 2,370 | 2,551 | 2,520 | 2,953 | 2,766 | 2,645 | 0.7% | 2,626 | | |
| | | | | | | | | | | | | | | | |
| | TOTAL: | 366,362 | 384,898 | 407,714 | 399,885 | 395,361 | 389,705 | 383,893 | 440,898 | 429,630 | 439,444 | -6.0% | 467,633 | | |

COMMITTEE ASSIGNMENT: RAILROAD

RESOLUTION 2016-27

A resolution authorizing the Executive Director to make an award of a construction contract for the Canton railroad warning signal relocation project.

WHEREAS, legal notices were twice duly advertised September 29 and October 6, 2016 in the Akron Beacon Journal, and

WHEREAS, such proposals were received on November 11, 2016 with the following qualified bids received from:

| \$364,021.67 |
|--------------|
| \$395,015.81 |
| \$423,122.00 |
| \$655,134.00 |
| |

WHEREAS, the PUCO has offered METRO 100% funding for the project, and

NOW, THEREFORE, BE IT RESOLVED, by the Board of Trustees of METRO Regional Transit Authority that:

- 1. The Executive Director/Secretary-Treasurer is hereby authorized to execute the contract with Railroad Signal Service the amount of \$364,021.67.
- 2. The Executive Director/Secretary-Treasurer is authorized up to a 10% contingency should change orders be necessary.
- 3. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

DATE ADOPTED: November 30, 2016

SAUNDRA M. FOSTER,
PRESIDENT

RICHARD M. ENTY,
EXECUTIVE DIRECTOR/

SECRETARY

Safety

November 21, 2016



To:

Richard Enty, Executive Director Saundra Foster, Board President

Board Members

From: Christine Hoffer, Director of Human Resources

RE: October 2016 Safety and Security Report

METRO employees were involved in eighteen (18) accidents during August 2016, three (3) from SCAT and fifteen (15) from line service. Ten (10) of the accidents were classified as Non-Preventable, eight (8) were classified as Preventable. All of the operators with preventable accidents met with Manager of Safety Quentin Wyatt, who reviewed the onboard video and reasonable measures that could have been utilized to avoid the accident and prevent accidents in the future.

Twelve (12) Annual Safety and Security Meetings were held October 17 – 28, 2016 including an active shooter drill.

In October the Akron Police and Summit County Deputy Sheriffs responded to twenty-five (25) documented incidents at the Transit Center. The incidents resulted in eight (8) adult arrests. The arrests included disorderly conduct, drug possession, assaults and warrants. Akron Fire and EMS responded to the Transit Center on five (5) occasions to assist passengers with medical issues. Two (2) individuals were transported to detox from the Transit Center. The Random Stop Program conducted sixty-seven (67) random stops and one hundred and twelve (112) shelter checks. The random stops produced two (2) removals due to fighting.

Shawn Metcalf attended the Opiate Task Force training at the Summit County Public Health to become a certified Opiate Task Force speaker.

Upcoming Events

Annual Safety and Security meetings will be held on December 3 and 5, 2016 for employees who missed the training in October.

Shawn Metcalf will attend the Secured Cities Conference in Houston, Texas.



OCTOBER 2016 ACCIDENT REPORT

| | | Non- | | | Property | Personal | Operator | Disabling | |
|------------|-------------|-------------|----------------------|-------|----------|----------|----------|-----------|---|
| Date | Preventable | Preventable | SCAT | LINE | Damage | Injury | Cited | Damage | Details |
| 10/3/2016 | 1 | | | - | 1 | | | | Bus Hit Parked Bus |
| 10/4/2016 | | 7 | | - | | - | | | Car Turned in Front of Bus / Hard Brake |
| 10/5/2016 | - | | - | | - | | | | Bus Went Under Low Canopy |
| 10/5/2016 | | _ | | - | 1 | | | | Flying Debris Shattered Windshield |
| 10/6/2016 | | 1 | | | 1 | | | | O/V Struck Bus Mirror |
| 10/7/2016 | - | | | - | - | | 1 | | Bus Side-Swiped Parked Vehicle |
| 10/12/2016 | | - | | - | - | | | | Truck Struck Bus Mirror |
| 10/13/2016 | - | | | - | - | | | | Mirror Struck Pole |
| 10/14/2016 | - | | | - | - | - | | | Bus Struck Other Bus While Backing |
| 10/17/2016 | | - | | - | , | | | | Truck Struck Bus Mirror |
| 10/17/2016 | - | | - | | - | | | | Struck Mirror on Fixed Object While Backing |
| 10/19/2016 | | - | | - | - | | | | O/V Struck Bus Mirror |
| 10/21/2016 | | - | | - | 1 | | | | Box Truck Struck Stopped Bus |
| 10/21/2016 | | 1 | | 1 | 1 | | | | Truck Backed into Bus |
| 10/26/2016 | - | | 1 | | 1 | | | | Bus Hit Fixed Object |
| 10/27/2016 | - | | | - | - | | | | Mirror Struck Pole |
| 10/27/2016 | | 1 | 1000 1000 1000 | 1 | | | | | O/V Rear-Ended Stopped Bus |
| 10/28/2016 | | - | | 1 | 1 | | | | O/V Side-Swiped Stopped Bus |
| | | | | | | | | | |
| SUM | 8 | 10 | က | 15 | 16 | 2 | - | 0 | |
| 70 | 77 77 | 77.77 | 16.67 | 83.33 | 88 89 | 11 11 | 5.56 | 00.0 | |
| 0/ | | | 2 | 3 | 8 | | 8 | | |
| TOTAL | 18 | | | | | | | | |

