**Summit Stories** How to Text & Ride





These are the stories of the people. places, and things encountered in and around public transit.



# RAINA

"I see kindness all the time on METRO busses; people giving up seats, carrying bags... People help each other in a lot of different

# **RICHARD**

"I've been riding the bus for over 50 years, since I was little. Growing up, I would ride with my grandmother and my mother."



Follow us to meet the people who keep METRO moving!

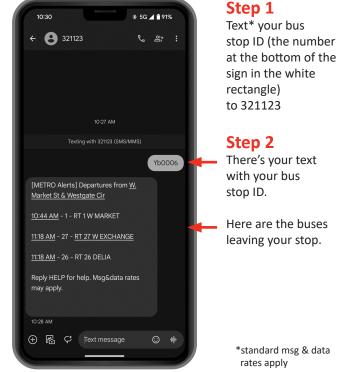




@summitstories\_

It's easy! Use the numbers on the sign to find out when the next bus is coming.

#### Follow the steps below:



Visit **yourmetrobus.org** for more tools & tips!

# **METRO** is Hiring Operators

It takes over 12 weeks of intense training to be a Bus Operator. Bus Operators are the faces of METRO.

Here's what it takes to get your career on the

You must be at least 18 years old.

**Career Opportunities** 

- Must have a valid Temporary CDL Class B permit with Passenger Endorsement, General Knowledge and Air Brakes sections (by the start date) and the ability to obtain and maintain a valid CDL Class B with Passenger Endorsement
- You must have a safe driving record with no more than 2 points on your license.
- You must pass a drug screen & functional capacity exam prior to & after hire.
- You must have no disqualifying felony/ misdemeanor convictions.
- You must be able to work flexible hours like split shifts, nights, weekends, and holidays.
- You need to like people and provide great customer service.

#### Questions?

Email HRrecruits@yourmetrobus.org We hope to hear from you soon!

### Apply Online

www.yourmetrobus.org/metro-jobs.aspx

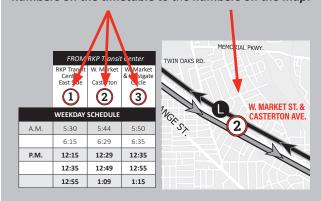
# How to Read the Schedule

Match the numbered circle on the map to the column of times with the same number to see when the bus serves that location (these locations are called timepoints).

To determine when the bus serves a stop between different timepoints, look at when it is due at the timepoint before your stop and the timepoint after your stop, and you can estimate when the bus will arrive. PM times in bold. Always be at your stop 5 minutes early!

This symbol indicates transfer points. Routes serving a transfer point are indicated at the top of the time schedule, just above the name of the stop.

To determine when the bus serves a location, match the numbers on the timetable to the numbers on the map



#### Please Note

PM times in bold. Bus schedules do not reflect route detours. For a complete detours list, visit yourmetrobus.org/route-detours.aspx.

# **Holiday Schedule**

During holidays and observences, METRO may run limited service or an adjusted schedule. Stay up to date on any changes.

To view METRO's holiday schedule, visit our website at www.yourmetrobus.org

See you on the bus!

# **Stay Connected**



## **321123** & you'll get a text back with the next bus's departure time.

Text your bus stop ID to

**Text to Track** 

### Join Our Email List

for your next bus

Stay in the know with METRO! By joining our email list, you can stay up-to-date on local events, schedule updates, free fare days, and more!

Join now by scanning the QR



# General Line-Service C - -- ! - -- \* /D ! - -- |- ! !!4

# transit.

Get upcoming departure times for nearby routes, plan your trip, and track your bus with Transit.



Transit is available for download in the App Store & Google Play.





# **Fare Information**

Please have exact fare. Operators do not carry change.

