

Basic Rules for Our Transit-Loyal Riders

Lost Items:

METRO is not responsible for lost or stolen items. Check your area before exiting.

Priority Seating:

The seats in the front of the bus are for older adults and persons with disabilities.

Respect:

Please respect those around you and do not harass other passengers.

Strollers:

If you are using a stroller, please keep the aisles clear for other passengers and hold on to them for the safety of those in and around the stroller. If safety is an issue, you may be asked to fold the stroller up or move.

Cell Phones:

Please be courteous to those around you. Photography and recording are prohibited on all METRO vehicles and properties.

Language:

Abusive and profane language is not tolerated. You may be asked to stop or to exit the bus.

Bus Operators:

Driving a bus takes the operator's full attention. Please refrain from speaking with the operator while the bus is in motion.

Continuous Riding:

METRO reserves the right to prohibit more than one round-trip per fare.

Animals:

Service animals are welcome. NO pets allowed.

- No shoes, no shirt, no pants... no ride!
- Headphones or ear buds are required.
- No smoking or vaping of tobacco or marijuana products of any kind.
- No illegal possession or consumption of alcohol or mind-altering substances.
- No fighting, horseplay, profanity, or abusive language.
- No unauthorized solicitation, loitering, or gambling.
- No illegal weapons
- Report any suspicious behavior or unattended items to your bus operator.

Need more information?



VISIT OUR WEBSITE!

For more guidelines and rules for riding updates visit us online at yourMETRObus.org or scan the QR code above.

These rules apply to all METRO buses, properties, transfer centers, park and ride lots, transit centers, bus stops and shelters. ANY passenger who violates a rule may be asked to leave and will not be reimbursed the fare. Excessive violations may result in legal action and/or a suspension of METRO services.