

# SUMMIT STORIES



These are the stories of the people, places, and things encountered in and around public transit.



## RAINA

"I see kindness all the time on METRO busses; people giving up seats, carrying bags... People help each other in a lot of different ways."

## RICHARD

"I've been riding the bus for over 50 years, since I was little. Growing up, I would ride with my grandmother and my mother."



Follow us to meet the people who keep METRO moving!

- @summitstoriesmetrorta
- @summitstories\_

# SOCIAL MEDIA

**FACEBOOK**  
@yourmetrobus



**INSTAGRAM**  
@yourmetrobus



**TWITTER**  
@yourmetrobus



**YOUTUBE**  
@yourmetrobus



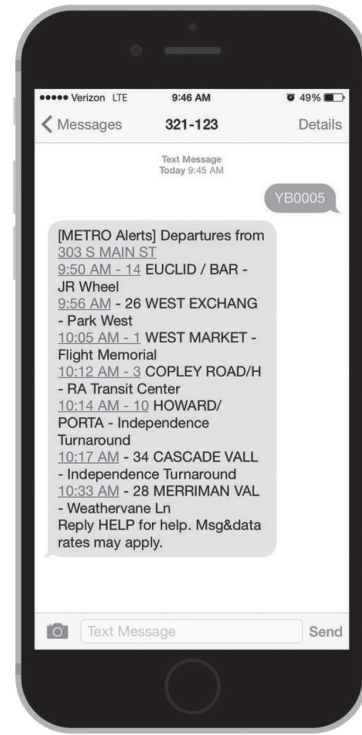
**LINKEDIN**  
@yourmetrobus



Follow us to stay connected!

# How to Text and Ride

It's easy! Use the numbers on the sign to find out when the next bus is coming. Follow the two steps below:



**Step 1**  
Text\* your **bus stop ID** (the top number in black) to **321123**

**Step 2**  
There's your text with your bus stop ID.

Here are the buses leaving your stop.

\*standard msg & data rates apply

Visit [yourmetrobus.org](http://yourmetrobus.org) for more tools & tips!

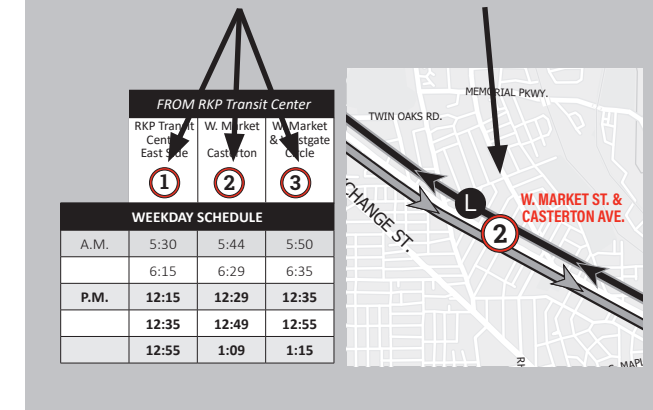
# How to Read the Schedule

Match the numbered circle on the map to the column of times with the same number to see when the bus serves that location (these locations are called timepoints).

To determine when the bus serves a stop between different timepoints, look at when it is due at the timepoint before your stop and the timepoint after your stop, and you can estimate when the bus will arrive. PM time in bold. Always be at your stop 5 minutes early!

This symbol indicates transfer points. Routes serving a transfer point are indicated at the top of the time schedule, just above the name of the stop.

To determine when the bus serves a location, match the numbers on the timetable to the numbers on the map.



**Please Note**  
PM time in bold. Bus schedules do not reflect route detours. For a complete detours list, visit [yourmetrobus.org/route-detours.aspx](http://yourmetrobus.org/route-detours.aspx).

*See you on the bus!*

# Tracking Your Bus

Text to find out when the next bus is leaving from your stop, watch your bus move on a fancy map, download the MyStop app or sign up for alerts!