\$1.25

## Single Trip

Senior*/Disability\$0.50	
Children 5 and under Up to 2 children ride	
free with each fare-paying person	
<b>1-Day Pass</b> (Valid on METRO Direct only) \$2.50	
<b>7-Day Pass</b> (Valid on METRO Direct only) \$15.00	
<b>31-Day Pass</b> (Valid on METRO Direct only)	
General\$50.00	
Senior*/Disability\$30.00	
Northcoast Express\$5.00	
<i>10-Ride Ticket</i> \$40.00	
Senior*/Disability\$2.00	

\*Adults age 62 or older

You must show a SCAT I.D., D&S Card or Medicare Card to receive the Senior/Disability discount. All fare sales are final. No exchanges

\*Schedules are subject to change. Please visit yourmetrobus.org or call 330.762.0341 regarding updates or changes.



# Your Bus Pass. Anytime. Anywhere.

No cash? No problem! Purchase your bus pass on your mobile device anytime, anywhere. Just follow these simple steps:

- Download the free EZfare app on the App Store or Google Play.
- 2. Create an account
- Select METRO
- Purchase your bus pass using your credit card or digital wallet. You need data/WiFi to purchase your bus pass.
- 5. Activate your bus pass just before boarding. You do not need data/WiFi to activate your bus pass.
- 6. Show the active pass to the bus operator.



# **Route x61: Northcoast Express Map**

# **Route x61: Northcoast Express Weekday Schedule**

FROM RKP Transit Center									<b>TO</b> RKP Transit Center									
RKP Transit Center	Ghent Rd @ James Fisher Park N Ride	W. Prospect Ave. & Superior Ave.		East 9th St. & Lakeside Ave.	Ontario St.	Euclid Ave. & E. 21st St. @ Cleveland St.	E. 100th St. @ Cleveland Clinic				Euclid Ave. & E. 100th St. @ Cleveland Clinic	Euclid Ave. & E. 21st St. @ Cleveland St.	W. Prospect Ave. & Superior Ave.	East 13th St. & Rockwell Ave.	Lakeside Ave. East 9th St.	Lakeside Ave. Ontario St.	Ghent Rd @ James Fisher Park n Ride	RKP Transi Center
(1)	(2)	(3)	4	(5)	<b>(6)</b>	(7)	8	9		9	(8)	(7)	(3)	4	(5)	<b>(6)</b>	2	(1)
WEEKDAY SCHEDULE																		
5:50	6:10	6:39	6:45	6:47	6:48	6:59	7:08	7:14		7:23	7:28	7:38	7:50	7:56	7:58	7:59	8:30	8:50
6:30	6:50	7:19	7:25	7:27	7:28	7:39	7:48	7:54		8:12	8:17	8:27	8:39	8:45	8:47	8:48	9:20	9:40
12:00	12:20	12:49	12:55	12:57	12:58	1:11	1:22	1:28		1:34	1:39	1:49	1:58	2:04	2:06	2:07	2:40	3:00
2:00	2:20	2:49	2:55	2:57	2:58	3:10	3:20	3:26		3:48	3:53	4:04	4:16	4:22	4:24	4:25	4:58	5:18
2:30	2:50	3:19	3:25	3:27	3:28	3:40	3:50	3:56		4:27	4:32	4:43	4:55	5:01	5:03	5:04	5:37	5:57

<sup>\*</sup>PM times are bold

# **METRO FAQ**

### 365 Days of Service

METRO offers bus service 365 days a year. Service may be limited on the holidays. Visit yourmetrobus.org for schedules.

#### Lost Items

METRO is not responsible for lost or stolen items. Call METRO Customer Care at 330.762.0341 for help in locating lost items.

### Title VI

METRO RTA operates its programs and services without regard to race, color, national origin, age, gender, or disability. If you feel you have been discriminated against, you can file a complaint online at yourmetrobus.org or call 330.762.0341.

# **More Frequency**



Any routes featuring a stopwatch run every 15 minutes. Check your schedule for specific times.

# **Bikes on Buses**



Bike racks are available on all METRO Direct line service buses.



METRO's entire fleet is accessible and ADA compliant.



All buses have free Wi-Fi available.

# **Social Media**