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Human Resources



TO:

Richard Enty, Executive Director Saundra Foster, Board President, and All Other Board Members

FROM:

Human Resources

RE:

November 2016 Human Resources Report

During October 2016, there was one (1) voluntary termination at METRO RTA. We also welcomed one (1) new employee in the Maintenance Department.

METRO employees participated in 4,116.25 training hours during the month of October 2016.

| *OHSA | Recordable Rate | *: | *DART Rate | |
|----------|-----------------|----------|------------|--|
| 2015 YTD | 13.28 | 2015 YTD | 7.87 | |
| 2016 YTD | 4.33 | 2016 YTD | 2.89 | |

^{*}OSHA – Occupational Safety & Health Administration

During the Month of October 2016, there were two (2) reported work-related injuries requiring medical treatment, and one resulted in lost time.

Our Annual United Way campaign was held on October 20, 2016 in conjunction with our Annual Benefits Fair. The Annual Chili Cook Off and 50/50 Raffle was again, a wonderful hit this year. We raised over \$7,800 for United Way.

The overall impact rate for Life Services EAP was 5.96% for the third quarter of 2016. This includes counseling, webcast training and Worklife website usage. This was an increase from the previous quarter.

We received \$82,194.10 for an employer premium refund from Bureau of Worker's Compensation.

Upcoming Events

The next HR Days in the Bullpen and at the Transit Center will resume in January 2017.

Open Enrollment ends on November 30, 2016.

Save the date for the Annual Holiday Luncheon which will be held on Wednesday, December 14, 2016 from 11 am - 4 pm. Board members and retirees are invited to join us for lunch.



^{**}DART – Days Away, Restricted Transfer

HUMAN RESOURCES MONTHLY REPORT METRO REGIONAL TRANSIT AUTHORITY October 31, 2016

| CURRENT | LAST | % CHANGE | | CURRENT | LAST YEAR | % CHANGE |
|---------|--------|----------|----------------------|---------|-----------|----------|
| MONTH | MONTH | | | MONTH | OCT 2015 | |
| 412 | 412 | 0.00% | TOTAL EMPLOYEES | 412 | 388 | 6.19% |
| 274 | 274 | 0.00% | TOTAL OPERATORS | 274 | 256 | 7.03% |
| 241 | 236 | | FULL-TIME OPERATORS | 241 | 229 | 5.24% |
| 1 | 1 | 0.00% | EXTRA BOARD FILL-IN | 1 | 1 | 0.00% |
| 32 | 37 | -15.63% | SPECIAL SERVICE OPS | 32 | 26 | 23.08% |
| 38 | 38 | 0.00% | MECHANICS | 38 | 33 | 15.15% |
| 16 | 15 | 6.67% | VEHICLE SERVICE | 16 | 13 | 23.08% |
| 67 | 68 | -1.47% | SALARIED STAFF | 67 | 69 | -2.90% |
| 17 | 17 | 0.00% | OFFICE PERSONNEL | 17 | 17 | 0.00% |
| 161 | 160 | 0.63% | MALE NON-MINORITY | 161 | 152 | 5.92% |
| 111 | 111 | | MALE MINORITY | 111 | 101 | 9.90% |
| 40.81% | 40.96% | -0.37% | % MINORITY | 40.81% | 39.92% | 2.23% |
| 71 | 72 | -1.39% | FEMALE, NON-MINORITY | 71 | 69 | 2.90% |
| 69 | 69 | | FEMALE, MINORITY | 69 | 64 | 7.81% |
| 49.29% | 48.94% | | % MINORITY | 49.29% | 48.12% | 2.42% |
| 43.69% | 43.69% | 0.00% | TOTAL MINORITY | 43.69% | 42.53% | 2.73% |
| 33.98% | 34.22% | | TOTAL FEMALE | 33.98% | | -0.87% |
| | | | | | | |