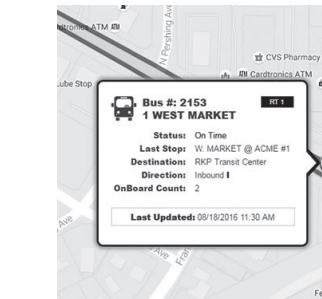


[yourmetrobus.org](http://yourmetrobus.org) | 330.762.0341

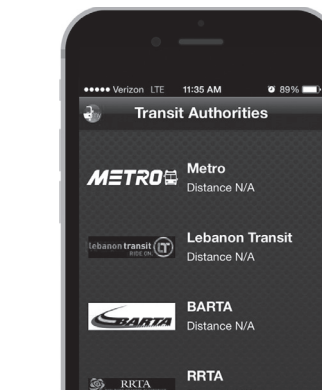
Text **YB0001** to **321123** for your next bus



Text your bus stop ID to **321123** & you'll get a text back with the next bus's departure time.



Visit [yourmetrobus.org](http://yourmetrobus.org) to watch your bus move on a map in real time! You can also set up alerts for routes you ride.



Download the **MyStop** app from the App Store or Google Play, tap "METRO" on the list & get tracking!

# Fare Information

Please have exact fare. Operators do not carry change.

- Single Trip**
- General Line-Service..... \$1.25
  - Senior\*/Disability..... \$0.50
  - Children 5 and under..... Up to 2 children ride free with each fare-paying person
- 1-Day Pass (Valid on METRO Direct only)..... \$2.50**
- 7-Day Pass (Valid on METRO Direct only)..... \$15.00**
- 31-Day Pass (Valid on METRO Direct only)**
- General..... \$50.00
  - Senior\*/Disability..... \$30.00
- Northcoast Express..... \$5.00**
- 10-Ride Ticket..... \$40.00
  - Senior\*/Disability..... \$2.00

\*Adults age 62 or older  
You must show a SCAT I.D., D&S Card or Medicare Card to receive the Senior/Disability discount. All fare sales are final. No exchanges or refunds.



Your Bus Pass. Anytime. Anywhere.

**No cash? No problem!** Purchase your bus pass on your mobile device anytime, anywhere. Just follow these simple steps:

1. Download the free EZfare app on the App Store or Google Play.
2. Create an account.
3. Select **METRO**.
4. Purchase your bus pass using your credit card or digital wallet. *You need data/WiFi to purchase your bus pass.*
5. Activate your bus pass just before boarding. *You do not need data/WiFi to activate your bus pass.*
6. Show the active pass to the bus operator.

# GROCERY BUS



## Monday

Apartment Name    Apartment Pickup    Grocery Dropoff    Grocery Dropoff    Grocery Pickup    Apartment Dropoff

**Walmart: Arlington**

Kiwanas	9:10 AM	9:42 AM	10:53 AM	11:11 AM
Villa at Marian Park	9:20 AM	9:42 AM	10:53 AM	11:28 AM
Collinson	9:30 AM	9:42 AM	10:53 AM	11:45 AM

**Giant Eagle: Canton Rd**

William Presser Towers	9:58 AM	10:08 AM	12:05 PM	12:21 PM
Ellet Development	9:58 AM	10:08 AM	12:05 PM	12:21 PM

**Giant Eagle: West Ave**

Apeha 63	10:21 AM	10:32 AM	12:45 PM	1:00 PM
Tallmadge Acres	10:24 AM	10:32 AM	12:45 PM	1:05 PM

## Tuesday

Apartment Name    Apartment Pickup    Grocery Dropoff    Grocery Dropoff    Grocery Pickup    Apartment Dropoff

**Walmart: Stow**

Sutliff I	9:14 AM	9:36 AM	10:50 AM	11:28 AM
Portage Trail Village	9:24 AM	9:36 AM	10:50 AM	11:10 AM

**Marc's: Howe**

Dugan	9:49 AM	10:02 AM	11:47 AM	12:02 PM
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**Marc's: Howe**

Towers at Summit Ridge	10:09 AM	10:27 AM	12:18 PM	12:32 PM
Nimmer	10:16 AM	10:27 AM	12:18 PM	12:46 PM