| | | | | Y-T-D | Y-T-D | % CHANGE |
|----------|-----------|----------|------------------------|-----------|-----------|-----------|
| CURRENT | LAST YEAR | % CHANGE | | | | 70 CHANGE |
| MONTH | OCT 2015 | | | 2016 | 2015 | |
| 1 | 0 | 0.00% | NEW HIRES | 38 | 28 | 35.71% |
| 1 | 1 | 0.00% | TERMINATIONS | 12 | 15 | -20.00% |
| 0 | 1 | | INVOLUNTARY TERM | 2 | 6 | |
| 1 | 0 | | VOLUNTARY TERM | 10 | 9 | |
| 5 | 0 | 0.00% | PROMOTIONS | 20 | 4 | 0.00% |
| 0 | 0 | 0.00% | TRANSFERS | 2 | 0 | 0.00% |
| 2 | 0 | 0.00% | ON-THE-JOB INJURIES | 16 | 43 | -62.79% |
| 2 | | 0.00% | # WORKERS COMP CLAIMS | 16 | 43 | -9.00% |
| 2 | | -75.00% | SIC/ACC CLAIMS | 44 | 44 | 0.00% |
| 6.34% | 6.51% | -2.61% | % OP ABSENTEEISM | 6.53% | 6.54% | -0.15% |
| 4,116.25 | 3,018 | 36.41% | # TRAINING HOURS | 22,565.00 | 16,552.75 | 36.32% |
| 5.69% | 4.31% | -94.31% | % TRAINING/WORKING HRS | 3.18% | 2.29% | 38.98% |
| 72,329 | 70,057 | 3.24% | TOTAL WORKING HOURS | 708,982 | 723,938 | -2.07% |

TRAINING HOURS OCTOBER 2016

| CUSTOMER SERVICE | |
|---|---|
| CUSTOMER SERVICES TRAINING | 32.00 |
| ADMINISTRATION/CUSTOMER SERVICE | |
| ANNUAL SAFETY & SECURITY TRAINING | 146.00 |
| HUMAN RESOURCES | |
| BEHAVIOR BASED INTERVIEWING TRAINING (SUE KETELSEN) | 1.00 |
| <u>OPERATIONS</u> | |
| New Operator Training Annual Safety & Security Training | 2,184.00 522.00 |
| MAINTENANCE/VEHICLE SERVICE | |
| Annual Safety & Security Training | 112.00 |
| MAINTENANCE | |
| ENGINE REPAIR (VARIOUS EMPLOYEES) STEERING & SUSPENSION (VARIOUS EMPLOYEES) BRAKE REPAIR & ANTILOCK BRAKES INSPECTIONS HVAC REPAIR NEW VEHICLE SERVICE EMPLOYEE TRAINING THERMOKING BASIC BUS NEW DRIVER AIR BRAKE CLASS COOLING SYSTEMS & ELECTRICAL BODY SHOP & WELDING FUEL SYSTEMS & AIR SYSTEMS I/O T2 MULTIPLEXING TRAINING EXHAUST REPAIR ROAD CALLS GILLIG I/O G3 TRAINING THERMOKING UPDATE WHEELCHAIR LIFT REPAIR | 140.25 68.00 112.00 20.25 9.75 160.00 120.00 4.00 139.25 65.25 11.75 32.00 15.00 8.00 288.00 40.00 1.75 |
| TOTAL FOR OCTOBER 2016 | 4,116.25 |
| YEAR-TO-DATE TOTAL FOR 2016 | 22,565.00 |

Other

COMMITTEE ASSIGNMENT: ALL COMMITTEES

RESOLUTION 2016-28

A resolution establishing the following monthly meeting dates for the Board of Trustees of the METRO Regional Transit Authority.

WHEREAS, Section 3.1 of the Authority's Rules and Regulations requires that the hour and day of each regular meeting to be established:

Tuesday, January 31, 2017 – 9:00 AM

Tuesday, February 28, 2017 – 9:00 AM

Tuesday, March 28, 2017 – 9:00 AM

Tuesday, April 25, 2017 – 9:00 AM

Tuesday, May 30, 2017 – 9:00 AM

Tuesday, June 27, 2017 – 9:00 AM

Tuesday, July 25, 2017 – 9:00 AM

Tuesday, August 29, 2017 – 9:00 AM

Tuesday, September 26, 2017 – 9:00 AM

Tuesday, October 31, 2017 – 9:00 AM

Tuesday, November 28, 2017 – 9:00 AM

Tuesday, December 26, 2017 – 9:00 AM*

WHEREAS, said Board Meetings will be held at 416 Kenmore Boulevard, Akron, OH 44301 unless otherwise noted by the Board of Trustees.