## Wednesday

Apartment Name    Apartment Pickup    Grocery Dropoff    Grocery Dropoff    Grocery Pickup    Apartment Dropoff

**Giant Eagle: West Market**

Center Towers	9:11 AM	9:28 AM	10:46 AM	11:05 AM
White Pond Villas	9:17 AM	9:28 AM	10:46 AM	11:18 AM

**Giant Eagle: West Market**

Fowler II	9:44 AM	10:04 AM	11:36 AM	12:09 PM
Wesley	9:53 AM	10:04 AM	11:36 AM	11:54 AM

**Giant Eagle: West Market**

Saferstein II	10:22 AM	10:43 AM	12:32 PM	12:53 PM
Saferstein I	10:25 AM	10:43 AM	12:32 PM	1:05 PM

## Thursday

Apartment Name    Apartment Pickup    Grocery Dropoff    Grocery Dropoff    Grocery Pickup    Apartment Dropoff

**Daves Super Market**

Springhill	9:06 AM	9:26 AM	10:42 AM	11:03 AM
Marian Hall	9:13 AM	9:26 AM	10:42 AM	11:17 AM

**Daves Super Market**

Belcher	9:39 AM	9:56 AM	11:37 AM	11:54 AM
Buchtel	9:50 AM	9:56 AM	11:37 AM	12:12 PM

**Giant Eagle: West Avenue**

Lauer	10:09 AM	10:28 AM	12:32 PM	1:08 PM
Commons at Madaline Park	10:20 AM	10:28 AM	12:32 PM	12:48 PM

## Friday

Apartment Name    Apartment Pickup    Grocery Dropoff    Grocery Dropoff    Grocery Pickup    Apartment Dropoff

**Walmart: Stow**

Channelwood	9:04 AM	9:32 AM	10:58 AM	11:23 AM
Callis	9:08 AM	9:32 AM	10:58 AM	11:34 AM
Williams Tower	9:13 AM	9:32 AM	10:58 AM	11:46 AM

**Walmart: Stow**

Saltis	9:47 AM	10:15 AM	12:12 PM	12:51 PM
Keys	9:52 AM	10:15 AM	12:12 PM	1:03 PM
Stow-Kent Gardens	9:59 AM	10:15 AM	12:12 PM	12:36 PM

## METRO IS HIRING OPERATORS!

It takes up to 12 weeks of intense training to be a Bus Operator. Bus Operators are the faces of METRO. Here's what it takes to GET your career on the road:

- You must be at least 18 years old.
- You'll need a high school diploma or GED.
- You should have a temporary commercial driver's license with passenger and air brake endorsement when you begin the job.
- You must have a safe driving record with no more than 2 points on your license.
- You must pass a drug screen & functional capacity exam prior to & after hire.
- You must have no disqualifying felony/misdemeanor convictions.
- You must be able to work flexible hours like split shifts, nights, and weekends.
- You need to like people and give great customer service.

### Questions? Email

[HRrecruits@akronmetro.org](mailto:HRrecruits@akronmetro.org).

We hope to hear from you soon!

Apply online at [yourmetrobus.org](http://yourmetrobus.org) or text "HIREME" to 330-516-6060

### 365 Days of Service

METRO offers bus service 365 days a year. Service may be limited on the holidays. Visit [yourmetrobus.org](http://yourmetrobus.org) for schedules.

### Lost Items

METRO is not responsible for lost or stolen items. Call METRO Customer Care at 330.762.0341 for help in locating lost items.

### Title VI

METRO RTA operates its programs and services without regard to race, color, national origin, age, gender or disability. If you feel you have been discriminated against, you can file a complaint online at [yourmetrobus.org](http://yourmetrobus.org) or call 330.762.0341.



### More Frequency

Any routes featuring a stopwatch run every 15-minutes during day. Check your schedule for specific times.



### Bikes on Buses

Bike racks are available on all METRO line-service buses.



### Accessibility

METRO's entire fleet is accessible and ADA compliant.



### All Buses Have Free WiFi

## Social Media