NOW, THEREFORE, BE IT RESOLVED, by the Board of Trustees of the METRO Regional Transit Authority that:

- 1. These dates are established as the meeting schedule for year 2017.
- 2. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

| DATE ADOPTED: November 30, 2016 | |
|--|---|
| SAUNDRA M. FOSTER, PRESIDENT | RICHARD M. ENTY, EXECUTIVE DIRECTOR/ |
| | SECRETARY-TREASURER |

^{*} meeting not on the last Wednesday of the month.

METRO REGIONAL TRANSIT AUTHORITY MONTHLY ATTENDANCE / LABOR

| MTD 2016 | MTD 2015 | (VAR) | OCTOBER | YTD 2016 | YTD 2015 | (VAR) |
|-------------|-------------|----------------|------------------------------------|----------|----------|-----------|
| 0 | 0 | #N/A | NO PHYSICAL | 0 | 6 | #N/A |
| 13 | 15 | -13.3% | RANDOM | 109 | 127 | -14.2% |
| 214 | 240 | -10.8% | FMLA | 1,948 | 2,116 | -7.9% |
| 42 | 32 | 31.3% | TEMP ASSIGN | 381 | 314 | 21.3% |
| 258 | 257 | 0.4% | SICK | 2,675 | 2,281 | 17.3% |
| 111 | 85 | 30.6% | PERS LV | 976 | 892 | 9.4% |
| 7 | 11 | -36.4% | LOA | 127 | 117 | 8.5% |
| 2 | 0 | #N/A | TRADE | 32 | 27 | 18.5% |
| 9 | 5 | 80.0% | BIRTHDAY | 94 | 74 | 27.0% |
| 29 | 15 | 93.3% | UNION BUS | 154 | 105 | 46.7% |
| 15 | 6 | 150.0% | SUSPENSION | 153 | 82 | 86.6% |
| 3 | 8 | -62.5% | FUNERAL LV | 71 | 92 | -22.8% |
| 0 | 0 | #N/A | JURY DUTY | 17 | 2 | 750.0% |
| 0 | 0 | #N/A | REPORT OFF | 0 | 0 | #N/A |
| 0 | 0 | #N/A | TRADE, UNION | 0 | 0 | #N/A |
| 1 | 3 | -66.7% | OK OFFICE | 16 | 21 | -23.8% |
| 3 | 0 | #N/A | LICENSE EXP | 6 | 0 | #N/A |
| 0 | 0 | #N/A | EXCUSED | 0 | 0 | #N/A |
| 1 | 0 | #N/A | WITNESS TIME | 8 | 5 | 60.0% |
| 6 | 5 | 20.0% | ADT POST ACCIDENT | 33 | 37 | -10.8% |
| 0 | 0 | #N/A | TRANSIT AMBASSADOR | 0 | 0 | #N/A |
| 18 | 0 | #N/A | TRANSITIONAL WORK | 199 | 378 | -47.4% |
| 732 | 682 | 7.3% | | 6,999 | 6,676 | 4.8% |
| 20 | 15 | 33.3% | MISS OUTS | 178 | 158 | 12.7% |
| 4,429 | 5,093 | -13.0% | UNSCHEDULED OT | 47,362 | 49,535 | -4.4% |
| 417 | 418 | -0.2% | SCHEDULED OT | 3,984 | 4,135 | -3.7% |
| 133 | 178 | -25.3% | PAD TIME | 1,728 | 1,688 | 2.4% |
| 12 | 53 | -77.4% | MINIMUM DAILY GUAR | 451 | 208 | 116.8% |
| 00.000 | 00.004 | 4.00/ | DI ATTORNA LINE TIME | 262,120 | 256,678 | 2.1% |
| 26,606 | 26,964 | -1.3% -7.0% | PLATFORM LINE TIME | 92,258 | 99,184 | -7.0% |
| 9,352 | 10,054 | -7.0% | SCAT PLATFORM TIME DEADHEAD TRAVEL | 21,909 | 12,065 | 81.6% |
| 1,231 12 | 1,240 87 | -86.2% | BOE PLT | 680 | 620 | 9.7% |
| 12 | 07 | -00.2% | BOEPLI | 000 | 020 | 3.770 |
| 45,408 | 45,304 | 0.2% | TOTAL LABOR | 432,775 | 433,255 | -0.1% |
| 9.75% | 11.24% | 0.270 | UOT/LABOR | 10.94% | 11.43% | |
| 3.7370 | 11.2470 | | COTILIABOR | 10.0170 | 111.1070 | |
| 21 | 22 | WKDYS | | | | |
| 5 | 4 | SUN | | | | |
| 5 | 5 | SAT | | | | |
| | | 77.24 C. S. | | | | 1 00.47 |
| 2,695 | 2,695 | METRO | PULL OUT PERFORMANCE | 1,924 | 2,024 | SCAT |
| 0 | 5 | LATE | | 35 | 105 | LATE |
| 100.00% | 99.81% | % ON TIME | | 98.18% | 94.81% | % ON TIME |